

STANDARD INSTALLATION  
TOPIC EXCHANGE SERVICE



RELOCATION INFORMATION FOR

Pope AFB  
North Carolina

Information Date  
December 01, 1999

Visit the SITES Web Site at  
<http://www.dmdc.osd.mil/sites>

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# Installation

## Installation Overview

For more information on this subject:  
Pope AFB Homepage  
<http://www.pope.af.mil>

Major Command: Air Mobility Command

Primary Weapon Systems: C-130s and A-10s

### Comments and Location:

Welcome to Pope Air Force Base, the "busiest base in the Air Mobility Command," and to the Fayetteville, North Carolina, area. Pope Air Force Base, NC, is located on the northern edge of the city of Fayetteville and adjacent to Fort Bragg. It is approximately sixty miles south southwest of Raleigh and one hundred miles east of Charlotte. The base, which is rich in its own heritage, is conveniently situated within easy access to many historical and unique sites within the borders of North Carolina. For instance, to the west are the Appalachian Mountains which offer panoramic scenes from places like Look Out Mountain, Chimney Rock, and Grandfather Mountain. Activities abound to include white water rafting, skiing in the winter, hiking in some of the most beautiful country on the east coast, to visiting the state parks, Tweetsie Railroad, or the Cherokee Indian Reservation. To the east are the outer banks, numerous beaches, and places to see like Kitty Hawk, Ocracoke Island, and Myrtle Beach, South Carolina, only about two hours away. North Carolina has many lakes, recreational areas, and activities to satisfy the interests of everyone.

### Mission

The mission of the 43d Airlift Wing is to rapidly deploy a highly trained force and successfully plan and execute Air Operations. These operations may be conducted in any theater, region, or contingency area as part of any force, joint or allied, in support of national and/or military objectives.

Population assigned-served:	Active Duty
Officer: 679	Active Duty
Enlisted: 4094	Family
Members: 8050	Retirees:
3030	
	Civilian Employees: 336
Reserve Component Officers: 0	

### Telephone Access:

All Pope AFB telephone numbers listed in this book have the following prefixes unless otherwise noted: Pope - DSN 424-XXXX, Commercial (910) 394-XXXX From on base 4-XXXX, Operator 394-1110

### History

Pope Air Force Base has played a leading role in the development of U.S. Airpower. From its founding as Pope Field in 1919, Pope has provided eighty years of service and pride at the forefront of US military aviation.

On April 1, 1997, the 43rd Airlift Wing activated as the host wing at Pope under Air Mobility Command with the 2nd and 41st Airlift Squadrons flying C-130s. The designation of the composite wing went to the 23rd Fighter Group, which became a tenant unit under Air Combat Command, flying A-10s with the 74th and 75th Fighter Squadrons.

## Must Know Items

### GETTING HERE FROM THERE

If you are arriving by airplane, bus train or any commercial transportation, there will be an information sign posted in the terminals. If you arrive at the Fayetteville Airport late at night, there is generally a taxi available for a \$20 fee to Pope. Keep your receipt if you use a taxi. The best idea is to inform your sponsor or unit orderly room to have someone to pick you up at the airport. The phone number of your orderly room is in the Major Unit Listing section of this SITES file. If you are driving, the roads are well marked with directions to Fort Bragg and Pope AFB.

1. I-95 Going North - Take the business loop and turn onto Owen Drive. This will turn into an expressway known as the All American Freeway. Take the Reilly Rd/Pope AFB exit and follow Reilly Rd up to the corner of Reilly and Butner Rd. At the gate, ask the Security Policeman for directions to the Base Billeting Office.
2. I-95 Going South - Take the I-95 business loop/301 exit and turn right on to Grove Street. Grove will turn into Rowan Street. Continue on Rowan until you come to Bragg Blvd. Take a right on Bragg Blvd continuing until you reach Butner

Drive. Turn left and continue on Butner until you reach Armistead. Turn right on Armistead and ask the Security Policeman for directions to the Base Temporary Lodging Office if it's during duty hours. If it is after duty hours, continue on Butner until you come to Reilly Road, turn right on Reilly Road and this will be the Reilly Road gate. Ask the Security Policeman for directions to the Base Temporary Lodging Office.

3. Hwys 24, 87, 210. Continue on 24 to the south edge of Spring Lake. Turn right on Manchester Road, following the road signs until you reach the Manchester gate. Ask the Security Policeman for directions to the Base Billeting Office.

#### LODGING

Due to ongoing renovations at billeting, we encourage you to contact the Carolina Inn as soon as possible for reservations. Space is limited. Pets are not allowed in Pope's Lodging facilities. If you have pets, have your sponsor provide you with kenneling information and reservations, or make lodging reservations at a motel that allows pets.

Telephone: (910) 394-4131 (Commercial) 424-4131 (DSN)

#### GENERAL DELIVERY ADDRESS

Member's full name/rank, 505 Virgin Street, Pope AFB NC 28308 Do NOT write "General Delivery" anywhere in the address as this will route the mail to a post office in downtown Fayetteville. Using the above address will avoid delays in mail delivery.

Pope Air Force Base is located northwest of Ft Bragg. The two installations are separated only by a fence.

TAX - The Sales Tax is 6%.

The State Income Tax is approximately 5%, however determined by filing status. If active duty military retain their prior state residency and are not North Carolina state residents, they are exempt from State Income Tax, family members are not exempt.

Cumberland County Property Tax is 9.15% Fayetteville City Property Tax is 13.5% Lee County Property Tax is 8.5% Sanford City Property Tax is 6.3% Harnett County Property Tax is 7%

If you decide to register your vehicle in North Carolina, there is an annual county tax on vehicles determined by make, size and weight. Active Duty Military are exempt from this tax by stating they are active duty on the form. Family Members listed on the title must pay 1/2 of this tax.

Telephone Access:

All Pope AFB telephone numbers listed in this book have the following prefixes unless otherwise noted: Pope - DSN 424-XXXX, Commercial (910) 394-XXXX From on base 4-XXXX, Operator 394-0001

#### REPORTING PROCEDURES

Upon arrival, all personnel will report to their assigned orderly rooms. Orderly room personnel will provide inprocessing information and schedule the newcomer for mandatory trainings and formations. Please use your sponsor for transportation needs and answers to your inprocessing questions.

**Must Know Items**

<i>--Installation--</i>	
Site Name	Pope AFB
Last Updated	December 01, 1999
State/Territory	North Carolina
County	Cumberland
ZIP Code	28308
Service	USAF
Host Command	
Physical Size	0
<i>--Personnel--</i>	
FSC/ACS Director	MELVA F. SMITH
Relocation Assistance Manager	GERALD SCHONDER
Relocation Assistance Specialist	ELIZABETH SMOTHERS
<i>--Phones--</i>	
DSN Country Code	
DSN Number	424-2538
Commercial Country Code	
Commercial Area Code	910-
Commercial Number	394-2538
FAX DSN Country Code	
FAX DSN Number	424-4346
FAX Commercial Country Code	
FAX Commercial Area Code	910-
FAX Commercial Number	394-4346
<i>--Official Mailing Address--</i>	
Street Line 1	43 MSS/DPF
Street Line 2	902 Armistead Street
City	Pope AFB
State/Territory	NC
ZIP Code	28308-2404
<i>--Deliverable Address--</i>	
Street Line 1	
Street Line 2	
City	
State/Territory	
ZIP Code	
E-Mail	jerry.schonder@pope.af.mil

**Geographically Separated or Satellite Locations**

Pope AFB has no assigned Geographically Separated Units. It does support several college and university ROTC units in North Carolina.

**Nearby Installations (Listed Separately in SITES)**

Below are nearby installations with SITES files of their own.

**Nearby Installations (Listed Separately in SITES)**

<i>State/Country</i>	<i>Site Name</i>	<i>Service</i>	<i>Distance</i>
North Carolina	Camp Lejeune	USMC	100 Miles
North Carolina	Fort Bragg	USA	0 miles
North Carolina	MCAS Cherry Point	USMC	115 miles
North Carolina	MCAS New River	USMC	100 miles
North Carolina	Seymour Johnson AFB	USAF	60 miles

**Regulations**

The following organizations will provide information on registering your vehicle on base and/or in North Carolina, obtaining hunting and fishing licenses, and base regulations:

<b>Name:</b> Boat License
<b>POC:</b> NC Wildlife Resources Commission
<b>Address:</b> 512 Salisbury Street
<b>City:</b> Raleigh, NC 27611
<b>Phone:</b> (910) 733-7191
<b>Comments:</b> Responsible for management and conservation of wildlife resources and preservation of endangered species. Administers and enforces boating, fishing and hunting regulations. To report violators, call 1-800-662-7137.

<b>Name:</b> Fishing License and Hunting License
<b>POC:</b> Fort Bragg Exchange
<b>Address:</b> Mini-Mall, Bldg 4-2171
<b>City:</b> Fort Bragg, NC 28307
<b>Phone:</b> (910) 436-4888
<b>Comments:</b> Fishing license - \$15, or Fishing and Hunting license - \$20, Additional license required for fishing on post: \$15 - Fishing or \$20 - Fishing and Hunting. Licensing year runs 1 year from date of purchase.  Hunting license - \$15, or Fishing and Hunting license - \$20, Additional license required for hunting on Fort Bragg.  North Carolina Hunting and Fishing licenses are also available at numerous sports shops in the Fayetteville area.

<b>Name:</b> North Carolina Drivers License
<b>POC:</b> Customer Service
<b>Address:</b> See below
<b>Phone:</b> see below
<b>WWW Link:</b> <a href="http://www.dmv.dot.state.nc.us/index.html#VR">http://www.dmv.dot.state.nc.us/index.html#VR</a>
<b>Comments:</b> Licensing Locations:  Hours of Operation: 0800-1700 Mon-Fri  Cliffdale Plaza, Cliffdale and Reilly Road 486-1230  Fort Bragg, Corner of Knox and Scott 436-5216  Legion Road, Hope Mills 486-1353  You have 30 days after establishing residence in North Carolina to renew your operators license. You are required to take a written and vision test to get a North Carolina license for the first time. You must show proof of insurance and pay fees incash or money order (no checks). North Carolina is currently alligning driver's licenses on a five year rotation according to age. The cost of your license will be \$2.50 per year.  Learner's permits can be obtained by anyone ages 15 and above. Those learners from 15 to 18 must have attended a Driver's Education course.  Visit the above website for more information.

<b>Name:</b> North Carolina Vehicle Registration
<b>POC:</b> Customer Service
<b>Address:</b> see below
<b>Phone:</b> see below
<b>WWW Link:</b> <a href="http://www.dmv.dot.state.nc.us/index.html#VR">http://www.dmv.dot.state.nc.us/index.html#VR</a>
<b>Comments:</b> The Mini Mall, Eutaw Shopping Center 485-1590  Hope Mills Shopping Plaza, Hope Hills 424-2500  Spring Lake Shopping Plaza, Spring Lake 497-3707  Westwood Shopping Center, Fayetteville 864-7574  Telephone..... : Hours..... : Varies at each location  The North Carolina Department of Motor Vehicles (DMV) requires automobile owners to have liability insurance coverage before registering an automobile in North Carolina. State law requires registration of your vehicle within 30 days of establishing residence in the state. The DMV also recommends replacement of your driver's license at that time.  There are a number of things you need to consider if you are moving from out of state into North Carolina. Whether you want to become a North Carolina resident or remain a resident of another state and whether you want to register your vehicle in North Carolina or continue to have it registered in your old state are two considerations. They can have financial repercussions. Research your alternatives before you act.  Visit the website above for further answers and information.  A 3% Highway Use Tax is due on all title transactions with a minimum of \$40 and a maximum of \$1500.  Out of state residents moving into North Carolina and registering their vehicle in their name, pay a Highway Use Tax of at least \$40 with a maximum of \$150.

<b>Name:</b> Pass and ID
<b>Address:</b> 384 Maynard Street
<b>City:</b> Pope AFB NC, NC 28308
<b>Phone:</b> (910) 394-2694
<b>Comments:</b> Hours of Operation - 0730-1600 Mon-Fri  Hours of Operation: 0730-1600 Mon-Tues, Thurs-Fri 0730-1700 Wed  Hours of Operation: 0730-1600 Mon, Tues, Thurs, Fri 0730-1700 Wed  Motor vehicles, including motorcycles must be registered on-base within ten days after arrival. Requirements for vehicle registration are, valid state registration, valid operators permit, vehicle liability insurance, and valid license plates. Members transferring from other bases must transfer decals to a Pope AFB decal. Vehicles must display a valid state inspection sticker if registered in North Carolina, or if required in the state where your vehicle is registered.

<b>Name:</b> Reporting Suspected Security Violations
<b>POC:</b> Security Forces Control Center - Helping Hand Hotline
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> (910) 394-2777
<b>Comments:</b> If you suspect any violation of Flight Line security, please contact the above hot line.

<b>Name:</b> Reporting Traffic Accidents or Criminal Activity
<b>POC:</b> Security Police Desk
<b>Address:</b> 494 Virgin Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-2808/2800
<b>Comments:</b> When you are involved in a traffic accident on Pope AFB, you are required to report it to the Security Police Desk. Any observed or suspected criminal activity must be reported to the Security Police Desk.

<b>Name:</b> Restricted Areas and Photography on Base
<b>POC:</b> Security Police Constable
<b>Address:</b> 418 Surveyor Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> (910) 394-6114
<b>Comments:</b> For information on Flight Line secure areas, Flight Line tours, and escort procedures, contact the above phone number.

### Commonly Referenced Numbers

This is a list of numbers of organizations and services of Pope AFB: All numbers are current but subject to change. If a number appears to be inaccurate, contact the base operator at 910-394-1110 or DSN 424-1110:

### Commonly Referenced Numbers

<i>Name</i>	<i>Commercial</i>	<i>DSN</i>
Bank - First Citizen's Bank	(910) 436-7300	
Chapel	(910) 394-2677	424-2677
Clubs - All Ranks Club	(910) 497-4031	
Command Post	(910) 394-9100	424-9100
Commissary - Pope AFB	(910) 497-6777	
Credit Union - Pentagon Federal Credit Union	1-800-247-5626	
Education Office	(910) 394-4692	424-4692
Exchange - Fort Bragg PX	(910) 436-4888	
Family Services Program	(910) 394-2119	424-2119
Family Support Center	(910) 394-2538	424-2538
Hospital - Pope Clinic 24 Hour Emergency Service	(910) 394-2232	424-2232
Hospital - Pope Clinic Active Duty Only Appointments	(910) 394-4294	424-4294
Hospital - Pope Clinic Appointments	(910) 394-2778	424-2778
Housing Office	(910) 394-4867	424-4867
Legal Office	(910) 394-2341	424-2341
Lodging Office - Carolina Inn	(910) 394-4131	424-4131
Military Personnel Office	(910) 394-2695	424-2695
Officer of the Day	(910) 394-4804	424-4804
Quarters - To contact VOQ, VAQ, and any temporary quarters	(910) 394-4131	424-4131
Red Cross - Fort Bragg	(910) 396-1231	
Security	(910) 394-2808	424-2808
Services Squadron	(910) 394-4721	424-4721
Shoppette - Pope AFB	(910) 394-2492	
Transportation - Official Travel Office - Fort Bragg	(910) 436-1185	
Transportation Management Office - Fort Bragg	(910) 396-7009	
Visitors' Center	(910) 394-4616	424-4616

### Major Unit Listing

Following are names and phone numbers of the orderly rooms for the major units of Pope AFB:

### Major Unit Listing

<i>Unit</i>	<i>Command</i>	<i>Point of Contact</i>	<i>Commercial</i>	<i>DSN</i>	<i>Fax</i>
14th Air Support Operations Squadron (14 ASOS)		Orderly Room	910-394-2721	424-2721	
18th Air Support Operations Group (18 ASOG)		Orderly Room	910-394-1753	424-1753	
18th Weather Squadron		Orderly Room	910-394-3805	424-3805	
21st Special Tactics Squadron		Orderly Room	910-394-7719	424-7719	
24th Special Tactics Squadron (24 STS)		Orderly Room	910-394-0253	424-0253	
2d Airlift Squadron		Orderly Room	910-394-7126	424-7126	
3d Aerial Port Squadron		Orderly Room	910-394-7220	424-7220	
41st Airlift Squadron		Orderly Room	910-394-6955	424-6955	
427th Special Operations Squadron (427 SOS)		Orderly Room	910-394-6743	424-6743	
43 Aircraft Generation Squadron		Orderly Room	910-394-5266	424-5266	
43d Aeromedical Evacuation Squadron		Orderly Room	910-394-6030	424-6030	
43d Airlift Wing	Air Mobility Command	Admin Section	910-394-2357	424-2357	
43d Civil Engineering Squadron		Orderly Room	910-394-2566	424-2566	
43d Communications Squadron		Orderly Room	910-394-2259	424-2259	
43d Comptroller Squadron		Orderly Room	910-394-2338	424-2338	
43d Contracting Squadron		Orderly Room	910-394-5266	424-5266	
43d Logistics Group		Admin Section	910-394-5266	424-5266	
43d Logistics Support		Orderly Room	910-394-5266	424-5266	

Squadron					
43d Maintenance Squadron		Orderly Room	910-394-5266	424-5266	
43d Medial Operations Squadron		Orderly Room	910-394-4503	424-4503	
43d Medical Group		Admin Section	910-394-1236	424-1236	
43d Medical Support Squadron		Orderly Room	910-394-1236	424-1236	
43d Mission Support Squadron		Orderly Room	910-394-4422	424-4422	
43d Operations Group		Admin Section	910-394-7344	424-7344	
43d Operations Support Squadron		Orderly Room	910-394-7363	424-7363	
43d Security Police Squadron		Orderly Room	910-394-4599	424-4599	
43d Services Squadron		Orderly Room	910-394-1570	424-1570	
43d Supply Squadron		Orderly Room	910-394-5266	424-5266	
43d Support Group		Admin Section	910-394-2305	424-2305	
43d Transportation Squadron		Orderly Room	910-394-5266	424-5266	
743rd Maintenance Squadron		Orderly Room	910-394-5266	424-5266	
74th Fighter Squadron		Orderly Room	910-394-7400	424-7400	
75th Fighter Squadron		Orderly Room	910-394-7500	424-7500	

## Transportation

The following organizations provide information and services for private travel:

<b>Name:</b> Government taxi
<b>POC:</b> Vehicle Operations
<b>Address:</b> 1415 Reilly Road Bldg 550
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-6906 DSN 424-6906

<b>Name:</b> Cartlson Wagonlit - Leisure Travel
<b>Address:</b> Knox Street bldg 8-T-2105
<b>City:</b> Fort Bragg, NC 28307
<b>Phone:</b> 910-436-1364
<b>Comments:</b> Hours: 0900-1700 Mon - Fri
This full service leisure travel agency can handle your leisure airline and train tickets, cruise and package tours, rentals, travel insurance, and hotel reservations, etc.

<b>Name:</b> Carlson Wagonlit - Leisure Travel
<b>Address:</b> Mini Mall at Fort Bragg 2171 Reilly Road
<b>City:</b> Fort Bragg, NC 28307
<b>Phone:</b> 910-436-1279
<b>Comments:</b> Hours: 1000-1800 Mon - Fri 1000-1400 Sat  This full service leisure travel agency can handle your leisure airline and train tickets, cruise and package tours, rentals, travel insurance, and hotel reservations, etc.

<b>Name:</b> Official Travel Office
<b>Address:</b> Bldg 8-T-1703
<b>City:</b> Fort Bragg, NC 28307
<b>Phone:</b> 910-436-1185
<b>Comments:</b> This part of Carlson Wagonlit handles official government travel, including TDY and PCS travel arrangements.

<b>Name:</b> Carlson Wagonlit - Leisure Travel
<b>Address:</b> 835 Academy Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> (910) 436-1888
<b>Comments:</b>  Hours of Operation: 100-1400 Mon-Fri

### Commissary and Exchange Operations

Pope AFB has a small commissary and shopette. Neighboring Fort Bragg has a number of large, well stocked facilities used by active duty Army and Air Force personnel, family members and retirees.

<b>Name:</b> Fort Bragg Commissary - Main Store
<b>Address:</b> Bldg 8-5476 Butner Road between Bragg Blvd and 2nd Street
<b>City:</b> Fort Bragg, NC 28307
<b>Phone:</b> 910-396-7213
<b>Comments:</b> The Main Commissary carries a full line of grocery, meat, and produce items. Additionally, it contains a delicatessen, selling both domestic and imported meats and cheeses.  Hours: 1000-2100 Mon-Fri 0900-2000 Sat 1000-1800 Sun

<b>Name:</b> Main Exchange - Fort Bragg
<b>Address:</b> Butner Road and Second Street
<b>City:</b> Fort Bragg, NC 28307
<b>Phone:</b> 910-436-4888
<b>Comments:</b> Hours of Operation: Mon-Sat 0900-2200, Sun 0900-2000  <b>SERVICES PROVIDED:</b> The Main Post Exchange offers department store type merchandise and specialty goods at the lowest possible prices for the highest quality. Check cashing services (with dollar limitations), money orders, traveler's checks, DPP payments, Western Union, and gift certificates are available at our Cashier's Cage. Special orders, layaways, and DPP services are offered at Customer Service.  Specialty Shops are located in the mall areas of the Main Store and the Mini Mall on Reilly Road. A variety of goods and services are set up through the Services Business Manager and contracted out to various companies/individuals to augment our merchandise selection and often make great gifts.  Shoppettes and Class Six Stores can be found all over Fort Bragg and Pope. When looking for staples and in a rush, check out the Shoppettes at Smoke Bomb Hill, Mini Mall, Hammond Village, Pope AFB Shopette and the Pines Class Six on Yadkin Road. In addition to the Pines, we also have a Class Six next door to the Main Commissary. You can find the best selection in town of imported wines and beers at both locations.  The Food Courts offer many different restaurants with varied menus including Frank's Franks, La Casa De Amigos, Anthony's Pizza, Robin Hood Sandwiches, Wok Works, Burger King, Burger King Express, Sweet Reflections, Buck's Pizza Delivery-436-1806, Manhattan Bagels, KFC, Hardee's and the Daily Grind which offers a variety of specialty coffees including cappuccino and espresso. (Restaurant hours may vary from facility to facility).

<b>Name:</b> Pope Commissary
<b>Address:</b> 251 Apollo Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-497-6777
<b>Comments:</b> Pope AFB Commisary carries a full line of grocery, meat, and produce items.  Hours: 1000-18000 Tues - Sat Closed Sun and Mon

<b>Name:</b> Pope Shoppette
<b>Address:</b> Armistead Road
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-497-8181
<b>Comments:</b> Provides convenience items as well as Class VI.  Hours: 0700-2300 seven days a week except holidays.

## Local Community

### Local Community Overview

For more information on this subject:  
Fayetteville Observer Times Online  
<http://www.fayettevillenc.com>

#### FAYETTEVILLE OVERVIEW

While much of Fayetteville's economy centers around Ft Bragg and Pope Air Force Base, the Fayetteville area also boasts a diversified economic base that includes a host of businesses and industry. The Fayetteville Area Chamber of Commerce represents this diversified business and industry well. In less than a decade, the Fayetteville Area Chamber of Commerce celebrates its 100th birthday. With that significant birthday celebration coming in 1999, the chamber recently set itself long-term goals. Among those goals are to enhance the profitability of its members and to constantly improve the quality of life in the community.

During the recent Mid-East Gulf Wars the chamber created a Blue Ribbon committee that planned and raised funds for Operation Celebration, the jubilant homecoming celebration for the troops of Fort Bragg and Pope Air Force Base.

The Chamber also established a framework for a Small Business Council. This organization works on programs to benefit small business members.

#### Comments

Welcome to Fayetteville! Fayetteville is a growing city, blending its rich history and southern small-town charm with a modern cosmopolitan flavor. The combination provides one with an unsurpassed variety of events and experiences to enjoy.

Fayetteville's population has grown from about 60,000 in the 1980 to almost 76,000 in 1990. The Fayetteville area community is the fourth largest metro and third largest urbanized area in North Carolina. Fayetteville serves as the seat of government for Cumberland County, which has a total population of more than 270,000 people.

Fayetteville offers a variety of pleasures, from shopping to arts and entertainment. More than a dozen shopping complexes dot Fayetteville's urban area, and the Cross Creek Mall shopping district is one of the largest concentrated retail shopping areas in southeastern North Carolina.

According to the Fayetteville Area Chamber of Commerce, Fayetteville's cost-of-living is 2 percent below the national average. Fayetteville's housing costs are 84.5 percent of the national average, groceries are 97.7 percent of the national average and health care costs are only at 94.8 percent of the national average.

Fayetteville offers arts, entertainment, festival, college and professional sports, educational opportunities, more than 300 churches, historic sites and at least a dozen premiere golf courses within an hour drive in any direction.

North Carolina's capital, Raleigh, lies 65 miles north of Fayetteville. Charlotte, the Queen City, is 200 miles west of Fayetteville.

The Fayetteville Regional Airport is served daily by two major airlines, US Air and American Airlines, and several commuter airlines. Amtrack's daily Palmetto and Silver Meteor trains connect Fayetteville with such cities as Boston, New York, Orlando, Philadelphia and Savannah. The Greyhound bus line also serves Fayetteville's traveling public.

#### FAYETTEVILLE HISTORY

Those wanting to know Fayetteville's history in greater detail should view the above listed internet sites and read about it in the Fayetteville Newcomer's Guide which comes in your sponsor package.

History Fayetteville played an important role in North Carolina history. King Charles II of England established the Carolina colony in the mid 1600's. In 1663, only 500 Europeans lived in what is now North and South Carolina. Forty years later, that population swelled to 3,000 and by 1775, more than 10,000 Europeans settled in Carolina.

The Highland Scots settlement of Cross Creek and Campbelltown today has grown into the fifth largest city in North Carolina. While Fort Bragg and Pope AFB are the area's largest industry, the Fayetteville area also boasts a variety of commerce, such as rubber tire, electrical motor, home appliances, ceiling fan, chemical and textile manufacturing. The area is also an important agricultural center, pumping more than \$50 million annually into the Cumberland County economy with cash crops such as tobacco, soybeans and vegetables. This diversified economy gives Fayetteville a smattering of country and city life all rolled into one.

<b>Name:</b> Fayetteville Convention and Visitors Bureau Website
<b>WWW Link:</b> <a href="http://www.fayettevillenc.com/fayettevillenc/">http://www.fayettevillenc.com/fayettevillenc/</a>
<b>Comments:</b> The Fayetteville Convention and Visitors Bureau website contains lots of information for visitors and residents alike.

<b>Name:</b> Fort Bragg Homepage
<b>WWW Link:</b> <a href="http://www.bragg.army.mil">http://www.bragg.army.mil</a>
<b>Comments:</b> Fort Bragg has 46,000 soldiers and is adjacent to Pope AFB. Their internet webpage has links to state and local websites and information on Army programs and services. Fort Bragg processes Pope's inbound household goods.

<b>Name:</b> Map of Fayetteville Activities and Recreational Activities
<b>WWW Link:</b> <a href="http://www.fayettevillenc.com/fayettevillenc/map.html#area">http://www.fayettevillenc.com/fayettevillenc/map.html#area</a>
<b>Comments:</b> The map at the above website will give you the locations of shopping centers, golf courses, museums, community activities, etc.

<b>Name:</b> State of North Carolina Homepage
<b>WWW Link:</b> <a href="http://www.sips.state.nc.us/">http://www.sips.state.nc.us/</a>
<b>Comments:</b> The state of North Carolina homepage includes information on employment, certification, education (K-12 and colleges), child care, taxes, automobile licensing, and links to numerous other websites.

<b>Name:</b> Worldwide Chamber of Commerce website
<b>WWW Link:</b> <a href="http://www.acce.org/empire/?SubSystemID=1&amp;ComponentID=4904#NC">http://www.acce.org/empire/?SubSystemID=1&amp;ComponentID=4904#NC</a>
<b>Comments:</b> This webpage provides hyperlinks to many Chambers of Commerce throughout the North Carolina and the United States. You may access any of the available chambers. Some local chambers should be Fayetteville, Southern Pines (Sandhills), Lee County, and Cumberland County.

### Time Zone Chart

Pope AFB is located in the Eastern Time Zone. The following time zone chart will let you know how the current time at Pope AFB relates to the time at your location:

## Time Zone Chart

<i>Location</i>	<i>Adjustment for GMT</i>
Pacific	-8
Mountain	-7
Central	-6
Eastern	-5
Greenwich (United Kingdom)	0
Central European (Germany)	1
East Asia (Japan)	9

### Climate

North Carolina is subject to occasional tornados and experience hurricanes several times a year.

The following listing for monthly temperature, humidity, and precipitation are historical averages. The entries in the following table are in inches and degrees Fahrenheit.

### Climate

<i>Month</i>	<i>High</i>	<i>Low</i>	<i>Humidity</i>	<i>Precipitation</i>
January	52	32	62	3.4
February	56	33	55	3.8
March	64	40	54	3.9
April	74	49	47	3.2
May	81	58	59	3.6
June	87	66	62	4.5
July	89	70	65	6.2
August	88	69	66	5.3
September	83	62	70	3.8
October	74	50	68	2.9
November	64	40	69	3.0
December	55	33	67	3.3

### Events Calendar

Festivals Comments:

Fayetteville is a fun place to be. Festivals and celebrations abound year round in this historic city.

It starts on the first weekend in April, when more than 100,000 dogwood trees in Fayetteville come alive with pink and white blossoms. For the next ten days, Fayetteville celebrates its annual Dogwood Festival.

A key ingredient of the festival is the annual Pope Air Force Base/Fort Bragg Open House. Thousands of people attend this mighty display of military prowess by our Army and Air Force neighbors. Visitors come from all over the natin to see this one-day event.

The open house features combat readiness demonstrations by Army and Air Force units from Pope AFB and Ft Bragg. Aircraft from other military installations also participate.

The Thunderbirds, the Air Force's precision flying team in their F-16 Fighting Falcons, have been a featured attraction in years past. Also, the F-117A Stealth Fighter, Marine Corps Harrier jets, C-130 Hercules transports and the C-5 Galaxy, the world's largest military transport jet, routinely thrill thousands of people who attend the open house.

The Arts come alive in May. The result is Art-Attack weekend, sponsored by the Arts Council of Fayetteville/Cumberland County. Formerly called Sunday-On-The-Square, this light-hearted event takes place throughout downtown Fayetteville, bringing together artisans and entertainers for a great weekend of fun in the sun.

In July, this nation celebrates its independence, and the Fayetteville area community likes to share in this celebration. There's a parade in nearby Hope Mills. In Fayetteville the Fayetteville Symphony treats the community to an afternoon of patriotic music in the Rowan Street Park. Later, fireworks at various locations in the community fill the night sky.

In September, Fayetteville pays tribute to its international heritage. The International Folk Festival, in its 13th year, is an annual celebration of customs and cultures from all over the world.

Also in September, the Fayetteville area community hosts the annual Cape Fear Fair, one of North Carolina's largest. The fair features agricultural and horticultural exhibits, music and entertainment, rides and food.

The end of summer also is the time for the annual Flora MacDonald Highland Games. The games take place two miles north of Red Springs. This event includes ancient Scottish games, arts and crafts, Scottish food, Revolutionary War encampments, Highland dancing and the ever popular sheep dog demonstrations.

October brings milder weather and Fort Bragg's Oktoberfest Internationale. This annual festival takes place at the Fort Bragg fairgrounds.

The Oktoberfest allows Fort Bragg's European community to get a taste of home. The two-week event features rides, music and entertainment, a children's mini-jump tower, and some of the greatest samplings of European foods.

In December, the Olde Fayetteville Association sponsors the annual Olde Fayetteville Candlelight Tour. This evening tour takes participants to some of Fayetteville's historic homes and public buildings, each decorated in the finest of Christmas trappings.

The annual downtown Christmas Parade is the highlight of the downtown Christmas season. Marching bands, beauty queens, clowns, floats, fire engines and Santa Claus make this annual parade a very special event.

<b>Name:</b> Fayetteville Chamber of Commerce
<b>Address:</b> PO Drawer 9 519 Ramsey Street
<b>City:</b> Fayetteville, NC 28302
<b>Phone:</b> 910-483-8133
<b>WWW Link:</b> <a href="http://www.fayettevillenc.com/chamber/">http://www.fayettevillenc.com/chamber/</a>
<b>Proximity to site:</b> 6 miles
<b>Comments:</b> The Chamber of Commerce can be a great source of information about the local area. Write them a letter requesting a package of information on the local area. Be sure to include any special requests. Example: schools, housing, child care, employment, etc.

### Cultural Attractions

North Carolina is a year round vacation dreamland. From the Blue Ridge Mountains to Wrightsville Beach and points in between, North Carolina has much to offer visiting tourists and natives alike.

In the autumn, one can discover the rich, vibrant colors that paint the Blue Ridge Mountains into a spectacular scene. Hiking, rafting, skiing and golfing, North Carolina's mountains have it all.

While in the City of Asheville, visit the Grove Park Inn, a grand and historic hotel nestled in the mountains surrounding Asheville. Or visit the Biltmore Estate, George Vanderbilt's grand 8,000-acre estate in Asheville. The estate features a 225-room chateau, acres of splendid gardens and a working winery.

For the more action-minded, there's the Charlotte Motor Speedway in Concord. There, one of America's greatest sporting events-the Mello Yellow 500 auto race-takes place at one of America's finest auto racing facilities.

In Charlotte, discover Discovery Place, one of this country's top ten science museums. Discovery Place "hands on" exhibits include the Science Circus, Life Center, Rain Forest and Aquarium.

While in Charlotte, visit nearby Carowinds, an 83-acre theme park. Carowinds' more than 30 rides, dozens of shows, 10 theme areas, thrill machines and super coasters make this theme park the fun place to spend a day or two.

For the animal lover, there's the North Carolina Zoo in Asheboro. The facility is regarded as one of this

country's great natural habitat zoos. It contains more than 800 exotic animals and 15,000 tropical plants.

The zoo is open almost every day and provides the visitor with beautiful walking paths, well-maintained picnic grounds, souvenir shops, restaurants and a tram that allows you to see the animal exhibits in a more leisurely fashion.

Then, there's everyone's favorite place to visit for a relaxing weekend, the North Carolina coast.

While visiting historic Wilmington, take time to tour the USS North Carolina Battleship Memorial, a restored World War II battleship.

Nine decks of the battleship are accessible to the public, and the memorial is open year round.

<b>Name:</b> 82nd Airborne War Memorial Museum
<b>Address:</b> Ardennes and Gela Streets
<b>City:</b> Fort Bragg, NC 28307
<b>Phone:</b> (910) 432-5307/3443
<b>Proximity to site:</b> 1 mile
<b>Comments:</b> Hours of Operation: 1000-1630 Tue - Sat 1130-1630 Sunday & holidays Closed Mondays, except for Federal holidays, Christmas and New Year's Day.  From World War I to the present, the museum brings the battle-proven history of the "All American" Division to life. Audio-visual programs are presented daily. The museum features a gift shop and an aircraft park.

<b>Name:</b> Cumberland County Coliseum Complex
<b>Address:</b> 1960 Coliseum Drive
<b>City:</b> Fayetteville, NC
<b>Phone:</b> 910-323-5088
<b>FAX:</b> 910-323-0489
<b>WWW Link:</b> <a href="http://www.fayettevillenc.com/cccc/">http://www.fayettevillenc.com/cccc/</a>
<b>Comments:</b> The Cumberland County Coliseum Complex is a multipurpose entertainment facility that hosts a variety of family shows, sporting events, trade shows and is the home of the Fayetteville Force hockey team. This unique Complex offers four venues - the new 13,500 seat Crown Coliseum, a 60,000 square foot Expo Center, a 5,200 seat Arena and a 2,430 seat Auditorium.  There are a wide variety of offerings at CCCC: from country, gospel and rock concerts, to spectacular ice shows, fairs, circuses, rodeos, wrestling, symphonies, arts and crafts shows, and basketball tournaments.

<b>Name:</b> Facinate-U Children's Museum
<b>Address:</b> Tokay Park
<b>City:</b> Fayetteville, NC 28301
<b>Phone:</b> (910) 433-1573
<b>Comments:</b> Hours of Operation: 0900-1700 Tue - Fri 1000-1600 Saturday  Admission: \$1.00 per child, adults free  This museum was built just for children. School or churchgroups or any other group may call for reservations.

<b>Name:</b> John F Kennedy (JFK) Special Warfare Museum
<b>Address:</b> Ardennes and Marion Streets Bldg D-2502
<b>City:</b> Fort Bragg, NC 28307
<b>Phone:</b> (910) 432-4272/1533
<b>Proximity to site:</b> one mile
<b>Comments:</b> Hours of Operation: 1130-1600 Tue - Sun Closed Mondays, except Labor Day, Veteran's Day, Memorial Day and Independence Day.  The facility illustrates the history of special operation units in the U.S. army and the role of unconventional warfare in the Armed Forces. Exhibits are also located in the JFK Hall across from the main building. The Special Warfare Memorial Statue adjacent to the museum honors those men killed due to hostile action during the Vietnam Conflict and was dedicated in 1969.

<b>Name:</b> Museum of Cape Fear
<b>Address:</b> Arsenal and Bradford Avenues
<b>City:</b> Fayetteville, NC 28304
<b>Phone:</b> (910) 486-1330
<b>Proximity to site:</b> 10 miles
<b>Comments:</b> Hours of Operation: 1000-1700 Tue - Sat 1300-1700 Sun  The Museum of the Cape Fear is a vast storehouse of information and artifacts recounting the history of Southern North Carolina with exhibitions relating to Native Americans, Scottish immigration, naval stores, river transportation, the Civil War, pottery making and a turn-of-the-century general store. A great place for children and adults, the Museum Sales Shop offers unique gift items and a large selection of historical publications. Admission is free.

## Recreation Opportunities

Welcome to the beautiful, adventurous, and exciting world of Fayetteville's Parks and Recreation. The department began in 1942 with one recreational center. Since that time it has grown into a variety of parks and play areas, seven recreation centers, a Senior Citizens Center, a Special Populations facility, a regional nature park, plus ball fields, picnic shelters and much more.

Our centers offer a wide variety of programs for all age groups from tots to seniors. Whether it's day camp for the kids or softball for the adults, there's something for everyone. In addition, we sponsor several special events throughout the year: SUMMERFEST offers a free day of fun and beach music for the whole family, the HALLOWEEN SPOOKTACULAR, offers a safe alternative to trick or treating, the IN THE MOOD, Valentine dinner dance swings with music from the big band era. There are many other special events to fit just about any interest. Whatever your taste - we've got it!

<b>Name:</b> Cape Fear Cross
<b>Address:</b> P.O. Box 64939
<b>City:</b> Fayetteville, NC 28306
<b>Phone:</b> 910-424-6500
<b>FAX:</b> 910-424-4325
<b>WWW Link:</b> <a href="http://www.fayettevillenc.com/foto/news/sports/crocs/crocsdex.shtml">http://www.fayettevillenc.com/foto/news/sports/crocs/crocsdex.shtml</a>
<b>Comments:</b> Cape Fear Cross are the minor league (Class A, Montreal Expos affiliation) baseball team. They play at J.P. Riddle Stadium located off of Legion Road. Special discounts are available for military ID card holders.

<b>Name:</b> Cumberland County Recreation and Parks
<b>Address:</b> 2721 Elizabethtown Road
<b>City:</b> Fayetteville, NC
<b>Phone:</b> 910-485-3161
<b>Proximity to site:</b> 18 miles
<b>Comments:</b> Athletics and recreational activities include football, basketball, soccer, volleyball, and cheerleading. Summer activities include playground activities, baseball, softball, tennis clinics, and tennis tournaments. Also sponsors senior citizen clubs with monthly meetings and activities including field trips.

<b>Name:</b> Fayetteville Force Hockey Team
<b>Phone:</b> 910-438-9000
<b>WWW Link:</b> <a href="http://www.fayettevilleforce.com/force.html">http://www.fayettevilleforce.com/force.html</a>
<b>Comments:</b> Fayetteville Force is our local minor league hockey team. They play in the 13,500 seat Crown Coliseum. Special programs and rates are available to military ID card holders.

<b>Name:</b> Fayetteville Parks and Recreation
<b>Address:</b> 433 Hay Street, 3d floor
<b>City:</b> Fayetteville, NC
<b>Phone:</b> 910-433-1547/Sp. Populations Center - 910-433-1001
<b>Proximity to site:</b> 10 miles
<b>Comments:</b> Hours of Operation: 0800-1700  Offers a variety of facilities and activities for persons of all ages. Operates 44 recreational facilities throughout Fayetteville, including recreation centers, community and neighborhood parks, swimming pools, and athletic fields. Offers a cultural and arts program with classes in art, music, drama, and dance. Activities for the visually impaired include bowling, ceramics, field trips, arts and crafts, and classes in safety and first aid. Physically and mentally handicapped children enjoy programs of swimming, bowling, horseback riding, and Special Olympics.

<b>Name:</b> Fort Fisher Air Force Recreation Area
<b>Address:</b> 118 Riverfront Road
<b>City:</b> Kure Beach, NC 28449
<b>Phone:</b> 910-458-6249
<b>WWW Link:</b> <a href="http://caro-kure.wilmington.net/">http://caro-kure.wilmington.net/</a>
<b>Comments:</b> Welcome to Fort Fisher, the Air Force's premier recreation area. Active duty Air Force personnel may make reservations no more than 90 days prior to the date of arrival. All other active duty military may make reservations no more than 85 days prior to the date of arrival. All retired military may make reservations no more than 75 days prior to arrival. All other authorized patrons (DoD civilians, Reservists, National Guard) may make reservations no more than 60 days prior. Ft Fisher has a variety of suites and rooms as well as RV and tent Camping areas. Their On-Site pet kennel makes it possible for your pet to be part of your vacation. Visit the website above for more information.

<b>Name:</b> Spring Lake Recreation and Parks Department
<b>Address:</b> PO Box 617
<b>City:</b> Spring Lake, NC
<b>Phone:</b> 910-436-0241

### Military Related and Civic Organizations

Below are several Military Related and Civic Organizations:

<b>Name:</b> Retiree Affairs
<b>Address:</b> 384 Maynard Street
<b>City:</b> Pope AFB, NC
<b>Phone:</b> 910-394-2174
<b>Proximity to site:</b> On base

<b>Name:</b> Disabled American Veterans (DAV), Chapter 46
<b>Address:</b> 520 Johnson Street
<b>City:</b> Fayetteville, NC 28303
<b>Phone:</b> 910-868-2251
<b>Proximity to site:</b> 8 miles
<b>Comments:</b> Under certain conditions, DAV is able to assist physically challenged veterans who need to borrow medical appliances. Holds monthly fellowship nights and assists with the processing and filing of Veteran's Administration claims.

<b>Name:</b> Air Force Association
<b>Phone:</b> 910-323-4400

<b>Name:</b> Tanker/Airlift Association
<b>Phone:</b> 910-394-7204

<b>Name:</b> Retired Officers Association
<b>Phone:</b> 910-488-1432
<b>Comments:</b> Retired Officers Association POC..... : Petey Cox Telephone..... : 488-1432

### Shopping

Are you looking for a gift for that someone special, or do you just want to treat yourself to an afternoon shopping spree? Then Fayetteville is the right place to be.

More than a dozen quality shopping centers are located throughout Fayetteville and Cumberland County. Fayetteville is home to one of the most concentrated retail shopping Meccas in the state.

<b>Name:</b> Cross Creek Mall
<b>Address:</b> Morganton Road & U.S. 401 Bypass
<b>City:</b> Fayetteville, NC
<b>Phone:</b> 910-868-6102
<b>Proximity to site:</b> 15 miles
<b>Comments:</b> Hours of Operation: 1000-2100 Mon-Sat 1300-1800 Sun  Major Stores: JCPenney, Sears, Belk, Hecht's  Located in the midst of this All American City lies Cross Creek Mall, the ultimate in shopping convenience. Cross Creek Mall has more than a million square feet of leasable store space under one roof. Over 100 stores are located at the "mall".  Cross Creek Mall has 5,843 parking spaces, ensuring ample room to park near any of the five anchor stores. Cross Creek Mall is easy to reach since it's accessible to major travel routes, such as the U.S. 401 Bypass, Highway 24, Interstate 95 and the nearby All American Expressway, which links Fayetteville and Fort Bragg/Pope AFB.

<b>Name:</b> Marketfair Mall
<b>Address:</b> U.S. 401 Bypass
<b>City:</b> Fayetteville, NC
<b>Phone:</b> 910-868-6255
<b>Proximity to site:</b> 15 miles
<b>Comments:</b> Hours of Operation: 1000-2100 Mon-Sat 1300-1800 Sun  Major Stores: Hamricks, Dress Barn

<b>Name:</b> Bordeaux Shopping Center
<b>Address:</b> 1740 -A Owen Drive
<b>City:</b> Fayetteville, NC
<b>Phone:</b> 910-323-0063
<b>Proximity to site:</b> 14 miles
<b>Comments:</b> Hours of Operation: 0900-2100 Mon-Sat 1300-1800 Sun  Major Stores: Roses

<b>Name:</b> Eutaw Village Shopping Center
<b>Address:</b> 823 Elm Street & Bragg Blvd
<b>Phone:</b> 910-484-8348
<b>Proximity to site:</b> 12 miles
<b>Comments:</b> Hours of Operation: 1000-1900 Mon-Sat Sun - most stores are closed except during holiday season.  Major Stores: Clark Sporting Goods IGA grocery store

### State and Community Social Service Agencies

These are only a few of the agencies in the community that provide services to military families. The Information & Referral (I&R) program at the Family Support Center maintains a database listing community agencies and programs. Call 910-394-2538 or DSN 424-2538 for more information.

<b>Name:</b> Cumberland County Department of Social Services
<b>Address:</b> 421 Maiden Lane
<b>City:</b> Fayetteville, NC
<b>Phone:</b> 910-323-1540/Child Abuse(Day)-910-677-2450/(Night)910-323-1500
<b>Comments:</b> Hours of Operation: 0730-1700  Adoptions, Adult Services, AFDC, Family & Children Services, Family Violence Care Center, Food Assistance, Food Stamps, Foster Care, Foster Home Licensing, Fraud Unit, Joanne Emergency Home, Jobs, Child Protective Services, Residential Group Home, Temporary Shelter Home.

<b>Name:</b> Veterans Administration Medical Center
<b>Address:</b> 2300 Ramsey Street
<b>City:</b> Fayetteville NC, NC
<b>Phone:</b> 910-488-2120
<b>Proximity to site:</b> 10 miles

<b>Name:</b> Child Abuse Hotline
<b>Phone:</b> 910-323-4878 (323-HURT)

<b>Name:</b> CARE Domestic Violence Program
<b>Phone:</b> 910-323-4187

<b>Name:</b> Shelter and Counseling
<b>Phone:</b> 910-485-4134
<b>Comments:</b> 24 hour Crisis Counseling

### Non-Profit Social Service Agencies

This listing represents a sampling of the numerous agencies in the area. For assistance with locating additional services or targeting a specific organization, contact the Information and Referral Program Manager at the Family Support Center at 910-394-2538 or DSN 424-2538.

<b>Name:</b> American Cancer Society
<b>Address:</b> 407 Ray Avenue
<b>City:</b> Fayetteville, NC
<b>Phone:</b> 910-484-0456/484-9241/484-7550
<b>Proximity to site:</b> 25 minute drive from base
<b>Comments:</b> Hours of Operation: 0800-1700 Mon-Fri

<b>Name:</b> American Heart Association
<b>Address:</b> 136-A Bow Street
<b>City:</b> Fayetteville, NC
<b>Phone:</b> 910-323-9387
<b>Proximity to site:</b> 8 miles
<b>Comments:</b> Hours: 0900-1500 Mon-Fri Afternoons by Appointment

<b>Name:</b> United Way of Cumberland County
<b>Address:</b> 108 Hay Street
<b>City:</b> Fayetteville, NC
<b>Phone:</b> 910-483-1179
<b>Comments:</b> Hours of Operation: 0830-1630 Mon-Fri

<b>Name:</b> Boys & Girls Club of Fayetteville
<b>Address:</b> 3911 Cumberland Road PO Box 53632
<b>City:</b> Fayetteville, NC 28305
<b>Phone:</b> 910-425-3852
<b>Proximity to site:</b> Approximately 15 miles from base
<b>Comments:</b>  The Boys and Girls Club provides at-risk children with responsible adult guidance in behavior and attitude. They receive information on health and physical fitness through interesting programs.

<b>Name:</b> Kiwanis Club of Fayetteville
<b>Phone:</b> Cape Fear 483-7131/Cumb 483-6181/Fay 323-1287/Hope Mills 424-3131/Spring Lake 436-0241
<b>Comments:</b> Service organization of business and professional persons interested in leadership development and community improvement. Sponsors local projects such as Reading is Fundamental and the Cumberland County health Department's infant care seat rental program. Provides scholarships and sponsors high school KEY CLUBS and junior high BUILDER CLUBS.

<b>Name:</b> Junior League of Fayetteville, Inc.
<b>Address:</b> 2605 Fort Bragg Road
<b>City:</b> Fayetteville, NC
<b>Phone:</b> 910-323-5509
<b>Comments:</b> HOURS OF OPERATION June - August: Tue - Thur 0900-1200 September - May: Mon - Fri 0830-1430

<b>Name:</b> The Salvation Army
<b>Address:</b> 220 E. Russell Street
<b>City:</b> Fayetteville, NC 28312
<b>Phone:</b> (910) 483-8119
<b>Proximity to site:</b> 5 miles

### Religious Activities

Most denominations are represented in the local area. The yellow pages of the local telephone book will give you a complete listing of churches in our area.

<b>Name:</b> Base Chapel
<b>Address:</b> 43 AW/HC 315 Ethridge Street
<b>City:</b> Pope AFB, NC 28308--2396
<b>Phone:</b> 910-394-2677 DSN 424-2677
<b>FAX:</b> 910-394-4259
<b>Proximity to site:</b> Located on Base
<b>Comments:</b> Catholic Service: 0945 Sunday - Sunday Mass 1115 Sunday (Sept-May) - CCD Daily Mass - call for schedule  Protestant Service: 0800 Sunday - Praise Service 0945 Sunday (Sept-May) - Sunday School 1115 Sunday - General Worship  Information on other religions or denominational groups, and meetings at nearby Fort Bragg are available by calling the Pope Chapel or Fort Bragg Religious Activity Center, 910-396-1121/1122.  Area Denominations  Denomination Houses of Worship Baptist 43 Baptist - Free Will 17 Baptist - Independent 13 Baptist - Southern 66 Catholic 6 Jewish 1 Lutheran 4 Methodist 27 Muslim 1 Presbyterian 27 Non-Denominational 47

<b>Name:</b> Churches in the Fayetteville area
<b>WWW Link:</b> <a href="http://www.fayettevillenc.com/foto/community/religion/">http://www.fayettevillenc.com/foto/community/religion/</a>
<b>Comments:</b> This website provides a list of religious denominations and churches represented in the Fayetteville area.

## Community Transportation

Below is information on Community Transportation:

<b>Name:</b> Fayetteville Regional Airport
<b>Address:</b> Airport Road
<b>City:</b> Fayetteville, NC
<b>FAX:</b> 28312
<b>Proximity to site:</b> 24 Miles
<b>Comments:</b> Short & Long Term Parking.... : 484-0063 Comments..... :  Southeast of Fayetteville, off Business 95. No bus service from the airport to Pope AFB.  The following airlines fly out of Fayetteville Airport: ASA Delta Connection 1-800-282-3424 US Air 1-800-428-4322

<b>Name:</b> Raleigh - Durham International Airport
<b>City:</b> Raleigh, NC
<b>Phone:</b> (919) 840-2123
<b>Proximity to site:</b> 75 minutes to Fayetteville
<b>Comments:</b> Interstate 95 North and Interstate 40 East will take you to Raleigh -Durham International Airport.

<b>Name:</b> AMTRACK
<b>Address:</b> 472 Hay Street
<b>City:</b> Fayetteville, NC 28311
<b>Phone:</b> (910) 483-2658
<b>Proximity to site:</b> 9 miles
<b>Comments:</b> General Information and Passenger Information 1-800-872-7245

<b>Name:</b> Greyhound Bus Lines
<b>Address:</b> 324 Person Street
<b>City:</b> Fayetteville, NC
<b>Phone:</b> (910) 483-6107
<b>Proximity to site:</b> 11 miles
<b>Comments:</b> Fare and schedule information: 1-800-231-2222  Package Express & Baggage 483-6107 Greyhound Bus Line Agent 483-2480

## Education

### Education Overview

For information and advice on special programs for children (Exceptional Family Member Program,

reading and speech programs in public schools, etc.) see the Special Education section below.

<b>Name:</b> Base Education Office
<b>POC:</b> Education Center Staff
<b>Address:</b> 384 Maynard Street, Suite A
<b>City:</b> Pope AFB, NC 28308--2373
<b>Phone:</b> 910-394-4692
<b>FAX:</b> 910-394-4692
<b>WWW Link:</b> <a href="http://www.pope.af.mil/43mss/Educ/index.htm">http://www.pope.af.mil/43mss/Educ/index.htm</a>
<b>Proximity to site:</b> On base
<b>Comments:</b> Central Texas College, Embry Riddle Aeronautical University, Campbell University, and Webster University offer classes at Pope AFB. Additional opportunities exist in the local area. Visit the Education Office website at the above address for more information and links.

<b>Name:</b> North Carolina Department of Public Instruction webpage
<b>WWW Link:</b> <a href="http://www.dpi.state.nc.us/">http://www.dpi.state.nc.us/</a>
<b>Comments:</b> This webpage will provide you with information on all North Carolina Public Schools, including test scores, schools of excellence, etc.

## Public and DODDS Schools

Choosing a school and school district are important personal decisions. Make sure that you do proper research. Contact each school district and ask for the district school guide or report card. Use your sponsor to do research for individual questions and concerns.

## SCHOOL ATTENDANCE WHILE IN TEMPORARY LODGING DURING THE SCHOOL YEAR:

One very important thing to know for newcomers with school age children: When arriving at Pope it is critical to find a home as fast as possible. A "catch - 22" exists for people staying on-base in our billeting, the Carolina Inn. Because they are on-base, on government property, they cannot be enrolled in local (Cumberland County, Harnett County, etc.) schools. If they will not receive on-base housing within 90 days, they cannot be enrolled in the DODEA run Pope Elementary School. Basically, they are without a school. If you are in temporary lodging off-base (local hotel or temporary lodging facility) you may enroll your child(ren) in the school whose catchment

area serves the hotel. Once you find a house (renting or buying) all you need to do is present the school that serves your new area with a rental agreement or purchase agreement form and your child can be enrolled (whether they are in their new location or still in billeting waiting to move).

The number of days of required attendance at school to be promoted to the next grade has been delegated by the state of North Carolina to the local school districts. Cumberland County School Board Policy is that students must attend school 90% of the time. That means 18 absences per year. If a child exceeds that number of absences, the individual school can make a determination whether that student will be promoted. According to the School Board office, the individual school principals like to keep in line with Board policy if they can. This means that if your child has a number of absences already, or has started his/her school year later than North Carolina, or is in billeting without attending school for a protracted length of time, you will have to request the school principal waive the Board attendance policy in order to have the child promoted. This is further complicated at the high school level with the variety of schedules (see below), especially the four by four schedule.

So...

We advise you to:

A. Find a home quickly B. If it will take a while to find housing, try to find some sort of temporary lodging/housing off base if your child will be out of school for a long length of time.

## EVALUATING SCHOOLS:

In order to narrow down your housing search to areas with good schools, you may want to use test scores to determine what school you would like your child(ren) to attend. If you wish to evaluate public schools, current standardized test scores from all North Carolina public school can be found on the North Carolina internet homepage. Pope personnel generally live in Cumberland, Harnett, Moore, Lee, or Hoke counties. If you do not have access to the internet at home, PCSing is an official function, therefore you may use your internet access at work to research your move, or visit your Family Support Center to go online. Once you have determined the school districts you are interested in, contact the county school board to determine the housing areas

within those schools' catchment areas. Many realtors are knowledgeable about school districts. However, some are better than others and redistricting may have changed catchment areas, so it is good to double check with the school board.

NOTE: High test scores sometimes indicate abilities of the student population and not necessarily the quality of the instruction. On the test results webpage, scores are indicated along with whether each school has met or exceeded expectations. Review the scores, but also notice whether the school itself has performed well.

**SCHOOL LOCATIONS AND HOUSING AREAS:**

If you are looking at houses to be your home and want to find out what the servicing school is like, or if you have chosen a school and want to find the housing areas in that area, you will have to do some research. Often realtors are knowledgeable about which housing areas attend which schools, and sometimes they are not. From year to year, redistricting can take place and school catchment areas can change. If you are considering buying or renting a house, it is recommended that you call the school board office with the address of the home and see what school area it is in.

For Cumberland County Schools call Liv Swanson at (910)678-2348.

**SCHOOLS FOR CHILDREN IN GOVERNMENT HOUSING:**

If you live on base, in government housing, or will receive government housing within 90 school days (approximately five months), you may enroll your children in the Department of Defense Education Activity (DODEA) run Fort Bragg Schools system. The Pope AFB Housing Office can supply you with a letter verifying your housing status.

Pope Elementary School - Located on Pope AFB, adjacent to base housing, it serves children from grades kindergarten to fourth.

Irwin Middle School - Located on Fort Bragg, it serves children in grades five and six. Students will be bused from Pope AFB.

Albritton Junior High School - Located on Fort Bragg, it serves children from grades seven to nine. Students will be bused from Pope AFB.

E. E. Smith High School - Children in grades ten to twelve and living in base housing will be bused to Cumberland County Schools E. E. Smith High School.

<b>Name:</b> Albritton Junior High School
<b>Address:</b> Normandy Drive
<b>City:</b> Fort Bragg, NC
<b>Phone:</b> 910-436-0025
<b>WWW Link:</b> <a href="http://208.11.173.48/albritton">http://208.11.173.48/albritton</a>
<b>Comments:</b> Albritton Junior High School is part of the Department of Defense Educational Activity.  Children of Pope personnel living in government housing and in grades 7-9 will attend Albritton JHS.

<b>Name:</b> Cumberland County Schools
<b>Address:</b> PO Box 2357 Hwy 301 South
<b>City:</b> Fayetteville, NC 28302
<b>Phone:</b> 910-678-2302/2303
<b>WWW Link:</b> <a href="http://www.ccs.k12.nc.us">http://www.ccs.k12.nc.us</a>
<b>Proximity to site:</b> 18 Miles
<b>Comments:</b> The Cumberland County Public School System serves 47,662 students from kindergarten through 12th grade. All schools in the Fort Bragg and Cumberland County systems are fully accredited by the Southern Association of Colleges and Schools. STUDENTS ARE ASSIGNED TO SCHOOLS BASED ON THE GEOGRAPHICAL LOCATION OF THEIR LEGAL GUARDIAN'S RESIDENCE. Grading system: 100-93=A 92-85=B 84-77=C 76-70=D Below 70= Failure.  Students transferring from another school system should take their immunization record, report card and withdrawal slip from their previous school to enroll at their new school. The school or the Cumberland County Health Department will provide a kindergarten health assessment form.  There are no high schools located on Pope AFB or Ft Bragg. High school students living in government quarters attend E.E.Smith High School.  Number of Schools: Elementary 41 Middle Schools 10 High Schools 8  Special Programs: Academic scholars program, UNC school system preparation requirements, Exceptional Childrens Program. Eleven elementary schools offer Pre-Kindergarten classes. (Child must be 4 years old by 16 Oct)  The first school day of the 1999-2000 school year for students is 16 Aug 99. Use the hyperlink above for the full school year calendar.

<b>Name:</b> Fort Bragg School System
<b>Address:</b> Knox Street
<b>City:</b> Fort Bragg, NC 28308
<b>Phone:</b> 910-436-5410
<b>Proximity to site:</b> 1 mile
<b>Comments:</b> Children of families living on Pope AFB may attend the following schools: Pope AFB Elementary School (K-4), Middle School age children may attend Irwin Middle School (5th and 6th), Ft Bragg, Junior High age children may attend Albritton Junior High School (7th-9th), Ft Bragg, and High School age children may attend E E Smith High School (10th-12th), Fayetteville.

<b>Name:</b> Governed Choice Programs
<b>POC:</b> Cumberland County Sc
<b>Address:</b> PO Box 2357
<b>City:</b> Fayetteville, NC 28302
<b>Phone:</b> (910) 678-2302/2303
<b>WWW Link:</b> <a href="http://www.ccs.k12.nc.us/communication/choice/choice%20main.htm">http://www.ccs.k12.nc.us/communication/choice/choice%20main.htm</a>
<b>Comments:</b> If you would like to have a choice of programs of study for your children, Cumberland County Schools has added the Governed Choice Programs as part of their curriculum beginning in the 1999-2000 school year. Under this program, existing elementary, middle and high schools have been designated as hosting special school within a school programs. Each of these programs will have their own student body and specialized curricula.  Examples of the special programs:  Elementary - Classical Studies, Communications/Foreign Languages, Montessori, Accelerated, etc. Middle - Classical Studies, Year-Round High School - Finance, Math/Science, Health Sciences, Global Studies, Technology, etc.  These Governed Choice Programs are selective and applications must be submitted. Please visit the internet website listed above for further information and contact with the host school.

<b>Name:</b> Harnett County Schools
<b>POC:</b> Bobby Beasley - Superintendent
<b>Address:</b> One West Harnett Street
<b>City:</b> Lillington, NC 27546
<b>Phone:</b> 910-893-8151
<b>WWW Link:</b> <a href="http://www.harnett.k12.nc.us">http://www.harnett.k12.nc.us</a>
<b>Proximity to site:</b> 25miles to Lillington
<b>Tuition:</b> public schools
<b>Comments:</b> Harnett County is located just north of Pope AFB. It is generally a more rural area than Fayetteville. Many Pope personnel live in the county.  Number of schools: 15 Elementary Schools 4 Middle Schools 3 High Schools  The above internet link will take you to the Harnett County Schools website.  The first day of school for students in the new school year will be 3 Aug 99.

<b>Name:</b> Irwin Middle School
<b>Address:</b> Knox Street
<b>City:</b> Fort Bragg, NC
<b>Phone:</b> 910-436-5252
<b>WWW Link:</b> <a href="http://208.11.173.48/irwin/">http://208.11.173.48/irwin/</a>
<b>Proximity to site:</b> 1 mile
<b>Comments:</b> Irwin Middle School is part of the Department of Defense Educational Activity. It is located on nearby Fort Bragg.  Children of Pope personnel who live in government housing and in the grades of 5-6 will attend Irwin Middle School.

<b>Name:</b> Lee County Schools
<b>POC:</b> Stephen Wrenn - Superintendent
<b>Address:</b> PO Box 1010
<b>City:</b> Sanford, NC 27330
<b>Phone:</b> 919-774-6226
<b>Proximity to site:</b> 25 miles to Sanford
<b>Tuition:</b> public schools
<b>Comments:</b> Lee County is to the north of Pope AFB and is more rural than Fayetteville.  Number of schools:  Elementary 8 Middle Schools 2 High Schools 1  The first day of school for the new school year will be 4 Aug 99.

<b>Name:</b> Moore County Schools
<b>Address:</b> PO Box 1180
<b>City:</b> Carthage, NC 28327
<b>Phone:</b> 910-947-2976
<b>WWW Link:</b> <a href="http://www.sandhills.org/schools/">http://www.sandhills.org/schools/</a>
<b>Comments:</b> Moore County is to the northwest of Pope AFB. It contains the towns of Pinehurst, Southern Pines, Aberdeen, Wispering Pines, Vass, Carthage and Cameron.  The first day of school in the new school year is 5 Aug 99.

<b>Name:</b> Pope Elementary School
<b>POC:</b> Ms Janey Idell
<b>Address:</b> Po Box 70089
<b>City:</b> Fort Bragg, NC 28307--0089
<b>Phone:</b> 910-497-6136
<b>FAX:</b> 910-497-6136
<b>WWW Link:</b> <a href="http://208.11.173.48/pope/">http://208.11.173.48/pope/</a>
<b>Proximity to site:</b> On Armistead Street, Pope AFB
<b>Comments:</b> Pope Elementary School is part of the Department of Defense Education Activity (DODEA) system.  Children of families living on Pope AFB and in grades K-4 may attend Pope AFB Elementary School.  The small size of the school is supportive of common planning for all grade levels. Therefore, teachers discuss, share, and plan for instruction together on a regular basis. Cooperative learning strategies are employed by a majority of teachers of 2nd to 4th grades. Teachers support the school philosophy of "buiding self esteem in children within the scope of the discipline policy". Identified gifted 4th graders are taught math by the Ac/E teacher.  School data:  Enrollment - 300  Grades - Kindergarten through fourth

## Private Schools

There are a great number of private schools in the Fayetteville area. Most have church affiliation, some are secular. Tuition rates vary greatly. If you make inquiries to private schools, be sure to find out if bus transportation is available and the cost. Ask about accreditation.

Below find several resources for information on local private schools:

<b>Name:</b> Information and Referral - Family Support Center
<b>POC:</b> Ms Nancy Pike
<b>Address:</b> 902 Armistead Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-2538 DSN 424-2538
<b>FAX:</b> 910-394-2538 DSN 424-2538

<b>Name:</b> List of local private schools website
<b>WWW Link:</b> <a href="http://www.fayettevillenc.com/foto/community/education/private99.shtml">http://www.fayettevillenc.com/foto/community/education/private99.shtml</a>
<b>Comments:</b> This website contains a list of private schools in both Fayetteville and the surrounding area. Also included are grade levels offered and telephone numbers for contact.

<b>Name:</b> National Association of Independent Schools (NAIS)
<b>Address:</b> 1620 L Street NW
<b>City:</b> Washington, DC 20036
<b>Phone:</b> 1-800-343-9138
<b>Comments:</b> Information on private and independent elementary and secondary schools is available at the above location and phone.

## Colleges and Universities

For more information on this subject:  
Higher Education Choices in Area  
<http://www.fayettevillenc.com/foto/community/education/college99.shtml>

There are numerous educational opportunities in the Fayetteville area. You can find internet links to area college and university home pages on the Education Office webpage on the Pope AFB internet site.

NOTE: We recommend contact with the Base Education Center for information about tuition assistance.

<b>Name:</b> Campbell University
<b>POC:</b> Marie Williams or Clyde Vaughn
<b>Address:</b> 384 Maynard Street, Bldg 308
<b>City:</b> Pope AFB, NC 22830-8
<b>Phone:</b> 910-497-8238
<b>FAX:</b> 910-497-2376
<b>Proximity to site:</b> On site
<b>Comments:</b> Campbell University offers classes on Pope AFB. Classes lead to Bachelor of Business Administration with major in Computer Information Systems, Bachelor of Business Administration, Bachelor of Business Administration in Accounting, Bachelor of Science in Social Science wiht concentration in government or history, Bachelor of Science in Economics, and Bachelor of Arts in History degrees.

<b>Name:</b> Central Texas College
<b>POC:</b> Crystal Kennedy
<b>Address:</b> 384 Maynard Street, Bldg 308
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-497-1369
<b>FAX:</b> 910-497-2350
<b>Proximity to site:</b> On site
<b>Comments:</b> Central Texas College provides classes on Pope AFB. It offers classes leading to Associate Degrees in General Studies and Applied Sciences.

<b>Name:</b> Embry Riddle Aeronautical University
<b>POC:</b> Dee Vaughn
<b>Address:</b> 384 Mayard Street, Bldg 308
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-436-3188
<b>FAX:</b> 910-436-5692
<b>Proximity to site:</b> On site
<b>Comments:</b> Embry Riddle Aeronautical University provides classes at Pope AFB leading to a degree in Master of Aeronautical Science.

<b>Name:</b> Fayetteville State University
<b>Address:</b> 1200 Murchison Road
<b>City:</b> Fayetteville, NC 28301
<b>Phone:</b> 910-486-1111
<b>Comments:</b> Hours of Operation: 0800-1700 Mon-Fri  Contact FSU for tuition rates and class offerings. Active Duty and Family Members assigned to Pope AFB, with proper documentation are considered Residents by FSU.

<b>Name:</b> Fayetteville Technical Community College
<b>Address:</b> 2201 Hull Road
<b>City:</b> Fayetteville, NC 28303
<b>Phone:</b> 910-678-8473
<b>WWW Link:</b> <a href="http://www.faytech.cc.nc.us/">http://www.faytech.cc.nc.us/</a>
<b>Comments:</b> The hyperlink above will connect you with the FTCC homepage.  Hours of Operation: 0800-1900 Mon-Thur 0800-1700 Fri

<b>Name:</b> Methodist College
<b>Address:</b> 5400 Ramsey Street
<b>City:</b> Fayetteville, NC 28311
<b>Phone:</b> 910-630-7000
<b>Comments:</b> Contact Ft Bragg Education Center (436-3624) for cost information. North Carolina Legislative Tuition Grant available for Family Members.

<b>Name:</b> Pope AFB Education Office
<b>Address:</b> 384 Maynard Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-4692
<b>DSN Phone:</b> 424-4692
<b>WWW Link:</b> <a href="http://www.pope.af.mil/43mss/Educ/index.htm">http://www.pope.af.mil/43mss/Educ/index.htm</a>
<b>Comments:</b> The Education Office is the central point of contact for information regarding tuition assistance, education records, CCAF, both on and off base colleges, and serves as the liaison for colleges providing classes on Pope AFB. Please use the hyperlink above to access resources for your higher education planning.

<b>Name:</b> Webster University
<b>POC:</b> Diane Schultz
<b>Address:</b> 384 Maynard Street, Bldg 308
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-436-0014
<b>FAX:</b> 910-436-0198
<b>Proximity to site:</b> On site
<b>Comments:</b> Webster University offers classes on Pope AFB.

### Adult or Continuing Education

Below is information on Adult or Continuing Education:

<b>Name:</b> Fayetteville Technical Community College
<b>POC:</b> Office of Admissions
<b>Address:</b> 2201 Hull Road
<b>City:</b> Fayetteville, NC 28303
<b>Phone:</b> 910-678-8473
<b>Tuition:</b> Res. \$13.25 per credit hr plus \$4 Activity fee/Non-res.\$29.25 per credit hr plus \$4 Activity fee
<b>Comments:</b> Hours of Operation: 0800-1900 Mon-Thur 0800-1700 Fri  Active Duty and Family Members assigned to Pope AFB are considered residents by FTCC.

<b>Name:</b> Fayetteville Technical Community College
<b>POC:</b> FTCC GED classes can be scheduled through Ft. Bragg Education Center
<b>Address:</b> 2201 Hull Road
<b>City:</b> Fayetteville, NC 28303
<b>Phone:</b> 910-678-8237 (leave message)
<b>Tuition:</b> Res. \$13.25 per credit hr plus \$4 Activity fee/Non-res. \$107.50 per credit hr. plus \$4 Activity fee
<b>Comments:</b> Hours of Operation: 0800-1700 Mon-Fri  Active Duty and Family Members assigned to Pope AFB are considered residents by FTCC.

<b>Name:</b> Information on local adult education
<b>POC:</b> Education Office Sta
<b>Address:</b> 384 Maynard Street, Suite A
<b>City:</b> Pope AFB, NC 28303--2373
<b>Phone:</b> 910-394-4692
<b>WWW Link:</b> <a href="http://www.pope.af.mil/43mss/Educ/index.htm">http://www.pope.af.mil/43mss/Educ/index.htm</a>
<b>Proximity to site:</b> On base
<b>Comments:</b> Hours of Operation: 0700-1500  There are seven universities and colleges in the area and two more within a 40 mile drive of the base.

## Special Education

If you have a child with a special medical or educational need, please see Exceptional Family Member Program under the RELOCATION SERVICES section of this book. Be sure to bring all your EFMP records with you.

If you have a child who has an educational need which is being met at his/her current school, there are several steps that should be taken before you PCS.

a) If your child has an Individual Educational Profile (IEP), make sure that you bring the IEP and accompanying paperwork with you. It is a federal law that your new school system honor that plan.

b) If your child has been identified for or is receiving special help in school with such areas as reading, speech, etc. but does not have an IEP, be sure the school gives you copies of the most recent testing, the permission to place form parents sign, and any pertinent data and forms which will help your new school provide the assistance your child needs. The more prepared you are with an educational history and the accompanying paperwork, the quicker and

easier it will be for your new school system to meet your child's needs.

<b>Name:</b> Exceptional Childrens Program, Cumberland County Schools
<b>POC:</b> Mr James McKethan
<b>Address:</b> 396 Elementary Drive
<b>City:</b> Fayetteville, NC 28301
<b>Phone:</b> (910) 678-2430
<b>FAX:</b> (910) 678-2339
<b>Comments:</b> Programs are also available for the homebound, academically gifted, and autistic.  PROGRAM INFORMATION Area of Expertise: Administers services to exceptional children in the Cumberland County public schools.  Programs Available: Education and training are available to students having learning disabilities, hearing impairment, speech or language impairment, or those who are emotionally disturbed, mentally retarded, physically and orthopedically handicapped, or multi-handicapped.

<b>Name:</b> National Information Center for Children and Youth with Handicaps
<b>Address:</b> PO Box 1492
<b>City:</b> Washington, DC 20010
<b>Phone:</b> 1-800-999-5599
<b>Comments:</b>  This is a general clearing house of information on available services for youth with handicaps.

<b>Name:</b> National Information Center for Children and Youth with Handicaps
<b>Address:</b> P O Box 1492
<b>City:</b> Washington, DC 20013
<b>Phone:</b> 1-800-999-5599

## Employment

### Employment Overview

Fayetteville is ranked as the fourth largest metropolitan area in North Carolina. The area's two military bases, Fort Bragg and Pope Air Force Base, account for the largest number of employees. Manufacturing and retail service occupations dominate the private sector. A commercial center since colonial days, the county also serves as the retail hub for seven surrounding counties. Following

the military, other large employers include the schools and colleges, government departments, Kelly Springfield, Cape Fear Valley Medical Center, Black and Decker, Purolator Products and Maidenform. Hundreds of small businesses also contribute needed services and products to a growing population.

North Carolina unemployment rate as of Jun 99 is 2.7%. Cumberland County unemployment rate is 3.6% as of Jun 99. The Employment Security Commission expects our economy to continue to move forward in a positive direction.

Locally, we will continue to see positive growth in the economy although it is in the service area, i.e. warehouses, restaurants, fast food and telemarketing will monopolize the market.

Average pay for local growth positions:

Retail salesperson	\$7.15/hr
Warehouse, stock clerks	7.22/hr
Reception and information clerks	7.33/hr
Hand packer and packagers	6.19/hr
Production assemblers, fabricators	7.69/hr
Food preparation workers	6.59/hr

For job hunting purposes, be sure to hand carry all employment records and documents, resumes, SF 171, SF 50, transcripts, certificates and licenses.

North Carolina policy regarding collecting unemployment benefits when relocating: when a person relocates within the US due to military sponsor's obligation, there is a 5 week penalty imposed.

Visit the Fayetteville Observer-Times webpage at the top for more information.

<b>Name:</b> Career Focus/Employment Assistance
<b>POC:</b> Ms. Darlene Rosario
<b>Address:</b> Family Support Center
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-2538
<b>FAX:</b> 910-394-4346
<b>DSN Phone:</b> 424-2538
<b>DSN FAX:</b> 424-4346
<b>WWW Link:</b> <a href="http://www.pope.af.mil/43mss/FSC/index.htm">http://www.pope.af.mil/43mss/FSC/index.htm</a>
<b>Comments:</b> Hours of operation: 0730-1630 Monday - Friday  The Career Focus program is designed to enhance the marketability and employability of Air force spouses and family members to reduce their time out of the labor force during relocation. Services include career planning, job search skills workshops, local labor market information, and job listings. This program should be your first stop when planning your search for a job in the Pope/Fayetteville area. Call to schedule an individual appointment.

### Federal Civilian Employment for Spouses

If you are a current or former federal employee with reinstatement eligibility refer to the information provided in the Spouse Employment Preference Section below.

For first time federal employees, getting into the competitive service is the most difficult and first step. Due to downsizing and base closures, many civil service employees have been displaced. These displaced employees have priority placement benefits and many positions are no longer opened to those outside the federal service. If you have never held a position in the civil service, access the Office of Personnel website listed below.

Military spouse preference provides priority in the employment selection process for military spouses who are relocating as a result of their military spouse's PCS.

For information on government employment, see the Government Employment section of SITES.

Please see the Record Listing section below for information on Federal Civilian Employment for Spouses:

<b>Name:</b> Fort Bragg Civilian Personnel Advisory Center - (CPAC)
<b>Address:</b> Bldg 2T-1515 Jackson Street
<b>City:</b> Ft. Bragg, NC 28307
<b>Phone:</b> 910-396-1402 DSN 236-1402
<b>WWW Link:</b> <a href="http://www.bragg.army.mil/www-cpo/index.htm">http://www.bragg.army.mil/www-cpo/index.htm</a>
<b>Proximity to site:</b> 1.5 miles
<b>Comments:</b> Hours of Operation: 0800-1600 Mon-Fri  Call 910-396-5627 for a recording of current job information.

<b>Name:</b> Office of Personnel Management
<b>WWW Link:</b> <a href="http://www.usajobs.opm.gov">http://www.usajobs.opm.gov</a>
<b>Comments:</b> This website will provide guidance for those seeking first time government employment. Application procedures, lists of jobs being recruited for, and government employment guidelines are provided.

<b>Name:</b> Spouse Employment Preference
<b>POC:</b> Ms Janice Engel Civilian Personnel Office - Pope AFB
<b>Address:</b> 384 Maynard Street - 43 MSS/DPC
<b>City:</b> Pope AFB, NC 28308--2372
<b>Phone:</b> 910-394-2695 DSN 424-2695
<b>Comments:</b> Hours of Operation: 0715-1615 Mon-Fri  Call 394-2640 for a recording of current job information

### Permanent Employment Resources

Plan to contact the Family Support Center Employment Assistance Program Manager upon arrival at Pope AFB. You will be able to obtain information on a wide variety of employment issues. Point of contact is listed below

Please see the Record Listing section below for information on Permanent Employment Resources:

<b>Name:</b> Army and Air Force Exchange Service (AAFES) - Human Resources Office
<b>Address:</b> Bldg 2T-2053 Sturgis Street
<b>City:</b> Ft. Bragg, NC 28307
<b>Phone:</b> 910-436-3535
<b>FAX:</b> 910-436-2229
<b>WWW Link:</b> <a href="http://www.aafes.com/conus_ser/ft_bragg/index.html">http://www.aafes.com/conus_ser/ft_bragg/index.html</a>
<b>Proximity to site:</b> 1.5 miles
<b>Comments:</b> Hours: 0900-1500 Mon-Fri Jobs include warehouse workers, food service workers, cashiers, sales associates, customer service reps, service station attendants, automotive mechanics and clerical.

<b>Name:</b> Career Focus/Employment Assistance Program
<b>POC:</b> Ms. Darlene Rosario
<b>Address:</b> 43 MSS/DPF - 902 Armistead Street
<b>City:</b> Pope AFB, NC 28308--2404
<b>Phone:</b> 910-394-2538 DSN 424-2538
<b>FAX:</b> 910-394-4346 DSN 424-4346
<b>WWW Link:</b> <a href="http://www.pope.af.mil/43mss/FSC/index.htm">http://www.pope.af.mil/43mss/FSC/index.htm</a>
<b>Comments:</b> Hours of Operation: 0730-1630 Mon-Fri  This program is designed to enhance the marketability and employability of Air Force spouses and family members, to reduce their time out of the labor force during relocation. Services include career planning, job search skills workshops, local labor market information, and job listings. Call to schedule an individual appointment.

<b>Name:</b> Civilian Personnel Office - Pope AFB
<b>POC:</b> Mr. Gregory Jones
<b>Address:</b> 43 MSS/DPC - 384 Maynard Street, Suite G
<b>City:</b> Pope AFB, NC 28308--2372
<b>Phone:</b> 910-394-2695 DSN 424-2695
<b>WWW Link:</b> <a href="http://www.usajobs.opm.gov">http://www.usajobs.opm.gov</a>
<b>Comments:</b> Hours: 0715-1615 Mon-Fri Randolph AFB, Texas, has the responsibility for recruitment and applications for positions at Pope AFB. No applications are accepted at the Pope Civilian Personnel Office. Some positions will be advertised on the Office of Personnel Management's USAJOBS web site. Other positions will be filled through an automated computer system known as RESUMIX, which would require you to have your application on file at Randolph AFB for future vacancies.  Call 394-2640 for a recording of current job information.

<b>Name:</b> Cumberland County Schools Board of Education
<b>Address:</b> PO Box 2357
<b>City:</b> Fayetteville, NC 28302
<b>Phone:</b> 910-678-2300
<b>WWW Link:</b> <a href="http://www.ccs.k12.nc.us/depts/human-res/opportunities.htm">http://www.ccs.k12.nc.us/depts/human-res/opportunities.htm</a>
<b>Proximity to site:</b> 10 miles
<b>Comments:</b> Hours: 0800-1700 Mon-Fri; Summer Hours: 0800-1700 Mon-Thurs, 0800-1200 Fri  Use the above hyperlink to access information regarding employment with Cumberland County Schools.

<b>Name:</b> Fort Bragg Civilian Personnel Advisory Center (CPAC)
<b>Address:</b> Bldg 2T-1515 Jackson Street
<b>City:</b> Ft. Bragg, NC 28307
<b>Phone:</b> 910-396-1402 DSN 236-1402
<b>WWW Link:</b> <a href="http://www.bragg.army.mil">http://www.bragg.army.mil</a>
<b>Proximity to site:</b> 1.5 miles
<b>Comments:</b> Hours: 0800-1600 Mon-Fri  A satellite Employment Security Commission (ESC) Office is also located in this building. A computerized job bank gives job seekers access to listings of jobs in the local area. Use of the job bank is free and no appointment is needed.

<b>Name:</b> Fort Bragg Commissary (part of the Defense Commissary Agency-DECA)
<b>Address:</b> Building 8-5476A
<b>City:</b> Fort Bragg, NC 28310
<b>Phone:</b> 910-396-2428 or DECA Headqtrs 1-800-593-3322
<b>Proximity to site:</b> 2 miles
<b>Comments:</b> Hours: 0800-1700 Mon-Fri Contact the Administration Office for employment applications. Jobs include sales store checker, store worker, etc.

<b>Name:</b> Fort Bragg Schools - Human Resources Office
<b>POC:</b> Dr. Victor S. Vance
<b>Address:</b> P O Box 70089 Knox Street (located behind Irwin Middle School)
<b>City:</b> Fort Bragg, NC 28307
<b>Phone:</b> 910-436-4821
<b>Proximity to site:</b> 2 miles
<b>Comments:</b> Hours: 0745-1615 Mon-Fri  Positions as teacher, educational aide, and substitute teacher, as well as other employment opportunities, may be available.

<b>Name:</b> North Carolina Employment Security Commission
<b>Address:</b> 414 Ray Avenue
<b>City:</b> Fayetteville, NC 28301
<b>Phone:</b> 910-486-1010
<b>FAX:</b> 910-484-5155
<b>WWW Link:</b> <a href="http://www.esc.state.nc.us">http://www.esc.state.nc.us</a>
<b>Proximity to site:</b> 10 miles
<b>Comments:</b> Hours: 0800-1700 Mon-Fri  Use the hyperlink above to connect to the state employment commission for lists of jobs and other services. Fayetteville's main office, which also serves the Spring Lake and Hope Mills communities. A satellite office is located on Ft Bragg at the Civilian Personnel Advisory Center (see entry above). There are 11 computerized job banks with information on job openings locally, statewide, and nationally. Services are provided free and on a first-come, first-serve basis so be aware that lines may be long.

<b>Name:</b> Pope AFB NAF Personnel Office
<b>POC:</b> Mr. Tony Gray
<b>Address:</b> 43 SVS/SVH, 794 Armistead Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-2494
<b>FAX:</b> 910-394-2059
<b>DSN Phone:</b> 424-2494
<b>DSN FAX:</b> 424-2059
<b>WWW Link:</b> <a href="http://www.pope.af.mil/SPTG/43svs/naf.html">http://www.pope.af.mil/SPTG/43svs/naf.html</a>
<b>Comments:</b> Hours: 0730-1630 Mon-Fri Jobs are non-appropriated fund (NAF) positions in the Pope Club, lodging, fitness center, Child Development Center, Youth Center, hobby shops, etc. For more information, use the internet link above.

### Temporary Employment Resources

There are many temporary employment agencies in the local area offering job placement services. Positions include temporary, temp to perm, and permanent. Most of the agencies do not charge you, the applicant, a fee. Usually it is the temporary agency's client, the employer, but be sure to ask who pays the fee. Refer to the Yellow Pages under "Employment" for a listing of temporary agencies; your local library should be able to access the Yellow Pages or Business Phone Directory for the area you will be relocating to. Information may also be

obtained from the Career Focus Manager at the address below.

<b>Name:</b> Career Focus/Employment Assistance Program
<b>POC:</b> Ms. Darlene Rosario
<b>Address:</b> 43 MSS/DPF 902 Armistead Street
<b>City:</b> Pope AFB, NC 28308--2404
<b>Phone:</b> 910-394-2538 DSN 424-2538
<b>FAX:</b> 910-394-4346 DSN 424-4346
<b>WWW Link:</b> <a href="http://www.pope.af.mil/43mss/FSC/index.htm">http://www.pope.af.mil/43mss/FSC/index.htm</a>
<b>Comments:</b> Hours: 0730-1630 Mon-Fri For information on temporary employment, access the information using the above hyperlink.

### Non-Paid or Volunteer Opportunities

Volunteering is an excellent opportunity to gain valuable training and experience, meet new friends, share your talent, and help your community. Free childcare (maximum number of hours) is available as long as you volunteer on the base and also utilize the base Family ChildCare providers. Please see the Record Listing section below for information on Non-Paid Volunteer Opportunities:

<b>Name:</b> Volunteer Program Manager
<b>POC:</b> Ms. Darlene Rosario
<b>Address:</b> 43 MSS/DPF - 902 Armistead Street
<b>City:</b> Pope AFB, NC 28308--2404
<b>Phone:</b> 910-394-2538 DSN 424-2538
<b>FAX:</b> (910) 394-4346 DSN 424-4346
<b>WWW Link:</b> <a href="http://www.pope.af.mil/43mss/FSC/index.htm">http://www.pope.af.mil/43mss/FSC/index.htm</a>
<b>Proximity to site:</b> On base
<b>Comments:</b> Hours: 0730-1630 Mon-Fri  Use the hyperlink above for Pope AFB volunteer information.

### Chambers of Commerce

The Chambers of Commerce publish and provide a variety of information. This is a good resource for employment information. Several area chambers are listed below. In addition, the Family Support Center Relocation Assistance Program has the World Chamber of Commerce Directory.

<b>Name:</b> Fayetteville Area Chamber of Commerce
<b>Address:</b> 519 Ramsey Street PO Drawer 9
<b>City:</b> Fayetteville, NC 28302
<b>Phone:</b> 910-483-8133
<b>FAX:</b> 910-483-0263
<b>WWW Link:</b> <a href="http://www.fayettevillenc.com/chamber/">http://www.fayettevillenc.com/chamber/</a>
<b>Comments:</b> Population 275,000 4th Largest NC Metro, A Quality International community, A Regional Medical Center, Home to Ft Bragg-Pope AFB - World's Largest Military Complex. Visit the website above to access lots of information about the Fayetteville/Pope AFB area.

<b>Name:</b> Hope Mills Chamber of Commerce
<b>Address:</b> 3701 S. Main Street
<b>City:</b> Hope Mills, NC 28348
<b>Phone:</b> 910-423-4314
<b>Proximity to site:</b> 10 miles
<b>Comments:</b> Hours: 0930-1200 Mon, Wed, Fri

<b>Name:</b> Lillington Area Chamber of Commerce
<b>Address:</b> 827 1/2 8th Street, PO Box 967
<b>City:</b> Lillington, NC 27546
<b>Phone:</b> 910-893-3751
<b>WWW Link:</b> <a href="http://www.lillington.org">http://www.lillington.org</a>
<b>Proximity to site:</b> 20 miles
<b>Comments:</b> Lillington, Harnett County's seat of government, has tree lined streets, quiet neighborhoods, and approximately 3100 residents. Visit our website for more information or call our office to have a directory mailed to you.

<b>Name:</b> North Carolina Chambers of Commerce
<b>WWW Link:</b> <a href="http://www.acce.org/empire/?SubSystemID=1&amp;ComponentID=4904#NC">http://www.acce.org/empire/?SubSystemID=1&amp;ComponentID=4904#NC</a>
<b>Comments:</b> The website above will take you to a list of North Carolina Chambers of Commerce that are online. Fayetteville and Sandhills chambers have websites.

<b>Name:</b> Raeford-Hoke Chamber of Commerce
<b>Address:</b> 101 N. Main Street
<b>City:</b> Raeford, NC 28376
<b>Phone:</b> 910-875-5929
<b>E-Mail:</b> <a href="mailto:chamberhoke@aol.com">chamberhoke@aol.com</a>
<b>Comments:</b> Population 30,000, Raeford is the county seat and only town in Hoke County.

<b>Name:</b> Raleigh Chamber of Commerce
<b>Address:</b> 800 S. Salisbury Street PO Box 2978
<b>City:</b> Raleigh, NC 27602
<b>Phone:</b> 919-664-7000
<b>Proximity to site:</b> Approximately 60 miles
<b>Comments:</b> Population 576,000. Raleigh is the North Carolina state capitol.

<b>Name:</b> Sanford Area Chamber of Commerce
<b>Address:</b> 229 Carthage Street, PO Box 519
<b>City:</b> Sanford, NC 27331--0519
<b>Phone:</b> 919-775-7341
<b>FAX:</b> 919-776-6244
<b>Proximity to site:</b> 25 miles
<b>Comments:</b> Sanford is the county seat of Lee County.

<b>Name:</b> Spring Lake Chamber of Commerce
<b>Address:</b> PO Box 333
<b>City:</b> Spring Lake, NC 28390
<b>Phone:</b> 910-497-8821/910-436-0241
<b>Proximity to site:</b> 1.5 miles
<b>Comments:</b> Hours of Operation: 0900-1600 Mon-Fri  Population 7,231

### Private Sector Employment

For more information on this subject:  
North Carolina State Employment Service  
<http://www.esc.state.nc.us>

Refer to the beginning of the Employment Section for a brief overview of the employment picture within the local area.

Listed below are some of the largest employers in Cumberland County. Additional private sector employment information can be obtained from the NC Employment Security Commission, yellow pages, Chamber of Commerce Membership Directory, newspaper classifieds, local reference librarian, etc.

<b>Name:</b> Black & Decker
<b>Address:</b> Hwy 301 South PO Box 64429
<b>City:</b> Fayetteville, NC 28306
<b>Phone:</b> 910-423-3100
<b>Comments:</b> Manufacturer/Power Tools

<b>Name:</b> Cutler Hammer
<b>Address:</b> 2900 Doc Bennett Road
<b>City:</b> Fayetteville, NC 28306
<b>Phone:</b> 910-483-2222
<b>Comments:</b> Manufacturer/Communication Equipment

<b>Name:</b> DuPont
<b>Address:</b> Hwy 87 South P O Box Z
<b>City:</b> Fayetteville, NC 28302
<b>Phone:</b> 910-483-4681
<b>Comments:</b> Manufacturer/Plastics

<b>Name:</b> Higher Education Employment Opportunities
<b>POC:</b> Methodist College
<b>WWW Link:</b> <a href="http://www.methodist.edu">http://www.methodist.edu</a>
<b>Comments:</b> Information on employment opportunities at Methodist College in Fayetteville can be accessed at the above website.

<b>Name:</b> Higher Education Employment Opportunities
<b>POC:</b> Fayetteville Technic Community College
<b>WWW Link:</b> <a href="http://www.faytech.cc.nc.us">http://www.faytech.cc.nc.us</a>
<b>Comments:</b> Information on applying for teaching jobs at Fayetteville Technical Community College can be accessed at the above website.

<b>Name:</b> Kelly Springfield Tire Company (a division of Goodyear)
<b>Address:</b> 6650 Ramsey Street
<b>City:</b> Fayetteville, NC 28301
<b>Phone:</b> 910-488-9295
<b>WWW Link:</b> <a href="http://www.goodyear.com">http://www.goodyear.com</a>
<b>Comments:</b> Manufacturer/Tires

<b>Name:</b> M.J. Soffee Co
<b>Address:</b> P O Box 2507
<b>City:</b> Fayetteville, NC 28302
<b>Phone:</b> 910-483-0032
<b>Comments:</b> Manufacturer/Textiles

<b>Name:</b> Medical Employment Opportunities
<b>WWW Link:</b> <a href="http://www.va.gov/jobs/index.htm">http://www.va.gov/jobs/index.htm</a>
<b>Comments:</b> Phone for employment information with the following medical facilities:  Veteran's Affairs Medical Center: 910-488-2120, extension 7054/7082 or Highsmith-Rainey Memorial Hospital: 910-609-1160, JOB LINE 910-609-1005

<b>Name:</b> Purolator Products
<b>Address:</b> P O Box 64069
<b>City:</b> Fayetteville, NC 28306
<b>Phone:</b> 910-425-4181
<b>Comments:</b> Manufacturer/Automotive Filters

<b>Name:</b> Sprint
<b>Address:</b> P O Box 1630-MC 1340
<b>City:</b> Fayetteville, NC 28302
<b>Phone:</b> 910-323-5281
<b>Comments:</b> Communications

<b>Name:</b> WalMart
<b>Address:</b> 1550 Skibo Road
<b>City:</b> Fayetteville, NC 28303
<b>Phone:</b> 910-868-3702
<b>Comments:</b> Department Store

<b>Name:</b> Womack Army Medical Center
<b>Phone:</b> 910-432-9089/3224
<b>WWW Link:</b> <a href="http://cpol.army.mil">http://cpol.army.mil</a>

## Government Employment

For more information on this subject:  
Federal Jobs in North Carolina  
<http://www.fedworld.gov/pub/jobs/nc.txt>

If you are interested in working for the federal, state, county, or city governments, contact the appropriate agency listed below.

<b>Name:</b> City of Fayetteville Human Resources Department
<b>Address:</b> 433 Hay Street (2nd Floor of City Hall)
<b>City:</b> Fayetteville, NC 28301
<b>Phone:</b> 910-433-1635, 24 hour job line: 910-433-1636
<b>FAX:</b> 910-433-1055
<b>WWW Link:</b> <a href="http://www.fayettevillenc.com/citygov/">http://www.fayettevillenc.com/citygov/</a>
<b>Comments:</b> The City uses the State of North Carolina employment application with a supplement application sheet. See the above website for more information.

<b>Name:</b> Cumberland County Personnel
<b>Address:</b> Mail address: Cumberland County Personnel, P O Drawer 1829, Fayetteville NC 28302-1829
<b>Phone:</b> 910-678-7657/7658 Jobline- 910-678-7657/7658
<b>FAX:</b> 910-323-6135
<b>Comments:</b> Office Hours: 0800-1700 Mon-Fri  Job listings are posted on the lower level bulletin board in the Cumberland County Courthouse for viewing anytime. Applications may be picked up in Room 25 anytime during business hours and completed applications may be dropped off anytime. Tuesdays and Thursdays are the only days that tables are provided to complete applications in our office. Between 0900 and 1500 on those days, tables and chairs are provided in Room 15 to complete applications as well as view more detailed job description information.

<b>Name:</b> NC Office of State Personnel
<b>Address:</b> 116 W. Jones Street
<b>City:</b> Raleigh, NC 27603--8004
<b>Phone:</b> 919-733-7922, 24 hour voice mail 1-888-WANT, OSP 926-8677
<b>WWW Link:</b> <a href="http://www.sips.state.nc.us/OSP">http://www.sips.state.nc.us/OSP</a>
<b>Comments:</b> The vacancy information is updated daily. Vacancy information can also be found at most public libraries across NC. Application forms are available at the libraries as well.

<b>Name:</b> Office of Personnel Management
<b>Address:</b> 1900 East Street NW
<b>City:</b> Washington, DC 20415--0001
<b>Phone:</b> 202-606-1800
<b>WWW Link:</b> <a href="http://www.usajobs.opm.gov">http://www.usajobs.opm.gov</a>
<b>Comments:</b> 24-hour "menu driven" telephone line provides information on civil service employment and job vacancies worldwide. Individuals seeking federal employment should contact the agency they would like to work for regarding specific procedures. Telephone numbers are usually listed in the Government section of the phone book. Access the above website for available government jobs and application procedures.

## Professional or Occupational Licensing

For more information on this subject:

Occupations requiring a license in North Carolina  
<http://jobs.esc.state.nc.us/lmi/ar/occuplic/Select1.htm>

The information in this section represents a sampling of professional or occupational licensing agencies in the area. For additional resources, contact the Family Support Center Career Focus Program Manager (see entry under "Permanent Employment Resources").

The internet address listed under North Carolina Professional Licensing below will link you to a general page which gives the basic qualifications and licensing requirements in the state of North Carolina for over 100 occupations.

<b>Name:</b> Child Care Provider
<b>POC:</b> North Carolina Division of Child Development
<b>Address:</b> 319 Chapanoke Road
<b>City:</b> Raleigh, NC 27626--0553
<b>Phone:</b> 919-662-4527 or 1-800-859-0829 (in state calls only)
<b>FAX:</b> 919-662-4568/4569
<b>WWW Link:</b> <a href="http://www.state.nc.us/DHR/DCD/provider.htm">http://www.state.nc.us/DHR/DCD/provider.htm</a>
<b>Comments:</b> the above website provides information on North Carolina licensing for Child Development.

<b>Name:</b> Clinical Social Worker
<b>POC:</b> North Carolina Certification Board for Social Work
<b>Address:</b> PO Box 1043
<b>City:</b> Asheboro, NC 27204
<b>Phone:</b> 336-625-1679

<b>Name:</b> Cosmetologist
<b>POC:</b> North Carolina State Board of Cosmetic Arts,
<b>Address:</b> 1110 Navaho Drive
<b>City:</b> Raleigh, NC 27609
<b>Phone:</b> 919-850-2793

<b>Name:</b> Home Business
<b>POC:</b> Secretary of State Business License Information Office
<b>Address:</b> 111 Hillsborough Street
<b>City:</b> Raleigh, NC 27601
<b>Phone:</b> 800-228-8443 (NC only) or 919-807-2166

<b>Name:</b> Licensed Practical Nurse
<b>POC:</b> North Carolina Board of Nursing
<b>Address:</b> PO Box 2129
<b>City:</b> Raleigh, NC 27602
<b>Phone:</b> 919-782-3211

<b>Name:</b> North Carolina Professional Licensing
<b>WWW Link:</b> <a href="http://jobs.esc.state.nc.us/lmi/ar/occuplic/Select1.htm">http://jobs.esc.state.nc.us/lmi/ar/occuplic/Select1.htm</a>
<b>Comments:</b> The above website contains the basic licensing requirements and application procedures in the state of North Carolina for over 100 occupations.

<b>Name:</b> Real Estate Salesperson
<b>POC:</b> North Carolina Real Estate Commission
<b>Address:</b> PO Box 17100
<b>City:</b> Raleigh, NC 27619--7100
<b>Phone:</b> 919-733-9580

<b>Name:</b> Registered Nurse
<b>POC:</b> North Carolina Board of Nursing
<b>Address:</b> PO Box 2129
<b>City:</b> Raleigh, NC 27602
<b>Phone:</b> 919-782-3211

<b>Name:</b> Small Business Administration (SBA)
<b>Address:</b> 200 North College, Suite A-2015
<b>City:</b> Charlotte, NC 28202--2137
<b>Phone:</b> 704-344-6563 or 1-800-827-5722
<b>WWW Link:</b> <a href="http://www.sba.gov/regions/states/nc/">http://www.sba.gov/regions/states/nc/</a>
<b>Comments:</b> The above website provides licensing requirements for small businesses.

<b>Name:</b> Teacher Certification
<b>POC:</b> Department of Public Instruction - Licensure Section
<b>Address:</b> 301 N. Wilmington Street
<b>City:</b> Raleigh, NC 27601--2825
<b>Phone:</b> 919-733-4125 or 1-800-577-7994

## Networking Opportunities

Networking is the number one way of finding a job. Networking involves talking to everyone you know and letting them know that you are seeking employment. Many jobs are not advertised but are obtained by "word of mouth". This "hidden job market" involves family, friends, acquaintances, professional associates, and anyone else who comes to mind. Tell everyone that you are looking for a job and ask if they know of someone who may be of assistance in your job search. Try to get at least two names from each person you talk with. Don't overlook the contacts you make through temporary employment or volunteering. Also, some Family Support Centers host programs such as Welcome Spouse, Welcome Continental Breakfast, local area bus tours, etc., which provides the opportunity for you to meet people and expand your networking circle.

<b>Name:</b> Career Focus Program
<b>POC:</b> Ms Darlene Rosario
<b>Address:</b> 43 MSS/DPF 902 Armistead Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-2538
<b>FAX:</b> 910-394-4346
<b>Proximity to site:</b> On Pope AFB
<b>Comments:</b> Please contact the Career Focus Manager at the Family Support Center for advice on networking opportunities for various careers.

## Medical And Dental

### Medical and Dental Overview

The 43d Medical Group is located at 383 Maynard Street, across from the Military Personnel Flight. Medical care is provided through Primary Care and Flight Medicine. Emergency and specialty care is provided through the Womack Army Medical Center on Fort Bragg or from civilian medical treatment facilities.

**PATIENTS' BILL OF RIGHTS AND RESPONSIBILITIES:** All persons obtaining care in the 43d Medical Squadron medical/dental treatment facility are entitled to certain rights and also subject to certain responsibilities. The observance of these rights and responsibilities by both patients and facility personnel is vital to insuring that patient care and services are delivered in an appropriate and efficient manner.

Welcome to the 43d Medical Group. Our goal is to provide the finest comprehensive medical and dental care available, using all available resources. I can assure you that we will do everything in our power to maintain the highest standards of medical care.

The mission of the 43d Medical Group is:

- a. Provide medical care to ensure mission readiness of the 43d Wing and their support units.
- b. Ensure mobility assets are prepared for wartime.
- c. Provide "care with compassion" to all patients during peacetime.

The Medical Group is committed to quality Air Force initiatives. As a patient, you are an integral part of this process. If you have any problems or suggestions that will enhance the clinic, please contact patient administration at 394-2182 or stop by the office and fill out a Patient Assistance Worksheet. Any suggestions are welcome.

<b>Name:</b> Exceptional Family Member Program
<b>POC:</b> Maj Deleon
<b>Address:</b> 384 Maynard Street Bldg 308 Basement
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> (910) 394-4700
<b>Proximity to site:</b> On base
<b>Comments:</b> Hours of Operation: 0715-1615  The Exceptional Family Member Program (EFMP) is designed to assist active duty family members who have special needs in obtaining medical and educational services. The program establishes procedures for identifying exceptional family members, classifying their needs and ensuring the provision of services. It is mandatory for all military sponsors to enroll any exceptional family member into the program. The program (1) ensures the family member's special needs are identified so they will not be sent to a location without the required services, (2) assist in the coordination of services at the gaining base, (3) assist in the deferment of an assignment when appropriate and/or, (4) continue to serve as a resource to the family when the sponsor is on a remote or unaccompanied tour. EFMP also assists in providing documentation in support of TDY deferments when appropriate, provides a continuous support system to families, assists in coordination of area services, serves as the central point for all families clearing for overseas travel, and investigates the availability of services for all incoming EFMP families.

<b>Name:</b> Womack Army Medical Center
<b>POC:</b> Information Desk
<b>City:</b> Fort Bragg, NC 28307
<b>Phone:</b> (910)432-4478/3719
<b>WWW Link:</b> <a href="http://158.5.111.70/wamc.htm">http://158.5.111.70/wamc.htm</a>
<b>Proximity to site:</b> 1/2 mile
<b>Comments:</b> WOMACK ARMY MEDICAL CENTER  If specialty care is required from Womack Army Medical Center (WAMC), the patient must be referred to the specialty clinic by an Air Force provider. Bring your referrals to Patient Administration for instructions on how to make your appointment with the Womack Army Medical Center.  Emergency: 911 Ambulance: 432-0301/0302 Information: 432-8585/2411 Patient Admin Office: 432-8585/2411 Central Appointments: 432-1351 Patient Advocate: 432-8585/2411 Health Benefits Advisor: 432-4424 Pharmacy: 432-7405/3638  Clinics Allergy: 432-4674/3514 Cardiology: 432-1351 Dermatology: 432-1351 ENT (Ear-Nose-Throat): 432-1351 Gastroenterology: 432-1351 Internal Medicine: 432-1351 Neurology: 432-1351

Nuclear Medicine: 432-9887
OB-GYN: 432-1351
Occupational Therapy: 396-7883/3152
Ophthalmology: 432-1351
Orthopedic: 432-3737
Pediatric: 432-1351
Physical Therapy: 432-1351
Podiatry: 432-1351
Surgical: 432-5725
Urology: 432-5725

### Medical Services/Directory - on Installation

Appointment scheduling (except Mental Health/Family Advocacy) is accomplished by calling 394-APPT from 7 AM-3:45 PM, Monday through Friday. When you dial the main clinic appointment number, you will be routed through our call sequencer to the appropriate clinic of your choice. The call sequencer operates on a queueing system and calls will be answered in the order they were received by the clinic, so do not hang up and try to call back thinking that you will be answered sooner. To cancel an appointment, call 394-APPT and select the "to cancel an appointment" option in the system. Be prepared to give the patients name, sponsor's social security number, and the date and time of the appointment.

### Medical Services/Directory - on Installation

<i>Clinic</i>	<i>POC</i>	<i>Number</i>
Aeromedical Services		(910) 394-4678
Air Evacuation Clerk		(910) 394-1239
Bioenvironmental Engineering		(910) 394-7927
Clinic Ambulance - Pope Clinic		(910) 394-2650
Dental Clinic		(910) 394-2123
Family Advocacy Outreach		(910) 394-4700
Gynecology - Pope Clinic		(910) 394-4258
Immunizations - Pope Clinic		(910) 394-4738
Military Public Health		(910) 394-2053
Optometry - Pope Clinic		(910) 394-4404
Patient Administration		(910) 394-2182
Pediatrics - Pope Clinic		(910) 394-4258
Pharmacy - Pope Clinic		(910) 394-2208
Physical Exams		(910) 394-2242
Pope Clinic Information		(910) 394-2182
Primary Care		(910) 394-4258
Radiology - Pope Clinic		(910) 394-4873
Records - Pope Clinic		(910) 394-2310

### Health Benefits Advisor, Wellness, and CHAMPUS/TRICARE Programs

Tricare implementation in Region 2 began May 1, 1998 with a Manage Care Support Contract partnership with Anthem Alliance for Health Incorporated out of Indianapolis, In. Pope AFB beneficiaries are serviced by two local Tricare Service Centers (TSC). The primary TSC is located at 3811 Sycamore Dairy Rd. downtown Fayetteville NC and the Army TSC is located in the Womack Army Medical Center Annex on Normandy Dr. Ft. Bragg NC. Pope Clinic has its own in-house Tricare Service Representative.

Air Force enrollment into Primary Care Managers (PCM) utilize both the Military Treatment Facility (MTF) and a civilian network. The Pope Clinic has two PCM locations. For all active duty that are not on flying or jump status, their PCM is the Pope Primary Care Clinic. All active duty flyers and jump status personnel are enrolled in Aerospace Medicine.

Family members of AF active duty personnel that elect to enroll in Tricare Prime have the following PCM options. If the sponsor is not on flying or jump status, the family member may be enrolled in either the Pope Primary Care Clinic or with a provider within the civilian network. If the sponsor is on flying or jump status, the family member may enroll in the Pope Aerospace Medicine clinic or with a provider within the civilian network.

The Tricare Region 2 phone number is 1-800-931-9501. This number will assist you in accessing appointments, enrollment inquiries, and mental health queries. The Health Care Information Line (Advise Nurse) phone number is 1-800-213-5453. The PCM 24 Hour Access phone number, is for Pope AFB Tricare Prime only. It is 1-800-622-8745.

For any questions regarding TRICARE at Pope AFB, please call the TRICARE Commander at 424-1230 Comm 910-394-1231, or TSgt Cyndi Dimanno, Health Benefits Advisor (HBA)/NCOIC 424-1229 Comm 910-394-1229, or Ms. Slyvia Jackson, Contracting Officer Technical Rep/HBA 424-1230, Comm 910-394-1230

More detailed information on TRICARE is available on the TRICARE internet page listed under TRICARE Internet Link below.

<b>Name:</b> Champus and Tri-Care Office
<b>POC:</b> TSgt Cyndi Dimanno
<b>Address:</b> 383 Maynard Street
<b>City:</b> Pope AFB, NC 28308--2383
<b>Phone:</b> 910-394-1229
<b>Comments:</b> Hours of Operation: 0715-1615 Mon-Fri

<b>Name:</b> Dieting-Nutrition
<b>POC:</b> Captain Khalife
<b>Address:</b> 384 Maynard Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-4292
<b>Comments:</b> Hours of Operation: 0715-1615 Mon-Fri

<b>Name:</b> Fort Bragg Family Practice Clinic
<b>Address:</b> 811 Stamper Road
<b>City:</b> Fayetteville, NC 28303
<b>Phone:</b> 910-484-3444
<b>Proximity to site:</b> 12 miles
<b>Comments:</b> Hours of Operation: 0700-2000 Mon-Fri 0700-1600 Sat, Sun, & Holidays

<b>Name:</b> Greenspring Health Services
<b>POC:</b> Paulette Borden
<b>Address:</b> 514 Butler Farm Road
<b>City:</b> Hampton, VA 23666
<b>Phone:</b> 188-338-7705 ext 3013
<b>Comments:</b> Greenspring Health Services has been selected as the official coordinator of mental health services in the Fort Bragg/Pope AFB cachment area. Greenspring's contracted providers are mental health care professionals and their facilities have been carefully selected to furnish you with a wide range of mental health care services. These programs include inpatient institutional services, partial hospitalization programs, residential treatment center, intermediate care, outpatient treatment, emergency and routine evaluation and outpatient intensive crisis intervention. Emergency service is available 24 hours a day. No referral is necessary, however, appointments are necessary. Services are provided to CHAMPUS eligible military dependent children.

<b>Name:</b> Smoking Cessation
<b>POC:</b> Captain Khalife
<b>Address:</b> 384 Maynard Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-4292
<b>Comments:</b> Hours of Operation: 0715-1615 Mon-Fri

<b>Name:</b> TRICARE Internet Link
<b>WWW Link:</b> <a href="http://www.tricare.osd.mil/">http://www.tricare.osd.mil/</a>
<b>Comments:</b> The above hyperlink will take you to the TRICARE homepage.

## Community Hospitals

There are a number of local community hospitals in the area. The most convenient one to you will depend on the area in which you live. Please contact the CHAMPUS/TRICARE Office at the Pope Clinic for more information.

Since only Tricare participating hospitals are listed here, please consult the yellow pages of your local telephone directory for a complete listing.

<b>Name:</b> Cape Fear Valley Medical Center
<b>Address:</b> Owen Drive
<b>City:</b> Fayetteville, NC 28304
<b>Phone:</b> 910-323-6151
<b>WWW Link:</b> <a href="http://www.CapeFearValley.com">http://www.CapeFearValley.com</a>
<b>Proximity to site:</b> 8 miles

<b>Name:</b> Highsmith-Rainey Memorial Hospital
<b>Address:</b> 150 Robeson Street
<b>City:</b> Fayetteville, NC 28301
<b>Phone:</b> 910-483-7400
<b>WWW Link:</b> <a href="http://www.CapeFearValley.com/hrmh.htm">http://www.CapeFearValley.com/hrmh.htm</a>
<b>Proximity to site:</b> 10 miles

## Dental Services/Directory - on Installation

The dental clinic duty hours are 0715-1615, Mon-Fri, and is located at 5424 Reilly Road. Emergency care is provided through Womack Army Medical Center Oral Surgery Clinic. The care provided is limited to Active Duty members only. Periodic examinations and cleanings are accomplished during the same appointment. Unit orderly rooms routinely schedule members for periodic examination appointments. If you feel it has been over one year since your last visit, feel free to call and schedule an appointment for the exam and cleaning. Emergency patients will be seen during duty hours for relief of severe pain, hemorrhaging, and infection. Active Duty same day acute appointments are available by calling the clinic at 394-APPT. Members with families are highly encouraged to enroll their dependents in the TRICARE - Active Duty Family Member Dental Plan which is administered by United Concordia Companies, Inc. Enrollment is accomplished through the Military Personnel Flight, Customer Service at 394-2276. See more information in the next section, FAMILY MEMBER DENTAL PLAN

## Dental Services/Directory - on Installation

<i>Clinic</i>	<i>POC</i>	<i>Number</i>
Dental Clinic - Pope AFB	Col Donald Sprague	394-2123

### Family Member Dental Plan

Information listed below will assist you with family member dental services:

<b>Name:</b> Family Member Dental Plan
<b>POC:</b> Military Personnel Flight - Customer Service Section
<b>Phone:</b> 910-394-2276
<b>WWW Link:</b> <a href="http://www.ucci.com/government/governmentprog.html">http://www.ucci.com/government/governmentprog.html</a>
<b>Proximity to site:</b> On base
<p><b>Comments:</b> Hours of MPF Customer Service... : 0715-1600 Mon, Thur, Fri 0715-1500 Tues 0715-1700 Wed</p> <p>The TRICARE - Active Duty Family Member Dental Plan (FMDP) is administered by United Concordia Companies, Inc. in Camp Hill, Pennsylvania. It is a voluntary comprehensive dental plan available to family members of all active duty Uniformed Services personnel. When the active duty member (sponsor) enrolls family members in the FMDP, a monthly premium is paid through payroll deduction. The plan has cost shares, maximums, and limitations similar to typical civilian dental group plans. The amount covered by the plan ranges from 100 percent to 50 percent, depending on the type of service. Family members must receive dental services in the United States, Canada, Guam, the US Virgin Islands or Puerto Rico.</p> <p>Detailed FMDP coverage and enrollment information are contained in the FMDP Benefit Booklet. Sponsors and family members may call United Concordia's toll free Customer Service Department at 1-800-866-8499 (or 1-800-891-1854 for Hearing Impaired) Monday-Friday from 0800-2000 EST.</p> <p>The hyperlink above will connect you to the United Concordia website which provides information on benefits and participating providers.</p>

### Housing

#### Housing Overview

Information on the Local Board of Realtors, realtor listings, and listings of houses currently for sale or rent can be found on the Fayetteville Observer-Times internet site.

<b>Name:</b> Housing Management Office
<b>POC:</b> Ms Linda Poor
<b>Address:</b> 43 CES/CEH 901 Armistead Street
<b>City:</b> Pope AFB, NC 28308--2405
<b>Phone:</b> 910-394-1004
<b>FAX:</b> 910-394-2019
<b>Proximity to site:</b> On base
<p><b>Comments:</b> Waiting list for base housing is approximately 12-18 months. We have 627 units available on base. See GOVERNMENT HOUSING for a breakdown by grade and number of bedrooms. All members who are married or have a dependent residing with them for more than 6 months out of the year are authorized to apply for base housing.</p> <p>Dorm Living on Base:</p> <p>E-5 and above are authorized to live off base. E-1 to E-4 must request through 43 CES/CEH to live off base and will be placed on a waiting list.</p> <p>Presently, only E-4s are authorized their own room. Programs are already underway to authorize all personnel living in the dormitory their own private room. The Air Force Goal is to have all dormitory residents in their own room by Oct 2002.</p> <p>The dormitories are undergoing extensive renovations to meet the goal mentioned above.</p>

#### Housing Allowances

Please see the Record Listing section for information:

## Housing Allowances

<b>Housing allowance information is available from the Per Diem, Travel and Transportation Allowance Committee's Web Site:</b>	
Rates and Allowances Home Page	<a href="http://www.dtic.mil/perdiem/rateinfo.html">http://www.dtic.mil/perdiem/rateinfo.html</a>
Basic Allowance for Housing	<a href="http://www.dtic.mil/perdiem/bah.html">http://www.dtic.mil/perdiem/bah.html</a>
Overseas Housing Allowance	<a href="http://www.dtic.mil/perdiem/allooha.html">http://www.dtic.mil/perdiem/allooha.html</a>

### Government Housing

Detailed information on living in Pope's dormitories is available in the SURVIVAL TIPS FOR FIRST TERMERS, Housing and Billeting section of this SITES guide.

Below is information on family Government Housing:

<b>Name:</b> Government Quarters Inventory		
<b>POC:</b> Ms Linda Poor - Housing Management Officer		
<b>Address:</b> 43 CES/CEH 901 Armistead Street		
<b>City:</b> Pope AFB, NC 28308		
<b>Phone:</b> (910) 394-4867		
<b>FAX:</b> (910) 394-2019		
<b>DSN Phone:</b> 424-4867		
<b>DSN FAX:</b> 424-2019		
<b>Proximity to site:</b> On base		
<b>Comments:</b> Enlisted Housing		
Category	Bedrooms	Units
Senior NCO	4	9
Senior NCO	3	31
JNCO	4	42
JNCO	3	130
JNCO	2	326
BEQ		488
Officer Housing		
Category	Bedrooms	Units
Gen Officer	4	1
Sen Officer	4	1
Sen Officer	3	7
Field Grade	4	4
Field Grade	3	14
Company Grade	4	10
Company Grade	3	51

<b>Name:</b> Housing Management Office
<b>POC:</b> Ms. Linda Poor
<b>Address:</b> 43 CES/CEH - 901 Armistead Street
<b>City:</b> Pope AFB, NC 28308--2405
<b>Phone:</b> 910-394-4867
<b>FAX:</b> (910)-394-2019
<b>DSN Phone:</b> 424-4867
<b>DSN FAX:</b> 424-2019
<b>Comments:</b> Hours of Operation: 0815-1615 Mon-Fri
Procedures for Advanced Housing Application (DD Form 1746)- With "hard" copy of orders and completed application, Housing office will forward your application to your new base. You will be placed on the list the first day of the month prior to the month in which you arrive at your new base.
Average wait for base housing in months is:
2 BR (E1-E6) 12-18 months    3 BR (E1-E6) 12-18
4 BR (E1-E6) 12-18
3 BR (E7-E9) 16-18    4 BR (E7-E9) 16-18
3 BR CGO    12    4 BR CGO
18
3 BR FGO    12-14    4 BR
FGO    12-14
3 BR SRO    1    4 BR SRO
1
4 BR GO    1

### Community Housing

Your sponsor will be able to research the availability of local rental and purchase properties through the base Housing Office.

<b>Name:</b> Fayetteville Association of Realtors																														
<b>Address:</b> 2412 Raeford Road PO Box 53189																														
<b>City:</b> Fayetteville, NC 28305																														
<b>Phone:</b> 910-323-1421																														
<b>Proximity to site:</b> 5 miles																														
<b>Comments:</b> Rentals in the area consist of many apartments, mostly one and two bedrooms, ranging in price from \$250 and up. Two through four bedroom houses rent for \$350 and up. Pet deposits start at \$50 and up. The landlords can charge extra rent depending on the size of your pet. Average leases are for 12 months, but there are a few apartments that will rent month to month.																														
<table><tr><td>Housing (\$)</td><td>Apt Rental (\$)</td><td>Home Rental (\$)</td></tr><tr><td></td><td>Rental</td><td>Rental</td></tr><tr><td>1BR. :</td><td>\$250-610</td><td>None</td></tr><tr><td>2BR. :</td><td>\$275-795</td><td>\$350-675</td></tr><tr><td>3BR. :</td><td>\$435-855</td><td>\$450-1100</td></tr><tr><td>4BR. :</td><td>None</td><td>\$600-1300</td></tr><tr><td>Home</td><td>Condo/Townhouse Rental</td><td>Mobile Rental</td></tr><tr><td>1BR. :</td><td>\$400-525</td><td>none</td></tr><tr><td>2BR. :</td><td>\$500-725</td><td>\$275-500</td></tr><tr><td>3BR. :</td><td>\$575-775</td><td>\$300-600</td></tr></table>	Housing (\$)	Apt Rental (\$)	Home Rental (\$)		Rental	Rental	1BR. :	\$250-610	None	2BR. :	\$275-795	\$350-675	3BR. :	\$435-855	\$450-1100	4BR. :	None	\$600-1300	Home	Condo/Townhouse Rental	Mobile Rental	1BR. :	\$400-525	none	2BR. :	\$500-725	\$275-500	3BR. :	\$575-775	\$300-600
Housing (\$)	Apt Rental (\$)	Home Rental (\$)																												
	Rental	Rental																												
1BR. :	\$250-610	None																												
2BR. :	\$275-795	\$350-675																												
3BR. :	\$435-855	\$450-1100																												
4BR. :	None	\$600-1300																												
Home	Condo/Townhouse Rental	Mobile Rental																												
1BR. :	\$400-525	none																												
2BR. :	\$500-725	\$275-500																												
3BR. :	\$575-775	\$300-600																												
Personnel who plan to purchase a home will find a "buyers' market." It takes an average of 6 to 8 weeks to process the paperwork and close the deal.																														
Average sale prices for homes - 2 BR \$45,000-60,000 (limited) 3 BR \$75,000-200,000 4 BR \$85,000-250,000																														

**Utilities**

Four electric companies serve Cumberland County: Fayetteville Public Works Commission, Carolina Power and Light Co., South River Electric Membership Corp. and Lumbee River Electric Membership Corp.

If you live outside the Fayetteville city limits you could be served by any of the four companies. Usually you can learn which company serves your home by asking your landlord, real estate agent or a neighbor.

Some utility companies will waive the deposit or downpayment if you can show good credit for the past 12 months.

<b>Name:</b> Information on Local Utilities
<b>WWW Link:</b> <a href="http://www.pope.af.mil/local/utility.htm">http://www.pope.af.mil/local/utility.htm</a>
<b>Comments:</b> The above website will provide more detailed information on local utilities.

**Relocation Services**

**Relocation Services Overview**

Welcome to Pope AFB! Nothing is more significant to us at the Family Support Center than the well being of service members and their families.

If you have just arrived in our area, we would like you to know that the Family Support Center (FSC) has a Relocation Assistance Team that can provide you with information about this area and assist you in making informed decisions.

If you are moving your family near Pope Air Force Base, we can help you get answers to specific questions about the new area. If your household goods have not arrived, you may want to use items from the loan closet located at 384 Maynard Street.

We hope you enjoy your stay at Pope Air Force Base. Remember your Family Support Center Relocation Assistance Team is available to assist you. Please do not hesitate to contact them at (910) 394-2538, or visit the Family Support Center at 902 Armistead Street.

Programs for newcomers include Welcome Spouse Seminar, Local Area Bus Tour, Pope Newcomers Orientation, and Give Parents A Break. All of these programs provide free child care.

Contact the transportation office (396-MOVE, ext 125 or 126) as soon as possible after your arrival even though you may not know the delivery address for your household goods. The transportation office needs a telephone number and address where you can be reached on short notice. As soon as you do have a delivery address for your household goods, call the transportation office again and provide this information.

If at all possible, be prepared to accept delivery of your property as soon as it arrives. This will prevent additional handling and thus reduce the opportunity for possible loss or damage. It will also reduce or eliminate storage expenses.

At some time during delivery of your household goods, an inspector representing the destination transportation office may drop by to check with you on how your move, including the unloading, is going. The inspector usually asks how your move has gone and if you have any questions or problems related to it.

<b>Name:</b> Fort Bragg Quality Control Section
<b>Address:</b> Knox and Randolph Street, Bldg 8-T-1703
<b>City:</b> Fort Bragg, NC 28307
<b>Phone:</b> 910-396-6683 ext 165 or 166
<b>Comments:</b> Hours of Operation: 0800-1600 Mon-Fri  Transportation people throughout the command are working hard to see that you get the type of service you deserve. If problems arise, or unusual circumstances cause the move to become a hassle, immediately notify the transportation professionals at the nearest base. If you are having problems with your move, and have tried every avenue of assistance at base level and still are not satisfied, we need to know about it. Upon completion of your move, please fill out the "Customer Satisfaction Reports" and return them to the transportation at your new base. By promptly completing the reports, you will be doing your part to improve someone else's move and yours in the future.

<b>Name:</b> Pope AFB Family Services
<b>Address:</b> 43 MSS/DPFS 384 Maynard Street
<b>City:</b> Pope AFB, NC 28308--2375
<b>Phone:</b> 910-394-2119
<b>Comments:</b> Our Loan Closet has a supply of household items for temporary loan to personnel arriving at Pope or going on a Permanent Change of Station (PCS) move. Some items are but are not limited to: TVs, microwaves, futons, blankets, sheets, pillows, dish kits, baby items, tables, chairs and much more.

### Relocation Assistance

When you are not sure where an answer can be found regarding your move to Pope, the Pope AFB Relocation Assistance Program is the Point of Contact. We will provide an answer or make a

referral to the particular organization that can help you. Our address and phone number are listed below:

<b>Name:</b> MAPSITE - Relocation
<b>WWW Link:</b> <a href="http://dticaw.dtic.mil/mapsite/OUTPUT/relocate.htm">http://dticaw.dtic.mil/mapsite/OUTPUT/relocate.htm</a>
<b>Comments:</b> The Relocation section of the website MAPSITE has a lot of basic tools to help you plan your PCS move. The Relocation Budget Planner will help you organize your finances. The Relocation Plan Builder will create a personalized Countdown Checklist to help you make sure you have completed everything you need to get done on time. Know Your Benefits outlines all your potential relocation financial benefits. Also included is Do It Yourself (DITY) moving allowances.

<b>Name:</b> Relocation Assistance
<b>POC:</b> Mr. Gerald Schonder and Mrs. Elizabeth Smothers
<b>Address:</b> 43 MSS/DPF - 902 Armistead Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-2538
<b>FAX:</b> 910-394-4346
<b>DSN Phone:</b> 424-2538
<b>DSN FAX:</b> 424-4346
<b>E-Mail:</b> <a href="mailto:jerry.schonder@pope.af.mil">jerry.schonder@pope.af.mil</a>
<b>WWW Link:</b> <a href="http://www.pope.af.mil/43mss/fsc/relocati.htm">http://www.pope.af.mil/43mss/fsc/relocati.htm</a>
<b>Comments:</b> Hours of Operation: 0730-1630 Mon-Fri  For comments on this SITES file, questions on your move to Pope, or any general inquiries don't hesitate to contact us at the Pope Family Support Center. Also see Support Services, Family Centers in this SITES file.

### In Transit Emergencies

When traveling to Pope AFB, if an emergency arises please look for the nearest military installation for help or services. If there are no military installation near, call AAA if you are a member. If not, then call the local information operator for assistance.

### Financial Preparedness

Very few people have ever made money from a PCS move. Generally, there will be more expenses than you will be reimbursed for. You may have to buy and/or register new vehicles, put down first and last

month's rent, restock your pantry, buy curtains, put down utility downpayments, etc. It is best to begin planning for your move financially at least six months before you move. Try to anticipate your expenses and put money away. Above all, do not get advanced pay and spend it on a vacation or buying spree. That money is just an advance and will have to be repaid. When you get to your new home, you may end up in financial trouble. You may get assistance with planning you move financially and dealing with financial problems from the organizations listed below:

<b>Name:</b> Financial Counseling/Budgeting Information
<b>POC:</b> Ms. Deborah Belin
<b>Address:</b> 43 MSS/DPF - 902 Armistead Street
<b>City:</b> Pope AFB, NC 28308--2375
<b>Phone:</b> 910-394-2638
<b>Comments:</b> Hours of Operation: 0730-1630 Mon-Fri  Enables members and their families to maintain financial stability and meet financial goals. Offers information, education and counseling on topics such as budgeting, checkbook maintenance, use of credit, consumer protection, etc. PFMP Counselors are available in most squadrons. Call Family Support Center for appointment. Emergencies on walk-in basis.

<b>Name:</b> Consumer Credit Counseling
<b>POC:</b> Ms Patricia Tyson
<b>Address:</b> 116 Green Street
<b>City:</b> Fayetteville, NC 28302--2009
<b>Phone:</b> 910-323-3192
<b>Comments:</b> Hours of Operation: 0800-1700 Mon-Fri  The Consumer Credit Counseling Service of Fayetteville is a non-profit community service with the unique purpose of providing advice and help to consumers, without charge, about budgeting and handling credit obligations.

<b>Name:</b> Air Force Aid Society
<b>POC:</b> Family Support Center
<b>Address:</b> 43 MSS/DPF - 902 Armistead Street
<b>City:</b> Pope AFB, NC 28308--2375
<b>Phone:</b> 910-394-2538
<b>Comments:</b> Hours of Operation: 0730-1630 Mon-Fri  Provides financial assistance to Air Force members, both active duty and retired and their dependents, for emergencies through interest-free loans or grants. Emergency assistance can include rent, food, utility bills, emergency travel due to death in the family, funeral expenses, car repairs and medical/dental expenses. Also offers loans and grants for education. Appointments requested, emergencies on walk-in basis. For emergencies after normal duty hours, contact the Ft Bragg Red Cross.

<b>Name:</b> American Red Cross
<b>POC:</b> Ms. Jane Dustman
<b>Address:</b> Bldg I-1139 - Maycomb and Hamilton Street
<b>City:</b> Ft. Bragg, NC 28308
<b>Phone:</b> 910-396-1231
<b>Comments:</b> Hours of Operation: 0800-1640 Mon-Fri After Duty Hours: 910-396-6067 Nights, Weekends, and Holidays  Red Cross services and programs are available to military members and their families. Services include communications between active duty and their families, reporting service for emergency leave purposes, emergency financial assistance, counseling in personal and family problems and disaster assistance.

<b>Name:</b> Airmen's Attic
<b>POC:</b> Ms. Carmen Walker
<b>Address:</b> 43 MSS/DPFS - 835 Academy Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-2424
<b>Comments:</b> Hours of Operation: 1000-1400 Mon, Wed, Fri  Furniture and various items available to E-4 and below, free of charge on a permanent basis, to assist in setting up household. Donations of furniture, dishes and infant wear are always welcome.

## Exceptional Family Member Program (EFMP)

The EFMP program is a mandated Air Force Program. If you have family members with special educational or medical needs, you must register at your local base medical facility. All personnel and families inbound to Pope with exceptional family members must be processed through this program.

<b>Name:</b> Exceptional Family Member Program (EFMP)
<b>Address:</b> 43 MDG/SGOHF 384 Maynard Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-4700
<b>Comments:</b> EFMP Hours:0715-1615 Mon-Fri  EFMP is designed to assist Air Force family members who have special needs, in obtaining medical and educational services. The program establishes procedures for identifying exceptional family members, classifying their needs, and ensuring the provision of services. It is mandatory for all military sponsors to enroll any exceptional family member into the program. This ensures families that special needs will be taken into consideration when a change of station occurs. The EFMP officer is required to follow up, annually, with those enrolled in the program. An EFMP support group is available.  Also see: Support Services and Education.

## Household Goods In-Bound Shipments

Fort Bragg TMO processes household goods shipments inbound to Pope AFB for Air Force personnel. For information on the processing of your household goods shipment inbound to Pope AFB, consult the record listing for this section:

<b>Name:</b> Transportation Office - Fort Bragg, NC
<b>POC:</b> Ms Kathy Harris (ext 125)
<b>Address:</b> Knox and Randolph Street Building B-T-1703
<b>City:</b> Fort Bragg, NC 28308
<b>Phone:</b> (910) 396-6683/7009/3505 extension 125
<b>Comments:</b> Hours of Operation 0800-1600 Mon-Fri  Upon arrival to Pope AFB, a service member expecting a shipment from another installation should contact the inbound personal property section, and the extension that corresponds with the member's last name.  A, B, C, or Q - ext 134 or 135 D, F, G, I, N, U, OR V - ext 138 or 139 H, J, K, OR L - ext 136 or 137 M, O, P, R, or Mc - ext 127 or 128 S, T, W, X, Y, or Z - ext 132 or 133

<b>Name:</b> Temporary Storage of Household Goods
<b>POC:</b> Transportation Office - Fort Bragg Ms Kathy Harris
<b>Address:</b> Knox and Randolph Street Building B-T-1703
<b>City:</b> Fort Bragg, NC 28308
<b>Phone:</b> 910-396-6683/7009/3505 ext 125
<b>Comments:</b> Your entitlements for temporary storage of household goods can best be outlined for you by the above office. You should always check with the Transportation Office on those entitlements before making plans. For most inbound personnel, you are entitled to 90 days temporary storage of your household goods at government expense with an opportunity to file a request for an additional 90 days.  If your new residence does not have enough storage space (no basement, garage, insufficient closets, etc.), there are a large number of temporary storage facilities in the Fayetteville area. You will, however, have to pay for this storage yourself.

## Household Goods Out-Bound Shipments

For information on outbound shipment of your household goods from Pope AFB, review the listings in this section:

<b>Name:</b> Your Base Outbound Household Goods
<b>Comments:</b> For information on processing your outbound household goods shipment from your base to Pope, contact your Relocation Assistance Manager at your Family Support Center. He/she will be able to set you up with an outbound briefing (sometimes called Smooth Move) and refer you to the appropriate agency to have your questions answered. Be sure to visit your TMO Office to pick up a copy of the book "It's Your Move" to assist in preparation of your household goods shipment.

### Household Goods Claims

Below is information on Household Goods claims:

<b>Name:</b> Claims Office
<b>Address:</b> 374 Maynard Street Suite A
<b>City:</b> Pope AFB, NC 28308--2381
<b>Phone:</b> 910-394-2343
<b>FAX:</b> 910-394-1508
<b>Comments:</b> Claims briefings are held at the Pope AFB Claims Office every Friday at 0830. You should bring your Government Bill of Lading, Inventory for the shipment, and your DD Form 1840R to the briefing. We will accept your DD Form 1840R at this time. If you are unable to attend the claims briefing within 70 days of your delivery date, we will accept your DD Form 1840R on a case by case basis.  The DD Form 1840/1840R is colored pink and is a critical form in the household goods claims process. The DD Form 1840 is filled out at delivery. The 1840 is the front side of the form. It is called the "Joint Statement of Loss or Damage at Delivery". Although many deliveries are rushed, you should take all the time you need to list any loss or damage that you noticed during delivery of your goods. The DD Form 1840R is the reverse of the DD Form 1840. It has a different title: "Notice of Loss or Damage". The DD Form 1840R must be completed and received by the nearest claims office within 70 days after delivery. Even if you have a large shipment, you must complete the DD Form 1840R within 70 days. Failure to do so may result in no payment for the unlisted damaged or missing items.  Claims must be filed within two years of the date of delivery. Appointments are necessary to file a claim.

### Household Goods Weight Allowances

Your weight allowance is established under provisions of the Joint Federal Travel Regulations and is the maximum weight you can move at government expense. This allowance includes the weight of household goods you ship, place in storage or send as unaccompanied baggage.

You - not your transportation officer or the carrier - are responsible for staying within the weight allowance. If the weight of items packed, shipped or stored exceeds your weight allowance, you must pay all charges connected with the excess weight. **EXCESS WEIGHT CAN COST BIG MONEY!!!!**

### Household Goods Weight Allowances

<i>Grade</i>	<i>Allowance w/Dependents</i>	<i>Allowance wo/Dependents</i>
E1	5000	1500
E2	5000	1500
E3	5000	2000
E4	8000	7000
E5	9000	7000
E6	11000	8000
E7	12500	10500
E8	13500	11000
E9	145000	12000
W-1	12000	10000
W-2	13500	12500
W-3	14500	13000
W-4	17000	14000
O-1	12000	10000
O-2	13500	12500
O-3	14500	13000
O-4	17000	14000
O-5	17500	16000
O-6+	18000	18000

### POV In-Bound Shipments

#### NORTH CAROLINA LICENSE TAGS

To obtain North Carolina license tags, you must have:

1. Insurance (name and policy number). If new policy, name of agent and agency.
2. Title (in owner's name) or properly reassigned to them. If your title is held by the bank, you must have current registration and name and address of bank.
3. If you came from a non-title state, you need the current registration and two notarized copies of the bill of sale from the last two owners.

North Carolina plates are only good if you hold continuous insurance. Should your insurance lapse at any time, your license plate must be surrendered to the DMV. To relicense your vehicle you must pay \$25 fee in addition to the cost of the license fee. Cost to register a vehicle in the state of North Carolina is 3% of the automobile value. Active duty military are not exempt from this tax unless the vehicle was purchased or previously licensed in North Carolina and the North Carolina tax was paid at that time.

Department of Motor Vehicles (DMV) has this information computerized. DMV phone (910) 497-3707.

There is a \$20.00 charge for car plates, trucks are \$21.50. There is a \$35.00 charge to transfer a title.

You are required to have a North Carolina state inspection completed within 10 days of registering your vehicle.

<b>Name:</b> North Carolina Department of Motor Vehicles Website
<b>WWW Link:</b> <a href="http://www.dmv.dot.state.nc.us/faqs.html">http://www.dmv.dot.state.nc.us/faqs.html</a>
<b>Comments:</b> The above hyperlink will connect you to the Department of Motor Vehicles website. There you will find detailed information and answers to your North Carolina drivers license and automobile registration questions.

### POV Out-Bound Shipments

If you are preparing to PCS from an overseas assignment and need to ship your vehicle, you will need to work closely with your local TMO Office. You can attend an outbound briefing provided by your base Family Support Center's Relocation Assistance program which will answer not only your transportation of your household goods and vehicle questions, but most likely any other PCS question you have. Think the process through: When to ship your car, how long will you be without it, where will it be picked up, etc. When you have your questions

formulated, take them to TMO and FSC to get your answers.

### POV Claims

See the listing below for information:

<b>Name:</b> Claims Office
<b>POC:</b> Claims Office
<b>Address:</b> 374 Maynard Street, Suite A
<b>City:</b> Pope AFB, NC 28308--2381
<b>Phone:</b> 910-394-2343
<b>FAX:</b> 910-394-1508
<b>Comments:</b> When you pick up your vehicle at the port, you should allow plenty of time to thoroughly inspect the exterior and interior for damage. You should carefully note all damage whatsoever on the DD Form 788 (private vehicle shipping document). Do not let the inspector at the port rush you. It is your responsibility to note specific damage on the DD Form 788. The DD Form 788 is the critical document for shipped vehicle claims. You should note all the damage at the port that is readily observable. You should start the vehicle to ensure it operates. If there are any problems whatsoever, note them. If you don't note damage that could have been noted at the port, you may not get paid for it. If you discover any hidden damage after driving away, report it to the claims office at your new duty station immediately. Do not delay, since even hidden damage which is not reported quickly may not be paid.  Claims briefings are held at the Pope AFB Claims Office every Friday at 0830. Claims must be filed within two years of the date of delivery. Appointments are necessary to file a claim.

### Pet Boarding/Kennels

These are just a few kennels close to Pope AFB. Their locations, rates, and facilities vary greatly. For a complete list, check the yellow pages once you arrive. It will help if arrangements are made before you move. Your best resource for kenneling your pet(s) during your move to Pope is your sponsor. He/she can research boarding kennels and rates and make reservations for you. Be sure to let him/her know your priorities and what you'll be comfortable with.

### Pet Licensing

NOTE: All dogs 6 months and older should be on heartworm preventative! See your veterinarian for further information.

<b>Name:</b> Veterinary Treatment Facility (VTF)
<b>Address:</b> Reilly Road (right outside Reilly Road Gate)
<b>City:</b> Fort Bragg
<b>Phone:</b> 910-396-9120
<b>Comments:</b> Hours of Operation: 0730-1515 Mon-Fri  All dogs and cats residing on base must be registered with the VTF. Animals must be currently vaccinated against rabies. If your pet was vaccinated at another veterinary clinic, please bring proof of vaccination to the VTF during normal business hours and we will take care of the rest. There is a \$2.50 charge to cover the cost of the medical records.

### Pet Quarantines

There are no quarantine restrictions.

### Veterinary Services

There is a Veterinary Treatment facility on Pope as well as many local veterinarians.

<b>Name:</b> Veterinary Treatment Facility (VTF)
<b>Address:</b> Reilly Road (right outside Reilly Road gate)
<b>City:</b> Fort Bragg, NC
<b>Phone:</b> 910-396-9120
<b>Comments:</b> Hours of Operation: 0730-1515 Mon-Fri  Appointments are made up to one week in advance by calling the VTF. By regulation, the VTF functions to prevent the spread of disease between animals and man. Please remember that not all animals are as nice as yours. Make sure you have your dogs on a leash and your cats in a carrier or cradled in your arms. For their safety, <b>CHILDREN UNDER 5 YEARS OF AGE ARE NOT ALLOWED IN THE VTF.</b>  NOTE: All dogs should be on heartworm preventative!

## Pet Transportation

You are responsible for the transportation of your pets. Please see your base Relocation Assistance Manager at your Family Support Center if you have specific questions about transporting a pet from your base.

<b>Name:</b> Official Travel
<b>Address:</b> Knox and Randolph Street - Bldg 8-T-1703
<b>City:</b> Ft. Bragg, NC 28308
<b>Phone:</b> 910-436-5808/4700
<b>Comments:</b> Hours of Operation: 0730-1630 Mon-Fri  Notify Military Personnel Flight, Relocation Section, of your intentions to travel with a pet. There is limited space on each aircraft and all pets must travel in a cage. The cage should be large enough for the animal to stand up and turn around.  Hotels/Motels that Accept Pets - Comfort Inn, Skibo Rd, 867-1777 Holiday Inn, Owen Drive, 323-0111 Holiday Inn, Cedar Creek Rd, 323-1600.

## PCS Reporting Procedures

Each squadron is responsible for inprocessing of personnel. They will schedule you for all your appointments.

<b>Name:</b> Base Inprocessing
<b>POC:</b> TSgt Andre Turner/A1C Melody Pratt
<b>Address:</b> 43 MSS/DPMAE 384 Maynard Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-4858
<b>Comments:</b> Hours of Operation: 0715-1600 Mon, Thurs, Fri 0715-1700 Wed 0715-1500 Tues  Newcomers' Orientation is scheduled on the 1st and 3rd Thursdays of each month. Spouses are encouraged to attend this program as well as the Welcome Spouse Seminar held each month at the Family Support Center. Child care is available at no charge for children age 6 months to 10 years while the parents are attending the Newcomers' Orientation program. Call Family Support at 394-2538 for reservations.

## Separation Procedures

The Point of Contact for anyone separating from the Air Force is Separations at your Military Personnel Flight.

<b>Name:</b> Outprocessing
<b>POC:</b> SSgt Teresa Smothers
<b>Address:</b> 43 MSS/DPMAR - 384 Maynard Street
<b>City:</b> Pope AFB, NC 28308--2374
<b>Phone:</b> 910-394-4889
<b>Comments:</b> Hours of Operation: 0715-1615 Mon-Fri  After receiving RIP, contact separations to schedule an appointment. The Family Support Center provides monthly Transition Assistance Seminars. Recommended attendance is 180 days prior to separation date. Individual Transition Assistance Counseling is required prior to separation.  ALSO SEE Category SUPPORT SERVICES, Transition Area

## Billeting

There is a great demand for Lodging at Pope AFB. While inbound personnel have a priority for reservations, it would benefit any newcomer to contact the Lodging Office to make reservations as soon as they know their arrival date. Use your sponsor to take care of your Pope arrangements!

<b>Name:</b> Lodging Office - Carolina Inn
<b>Address:</b> 302 Ethridge Street
<b>City:</b> Pope AFB, NC 28308--2310
<b>Phone:</b> 910-394-4131
<b>WWW Link:</b> <a href="http://www.pope.af.mil/SPTG/43svs/lodging.html">http://www.pope.af.mil/SPTG/43svs/lodging.html</a>
<b>Comments:</b> Hours of Operation: 24 Hours  Will take advance reservations for temporary housing of families.  Due to ongoing renovations at lodging, we encourage you to contact the Carolina Inn as soon as possible for reservations.  8 Transient Lodging Facilities (TLF) 130 Visiting Officer Quarters (VOQ) 72 Visiting Airmen Quarters (VAQ)  No pets are allowed in any of our lodging facilities. If you have pets with you, ask your sponsor to assist you in finding a boarding kennel for them while you are in Lodging.  NOTICE: Pope will host the AMC Rodeo 2000 Competition 2-13 May 2000. During this time, lodging will be next to impossible to obtain. We recommend all personnel PCSing to and from Pope AFB be advised of the lodging situation and plan accordingly. Again, lodging both on and off base will be extremely limited and difficult to obtain. we suggest members project their May PCS moves AFTER this critical period.  For more information on lodging at Pope AFB, use the internet link above.

<b>Name:</b> Travel Camp-Smith Lake
<b>Address:</b> Adjacent to Smith Lake, east of Hwy 86/210, near Simmons Army Air Field
<b>Phone:</b> 910-396-5979/1216/5043
<b>Comments:</b> Hours of Operation: 0730-1700 Mon-Fri 0800-1700 Sat & Sun  There are 24 pads (13 with full hook-up) available for travelers. Smith Lake operates on a first come first serve basis. Smith Lake has a sandy beach & swimming area, picnic tables & grills, a bath house, playground, outdoor basketball courts, trailer camping, boats & canoe rentals, fishing, snack bar & cable water ski operation.  Check with billeting for a list of hotels/motels for temporary lodging.

### Unaccompanied PCS

The section below provides information on Unaccompanied PCS:

<b>Name:</b> Travel of Unaccompanied Family Members - Carlson Wagonlit Leisure Travel Office
<b>POC:</b> Mae Parsons
<b>Address:</b> 835 Academy Street
<b>City:</b> Pope AFB, NC
<b>Phone:</b> 910-436-1888
<b>Comments:</b> Hours of Operation: 1000-1400 Mon-Fri  This travel agency can handle your leisure airline and train tickets, cruise and tour packages, car rentals, hotel reservations and much more. Official travel for the Air Force is handled by the Fort Bragg transportation Division on the corner of Knox and Randolph Streets (436-1185).

<b>Name:</b> Carlson Wagonlit Official Travel Office
<b>Address:</b> Knox and Randolph Streets - Bldg 8-T-1703
<b>City:</b> Fort Bragg, NC
<b>Phone:</b> 910-436-1185
<b>Comments:</b> Hours of Operation: 0730-1600 Mon-Fri

## Support Services

### Support Services Overview

Besides a full range of activities on Pope AFB, personnel and their families may use the facilities on Ft Bragg. Ft Bragg has horse riding stables and an ice skating rink.

Pope AFB provides a wide variety of services to Active duty and their family members, retirees and their family members, and Department of Defense (DOD) civilian employees. For further information about Fayetteville community services, see Support Groups, ACCESS Information Services.

### Family Centers

The Pope AFB Family Support Center has a number of specific programs designed to provide service and care for the needs of military, civilian, and retired servicemembers and their families. If you have any questions that you cannot find answers to, call the Family Support Center for an answer or referral to someone who has the answer.

<b>Name:</b> Air Force Aid Society
<b>POC:</b> Edna Fermin
<b>Address:</b> 43 MSS/DPF 902 Armistead Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-2538 after duty - contact Red Cross
<b>FAX:</b> 910-394-4346
<b>DSN Phone:</b> 424-2538
<b>DSN FAX:</b> 424-4346
<b>WWW Link:</b> <a href="http://www.pope.af.mil/43mss/fsc/airforce.htm">http://www.pope.af.mil/43mss/fsc/airforce.htm</a>
<b>Comments:</b> Hours of Operation: 0730-1630 Mon-Fri  The Air Force Aid Society (AFAS) provides financial assistance to Air Force members, both active duty and retired and their dependents, for emergencies through interest-free loans or grants. Emergency assistance can include rent, food, utility bills, emergency travel due to death in the family, funeral expenses, car repairs and medical/dental expenses. AFAS also offers loans and grants for education. Appointments requested, emergencies on walk-in basis. For emergencies after normal duty hours, contact the Ft Bragg Red Cross.

<b>Name:</b> Career Focus Program (Spouse Employment)
<b>POC:</b> Ms Darlene Rosario
<b>Address:</b> 43 MSS/DPF 902 Armistead Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-2538
<b>FAX:</b> 910-394-4346
<b>DSN Phone:</b> 424-2538
<b>DSN FAX:</b> 424-4346
<b>WWW Link:</b> <a href="http://www.pope.af.mil/43mss/fsc/employe.htm">http://www.pope.af.mil/43mss/fsc/employe.htm</a>
<b>Comments:</b> Hours of Operation 0730-1630 Mon-Fri  The Career Focus Program enhances the marketability and employability of Air Force members and spouses, to reduce their time out of the labor force during relocation or after separation. Services include career planning, job search skills workshops, and local labor market information.

<b>Name:</b> Family Counseling - FHC Options, Inc
<b>Address:</b> 1830 Owen Drive Suite 20
<b>City:</b> Fayetteville, NC 28304
<b>Phone:</b> 910-435-3170 or 1-800-808-1195
<b>Comments:</b> Proximity to base.....: 12 miles  Emergency Service available 24 hours a day. No referral necessary, however, appointments are necessary. Services are provided to persons eligible to receive care under the CHAMPUS program are dependents of service members, retired service members and their dependents, dependents of deceased active duty or retired service members, certain former spouses, dually eligible CHAMPUS/Medicare individuals. Comprehensive mental health services include inpatient institutional services, partial hospitalization program, residential treatment centers, intermediate care, outpatient treatment, emergency and routine evaluation, and outpatient intensive crisis intervention.

<b>Name:</b> Family Readiness Program
<b>POC:</b> TSgt Sheila Baker
<b>Address:</b> 43 MSS/DPF 902 Armistead Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-2538
<b>FAX:</b> 910-394-4346
<b>DSN Phone:</b> 424-2538
<b>DSN FAX:</b> 424-4346
<b>WWW Link:</b> <a href="http://www.pope.af.mil/43mss/fsc/personal.htm">http://www.pope.af.mil/43mss/fsc/personal.htm</a>
<b>Comments:</b> Hours of Operation 0730-1630 Mon-Fri

<b>Name:</b> Family Services
<b>POC:</b> Ms Patti Folkerts
<b>Address:</b> 43 MSS/DPFS 384 Maynard Street
<b>City:</b> Pope AFB, NC 28308--2375
<b>Phone:</b> 910-394-2119
<b>FAX:</b> 910-394-4285
<b>DSN Phone:</b> 424-2119
<b>DSN FAX:</b> 424-4285
<b>WWW Link:</b> <a href="http://www.pope.af.mil/43mss/fsc/index.htm">http://www.pope.af.mil/43mss/fsc/index.htm</a>
<b>Comments:</b> Hours of Operation 0900-1400 Mon-Fri  Family Services is a volunteer manned program designed to assist members and their families with the challenges associated with military life, particularly in the area of relocation.  Loan Closet: Supply of household items for temporary loan to personnel arriving at Pope or going on a Permanent Change of Station (PCS) move.  Layette Program: Layette kit provided to E-4 and below with a newborn child.  Hearts Apart: Support group for spouses and families of remote or TDY personnel. Group meets regularly for a planned activity. Child care is provided for those activities in which children do not participate.  Base Brochures: Information is available on all Air Force bases worldwide, in addition to some Army and Navy bases, to help plan your relocation.  Airmen's Attic: Furniture and various items available to E-4 and below, free of charge and on a permanent basis, to assist in setting up household. Donations of furniture, dishes and infant wear are always welcome. Hours of operation are Monday, Wednesday, and Friday from 1000-1400 - 2835 Academy Street. The phone number is 910-394-2424.

<b>Name:</b> Family Support Center
<b>POC:</b> Ms. Faye Smith and MSgt Sandra Olmsted
<b>Address:</b> 902 Armistead Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-2538
<b>FAX:</b> 910-394-4346
<b>DSN Phone:</b> 424-2538
<b>DSN FAX:</b> 424-4346
<b>WWW Link:</b> <a href="http://www.pope.af.mil/43mss/fsc/index.htm">http://www.pope.af.mil/43mss/fsc/index.htm</a>
<b>Comments:</b> The Family Support Center provides numerous programs and services to support the airmen and families of Pope AFB. Individual programs are outlined on this page. Visit the internet webpage above for links to each of the specific programs.

<b>Name:</b> Information and Referral
<b>POC:</b> Ms Nancy Pike
<b>Address:</b> 43 MSS/DPF 902 Armistead Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-2538
<b>FAX:</b> 910-394-4346
<b>DSN Phone:</b> 424-2538
<b>DSN FAX:</b> 424-4346
<b>Comments:</b> Hours of Operation 0730-1630 Mon-Fri  Referrals for counseling, assistance to locate agencies for requested services on base or in the local community to meet health, social or psychological needs.

<b>Name:</b> Personal Financial Management Program
<b>POC:</b> Ms Deborah Belin
<b>Address:</b> 43 MSS/DPF 902 Armistead Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-2538
<b>FAX:</b> 910-394-4346
<b>DSN Phone:</b> 424-2538
<b>DSN FAX:</b> 424-4346
<b>WWW Link:</b> <a href="http://www.pope.af.mil/43mss/fsc/pfmp.htm">http://www.pope.af.mil/43mss/fsc/pfmp.htm</a>
<b>Comments:</b> Hours of Operation 0730-1630 Mon-Fri  The Personal Financial Management Program (PFMP) enables members and their families to maintain financial stability and meet financial goals. It offers information, education and counseling on topics such as budgeting, checkbook maintenance, use of credit, consumer protection, etc. PFMP Counselors are available in most squadrons. Call Family Support Center for appointment. Emergencies will be seen on walk-in basis.

<b>Name:</b> Relocation Assistance Program
<b>POC:</b> Mr Gerald Schonder or Ms Elizabeth Smothers
<b>Address:</b> 43 MSS/DPF 902 Armistead Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-2538
<b>FAX:</b> 910-394-4346
<b>DSN Phone:</b> 424-2538
<b>DSN FAX:</b> 424-4346
<b>WWW Link:</b> <a href="http://www.pope.af.mil/43mss/fsc/relocati.htm">http://www.pope.af.mil/43mss/fsc/relocati.htm</a>
<b>Comments:</b> Hours of Operation 0730-1630  The Relocation Assistance Program (RAP) provides information and assistance to military personnel and their families who are involved in or anticipating a permanent change of station (PCS) move. Services include pre and post move counseling, Smooth Move seminar, Welcome Spouse Seminar, Local Area Bus Tour and an automated database with current information on military installations worldwide.

<b>Name:</b> Transition Assistance Program
<b>POC:</b> Ms Jayne Hammonds
<b>Address:</b> 43 MSS/DPF 902 Armistead Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-2538
<b>FAX:</b> 910-394-4346
<b>DSN Phone:</b> 424-2538
<b>DSN FAX:</b> 424-4346
<b>WWW Link:</b> <a href="http://www.pope.af.mil/43mss/fsc/tap.htm">http://www.pope.af.mil/43mss/fsc/tap.htm</a>
<b>Comments:</b> Hours of Operation 0730-1630 Mon-Fri  The Transition Assistance Program (TAP) provides separating or retiring members and their families the skills and knowledge required to make a successful transition to a second career or retirement. Services include pre-separation counseling, a three day civilian career options workshop, and the Defense Outplacement Referral System (DORS) which is a computerized national employment referral system.

<b>Name:</b> Volunteer Resource Program
<b>POC:</b> Ms Darlene Rosario
<b>Address:</b> 43 MSS/DPF 902 Armistead Street
<b>City:</b> Pope AFB, NC 28308--2375
<b>Phone:</b> 910-394-2538
<b>FAX:</b> 910-394-4346
<b>DSN Phone:</b> 424-2538
<b>DSN FAX:</b> 424-4346
<b>WWW Link:</b> <a href="http://www.pope.af.mil/43mss/fsc/voluntee.htm">http://www.pope.af.mil/43mss/fsc/voluntee.htm</a>
<b>Comments:</b> Hours of Operation: 0730-1630 Mon-FRI  Information on volunteer opportunities at Pope AFB and in the surrounding community.

### Information and Referral

When you need help or some type of service and are not sure where to go for assistance, there are a number of agencies on Pope AFB that can provide you with information on your area of concern and referral to the proper organization to help you. Please review the Information and Referral agencies below in the Record Listing section for assistance.

<b>Name:</b> Family Advocacy
<b>POC:</b> Capt Finkenburg
<b>Address:</b> 43 MDG/SGOFM 384 Maynard Street
<b>City:</b> Pope AFB, NC 28308--2383
<b>Phone:</b> 910-394-4700
<b>Comments:</b> Hours of Operation 0715-1615 Mon-Fri  Families referred to the Family Advocacy for suspected family maltreatment will receive services from the Family Advocacy therapist, a credentialed clinical social worker. Services may include: individual, marriage, or family counseling. Group therapy and parents' and children's support groups will also be available. Some families may receive referral of base, as needed, to meet their needs.

<b>Name:</b> Family Support Center - Information and Referral
<b>POC:</b> Ms Nancy Pike
<b>Address:</b> 48 MSS/DPF 902 Armistead Street
<b>City:</b> Pope AFB, NC 28308--2375
<b>Phone:</b> 910-394-2538
<b>FAX:</b> 910-394-4346
<b>Comments:</b> Hours of Operation: 0730-1630 Mon-Fri  Referrals for counseling, assistance to locate agencies for requested services on base or in the local community to meet health, social or psychological needs.

### Financial Assistance Programs

The agencies listed below in the Records Listing section will be able to help you in the area of personal financial management with advice, counseling, training, or emergency loans or grants.

<b>Name:</b> American Red Cross
<b>POC:</b> Ms Jane Dustman
<b>Address:</b> Hamilton and Macomb Streets
<b>City:</b> Fort Bragg, NC 28307
<b>Phone:</b> 910-396-1231
<b>Comments:</b> Hours of Operation: 0800-1630 (24 Hour Emergency Answering)  Provides emergency and disaster assistance to eligible persons.

<b>Name:</b> Personal Financial Management Program
<b>POC:</b> Ms Deborah Belin
<b>Address:</b> 43 MSS/DPF 902 Armistead Street
<b>City:</b> Pope AFB, NC 28308--2375
<b>Phone:</b> 910-394-2538
<b>FAX:</b> 910-394-4346
<b>Comments:</b> Hours of Operation: 0730-1630 Mon - Fri  PFMP provides help in organizing finances, developing budgets, repaying debts, financial counseling, and classes in financial management.

<b>Name:</b> Air Force Aid Society
<b>Address:</b> 43 MSS/DPF 902 Armistead Street
<b>City:</b> Pope AFB, NC 28308--2375
<b>Phone:</b> 910-394-2538 (after 1030 - call Red Cross)
<b>FAX:</b> 910-394-4346
<b>Comments:</b> Hours of Operation: 0730-1630 Mon -Fri  Provides financial assistance to Air Force members, both active duty and retired and their dependents, for emergencies through interest-free loans or grants. Emergency assistance can include rent, food, utility bills, emergency travel due to death in the family, funeral expenses, car repairs and medical/dental expenses.

### Emergency Assistance

In case of an emergency, contact one of the agencies listed below in the Record Listing section.

<b>Name:</b> American Red Cross
<b>POC:</b> Ms Jane Dustman
<b>Address:</b> PO Box 70150 Hamilton and Macomb Streets
<b>City:</b> Fort Bragg, NC 28307
<b>Phone:</b> 910-396-1231
<b>Comments:</b> Hours of Operation 0800-1630(24 Hour Emergency Answering)  Provides emergency and disaster assistance to eligible persons.

<b>Name:</b> Chaplain Duty Officer
<b>Address:</b> 43 AW/HC 315 Ethridge Street
<b>City:</b> Pope AFB, NC 28308--2396
<b>Phone:</b> 394-2677 (duty hours) 394-9000 (after duty hours)
<b>FAX:</b> 910-394-4259
<b>Comments:</b> Chaplain duty officer is available for emergency ministrations in case of injury, illness, accident, death, etc.

### Family Advocacy

The Family Advocacy program's mission is to provide for the physical, mental, social, and emotional welfare of all military family members.

<b>Name:</b> Exceptional Family Member Program (EFMP)
<b>POC:</b> Major Deleon
<b>Address:</b> 43 MDG/SGOHF 384 Maynard Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-4700
<b>Comments:</b> Hours of Operation 0715-1615 Mon-Fri  EFMP is designed to assist Air Force dependents who have special needs, in obtaining medical and educational services. The program establishes procedures for identifying exceptional family members, classifying their needs, and ensuring the provision of services. It is mandatory for all military sponsors to enroll any exceptional family member into the program. This ensures families that special needs will be taken into consideration when a change of station occurs. The EFMP officer is required to follow up, annually, with those enrolled in the program. An EFMP support group is available.

<b>Name:</b> Family Advocacy Program
<b>POC:</b> Capt Finkenberg
<b>Address:</b> 43 Mdg/SGOH 384 Maynard Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-4700
<b>Comments:</b> Hours of Operation 0715-1615 Mon-Fri  The Family Advocacy Program (FAP) is concerned with enhancing the health, welfare, and morale of the Air Force family. The "Air Force family" consists of all active duty, reserve, and retired members and their families. This concept is broad and includes two-parent families, single parents, extended, adoptive, and blended families, foster parents, parents "living-together", and divorced or separated families. The staff is professionally trained and committed to assisting families as much as possible, especially those "at risk" for family maltreatment. The social workers are primarily involved in prevention and treatment activities. The nurse focuses on early intervention/prevention with families "at risk" for child maltreatment or neglect. The data support specialist provides ongoing program evaluation. Families referred to the Family Advocacy for suspected family maltreatment will receive services from the Family Advocacy therapist, a credentialed clinical social worker. Services may include: individual, marriage, or family counseling. Group therapy and parents' and children's support groups will also be available. Some families may receive referral of base, as needed, to meet their needs. For after hour emergencies, contact Womack Medical Center Emergency Room 432-0301/0302.

<b>Name:</b> Outreach
<b>POC:</b> Mr Michael Lydon
<b>Address:</b> 43 MDG/SGHMA 384 Maynard Street
<b>City:</b> Pope AFB, NC 28308--2383
<b>Phone:</b> 910-394-4700
<b>Comments:</b> Hours of Operation: 0715-1615 Mon-Fri  Targeted for the general population, the Outreach Program's goal is prevention through increased awareness and education provided by the Nurse and Outreach Manager. Health services that are available may include home visits to families "at risk" for developing parenting problems, information on infant/child development and behavior, parenting education, and information and referral to community services. Discussion groups can be planned; and printed materials are available on a wide range of topics such as child abuse reporting, child development, discipline, parenting (prenatal through teen), self-esteem, coping with anger and stress, safety of children at home, etc.

### Single Member Services

There are numerous activities for singles in the Pope/Fort Bragg/Fayetteville communities. Several are listed below in the Section below. Also, see the Morale Welfare and Recreation section below.

<b>Name:</b> Single Events
<b>POC:</b> Pope AFB Chapel
<b>Address:</b> 43 AW/HC 315 Ethridge Street
<b>City:</b> Pope AFB, NC 28308--2396
<b>Phone:</b> 910-394-2677
<b>FAX:</b> 910-394-4259
<b>Comments:</b> Hours of Operation: 0715-1615 Mon-Fri  Singles Events are scheduled and coordinated by the Chapel.

<b>Name:</b> Single Parents Support Group
<b>POC:</b> Ms Nancy Pike
<b>Address:</b> 43 MSS/DPF 902 Armistead Street
<b>City:</b> Pope AFB, NC 28308--2375
<b>Phone:</b> 910-394-2538
<b>FAX:</b> 910-394-4346
<b>Comments:</b> Hours of Operation: 0730-1630 Mon-Fri  All active duty and Department of Defense (DoD) civilian single parents are invited to the Single Parents Support Group meeting and lunch. The purpose of the group is to discuss issues related to being a single parent, share experiences, and provide support. The support group meets monthly for lunch at the Family Support Center.

<b>Name:</b> Parents Without Partners (PWP)
<b>POC:</b> Mr Dave Wiggins
<b>Address:</b> Highlander Chapter #396 PO Box 43307
<b>City:</b> Fayetteville, NC 28304
<b>Phone:</b> 910-867-1542
<b>Comments:</b>  This group provides social activities for single parents and their families; mutual support group with discussion groups and speakers. Two scholarships given to members' children each year.

## Support Groups

There are a number of support groups available both on Pope AFB and in the Fayetteville community. If the service you are looking for does not appear in the Record Listing below, contact the Family Support Center's Information and Referral Officer for a local resource.

<b>Name:</b> Hearts Apart Support Group
<b>POC:</b> Family Services
<b>Address:</b> 43 MSS/DPFS 384 Maynard Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-2119
<b>Comments:</b> Hours of Operatioon: 0900-1400 Mon-Fri  Hearts Apart meet the first Friday of every month for lunch. Child care is provided at no charge, reservations necessary. Hearts Apart is an organized support group that is designed to assist spouses who are temporarily separated due to military TDY's, remotes, and permanent change of station. In addition to their support and/or social meetings, Hearts Apart plans basewide events for all children.

<b>Name:</b> Alcoholics Anonymous (AA)
<b>Address:</b> 4542 Raeford Road, Suite D4
<b>City:</b> Fayetteville, NC 28304---3292
<b>Phone:</b> 910-424-8451
<b>Comments:</b> Hours of Operation 24 Hours  Helps alcoholics stop drinking. Services include counseling, crisis intervention, information on alcoholism, and peer group support.

<b>Name:</b> ALANON
<b>Address:</b> 604 German Street
<b>City:</b> Fayetteville, NC 28301
<b>Phone:</b> 910-424-8451
<b>Comments:</b> Hours of Operation: 24 Hours  24 Hour Answering Service.... : 800-344-2666  Support groups for persons dealing with the problem of a family member or friend who is alcoholic.

<b>Name:</b> ACCESS Information Serices
<b>Address:</b> 300 Maiden Lane
<b>City:</b> Fayetteville, NC 28301--5000
<b>Phone:</b> (910) 483-7727
<b>Comments:</b> Hours of Operation: 0900-2100 Mon-Thurs 0900-1800 Fri-Sat 1400-1800 Sun
A telephone an Walk-in reference/information and referral service administered by the Cumberland County Public Library and Information Center. ACCESS will help persons find answers to questions about employment, financial aid, education, legal services, health services, recreational and cultural opportunities, consumer problems, volunteer opportunities and general information. Librarians assist patrons in using the computerized catalog and materials from the reference and circulating collection.

### Morale, Welfare, and Recreation

The 43rd Services Squadron is noted for going the extra mile to take good care of its customers.

<b>Name:</b> 43 Services Squadron
<b>POC:</b> Maj Patricia M Carpenter
<b>Address:</b> 374 Maynard St. Ste I
<b>City:</b> Pope AFB, NC 28308--2369
<b>Phone:</b> 910-394-4721
<b>DSN Phone:</b> 424-4721
<b>WWW Link:</b> <a href="http://www.pope.af.mil/SPTG/43svs/index.html">http://www.pope.af.mil/SPTG/43svs/index.html</a>
<b>Comments:</b> Hours of Operation 7:15 AM-5:00 PM, Mon-Fri
Besides a full range of activities on Pope AFB, Air Force personnel and their family members may use the facilities on Ft Bragg. Ft Bragg has riding stables and an ice skating rink.
The internet link above will take you to the 43 Services webpage which will provide information on their wide range of services.

<b>Name:</b> Automotive Skills Center
<b>Address:</b> 794 Armistead Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-2293

<b>Name:</b> Barber Shop
<b>Address:</b> 794 Armistead Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-436-7714
<b>Comments:</b> Hours of operation 0900-1700 Mon-Fri

<b>Name:</b> Community Center
<b>POC:</b> Ms Paddy Lynn
<b>Address:</b> 5446 Reilly Road
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-2779/4478 Pizza Parlor 394-2377
<b>WWW Link:</b> <a href="http://www.pope.af.mil/SPTG/43svs/comment.html">http://www.pope.af.mil/SPTG/43svs/comment.html</a>
<b>Comments:</b> Hours of operation 0700-2200 Mon-Fri 1300-2100 Sat, Sun & Holidays
Game room with 7 pool tables and 2 ping pong tables, and large screen TV.
Classes include: square dancing, meeting rooms, ball room, and special programming.

<b>Name:</b> Fort Bragg Flying Activity
<b>Address:</b> Simmon's Army Airfield, South Ramp
<b>City:</b> Fort Bragg, NC
<b>Phone:</b> 910-436-1776/1883 Mgr 497-0858
<b>Comments:</b> Hours of Operation Open 7 days
The Fort Bragg Flying Activity is a dynamic professionally run flying school sponsored by the US Army to provide members with the least expensive flying and training possible, and the highest standards and safety. The Flying Activity is authorized to provide advanced flight training to licensed pilots under the Veterans Administration Educational Assistance Program. The Flying Activity has 12 aircraft on hand for training, cross-country, temporary duty trips, vacation and lunchtime dining trips. Membership to the Flying Activity is open to all active duty military personnel, retirees and their family members, reservists, National Guard, DoD civilians, US Government employees, Reserve officer Training Corps (ROTC) cadets, Civil Air Patrol and FAA personnel.

<b>Name:</b> Golf Course - Willow Lake
<b>POC:</b> Mr Jered Wieland
<b>Address:</b> 227 Reilly Road
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-2325 Snack Bar 910-394-4580
<b>WWW Link:</b> <a href="http://www.pope.af.mil/SPTG/43svs/wlgolf.html">http://www.pope.af.mil/SPTG/43svs/wlgolf.html</a>
<b>Comments:</b> Hours of operation Course & Pro Shop  0800-Dusk Sun-Sat (winter) 0700-Dusk Sun-Sat (summer) Snack Bar 0700-1600 Mon-Fri 0630-1800 Sat & Sun  This 18 hole Championship Course, lighted driving range, practice putting green, Pro shop, snack bar, electric carts, locker rental, club storage, golf instructions, handicap computation service, and equipment rental.

<b>Name:</b> Information, Tickets, and Tours (ITT)
<b>Address:</b> 5446 Reilly Road
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-4478
<b>WWW Link:</b> <a href="http://www.pope.af.mil/SPTG/43svs/itt.html">http://www.pope.af.mil/SPTG/43svs/itt.html</a>
<b>Comments:</b> Ticket sales, tour bookings, and information on activities and programs in the Pope/Fort Bragg/Fayetteville area.

<b>Name:</b> Outdoor Recreation
<b>POC:</b> Mr Orlandus Jones
<b>Address:</b> 794 Armistead Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-4730
<b>Comments:</b> Hours of Operation  0800-1700 Mon-Fri 0800-1200 Sat  Reservation Policy: Reservations will be taken on motor boats, canoes, sail boats, campers, and gas grills only. Daily, weekend, and weekly rental.

<b>Name:</b> Pope AFB Library
<b>POC:</b> Ms Dawn Shanahan
<b>Address:</b> 396 Sonic Street
<b>City:</b> Pope AFB, NC 28308--2902
<b>Phone:</b> 910-394-2791
<b>WWW Link:</b> <a href="http://www.pope.af.mil/SPTG/43svs/library.html">http://www.pope.af.mil/SPTG/43svs/library.html</a>
<b>Comments:</b> Hours of operation 0930-1930 Mon-Thurs 0930-1830 Fri 1000-1600 Sat Closed Sun, and Holidays  Collection contains 22,000 books, 700 video cassettes, 300 audio cassettes and compact discs, On Line Internet access, and CD ROMs.

<b>Name:</b> Pope Bowling Center
<b>POC:</b> Mr James Wallace
<b>Address:</b> 751 Armistead Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-2891 Snack Bar 910-394-4330
<b>WWW Link:</b> <a href="http://www.pope.af.mil/SPTG/43svs/bowl.html">http://www.pope.af.mil/SPTG/43svs/bowl.html</a>
<b>Comments:</b> Hours of operation: 1000-2100 Mon 1000-2200 Tues-Thurs 1000-0100 Fri 1000-0200 Sat 1300-1900 Sun  Well stocked resale store offers bags, shoes, bowling aids, and precision bowling balls drilled to specifications.  Snack Bar - offers full service and dining area. Menu includes dinner (steak, chicken, fish, shrimp), sandwiches, snacks, and a selection of healthy heart items. Call in orders and orders to go are also available.

<b>Name:</b> Pope Collocated Club
<b>POC:</b> Mr Dave McCurdy
<b>Address:</b> 5504 Reilly Road
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> (910) 394-2154
<b>WWW Link:</b> <a href="http://www.pope.af.mil/SPTG/43svs/pclub.html">http://www.pope.af.mil/SPTG/43svs/pclub.html</a>
<b>Comments:</b> Pope Club is an all-ranks club.  Hours of operation  Dining                    0700-2200 Mon-Fri 1100-2100 Sat-Sun  Catering                    (910) 394-2641  End Zone Sports Bar    1300-2300 Mon-Fri 1300-2100 Sat & Sun  Alma's Bar                1300-2300 Mon-Thurs 1600-2400 Fridays  Cashier                    1100-1300 Mon-Fri  Barber Shop              (910)497-6045 Hours of Operation    0900-1700 Mon-Fri  Pool                        394-4386 Hours of operation    1300-1900 Tue-Fri Pool is open from Memorial Day 1200-1900 Sat-Sun & Holidays through Labor Day 1200-1300 Lap Swimming Closed - Mondays

<b>Name:</b> Skills Development Center
<b>Address:</b> 794 Armistead Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> see below
<b>WWW Link:</b> <a href="http://www.pope.af.mil/SPTG/43svs/skillcnt.html">http://www.pope.af.mil/SPTG/43svs/skillcnt.html</a>
<b>Comments:</b> The Skills Development Center is centrally located and composed of the following services:  Auto Skills Center - 910-394-2293  Hours of operation    Mon-Tues 0900-1800 Wed    0900-2000 Thurs 0900-1800 Fri-Sat 0900-1700  Frame and Design Skills - 910-394-4192  Hours of operation    Mon - Closed Tues 1000-1700 Wed-Thu 1000-1900 Fri 1000-1700 Sat 1000-1500  Wood Skills Development - 910-394-5049  Hours of operation    Mon-Tues Closed Wed-Thu 1200-2000 Fri-Sun 0900-1700  Use the above internet link to get more specific information on skills development programs and services.

<b>Name:</b> Sports and Fitness Center
<b>POC:</b> Mr Bobby Drake
<b>Address:</b> 763 Armistead Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-2892
<b>WWW Link:</b> <a href="http://www.pope.af.mil/SPTG/43svs/fcenter.html">http://www.pope.af.mil/SPTG/43svs/fcenter.html</a>
<b>Comments:</b> Hours of operation        0530-2200 Mon-Fri 1000-1700 Sat, Sun & Holidays Closed holidays
 INDOOR FACILITIES: Gymnasium, women's sauna room, men's sauna room, free weight room, Cybex weight room (18 different pieces), men's locker room (150 permanent, 50 daily lockers), women's locker room (28 permanent, 28 daily lockers), 6 handball/racquetball courts
 OUTDOOR FACILITIES: 2 lighted softball fields, 1 unlighted softball field, 2 unlighted softball practice fields, 1/4 mile dirt track, 1 football/soccer field, 6 lighted tennis courts, swimming pool with bathhouse, 1 1/4 mile fitness trail, 3 multipurpose recreation courts
 CLASSES: Karate, aerobics, weight classes, fitness evaluation, swimming, water aerobics, scuba, officials clinic, coaches clinic
 SELF-DIRECTED PROGRAMS: Volant Shape, Run for Fun, racquetball, tennis, horseshoes, badminton, swimming, weight lifting, jogging
 SPORTS: Basketball, bowling, volleyball, softball, golf, soccer, racquetball, cross country, flag football
 NOTE: Racquets, balls, and other equipment is available for checkout at the fitness center

### Chapel Services and Programs

For Chapel Services and Programs, please consult the Record Listings in this section:

<b>Name:</b> Catholic Mass
<b>POC:</b> Base Chapel
<b>Address:</b> 315 Ethridge Street
<b>City:</b> Pope AFB, NC 28308--2396
<b>Phone:</b> 910-394-2677 DSN 424-2677
<b>FAX:</b> 910-394-4259
<b>Comments:</b> Hours: 0945 Sunday Mass 1115 Sunday (Sept-May) CCD Classes Daily Mass - call for schedule

<b>Name:</b> Emergency Ministrations
<b>POC:</b> Base Chapel
<b>Address:</b> 315 Ethridge Street
<b>City:</b> Pope AFB, NC 28308--2396
<b>Phone:</b> 910-394-2677 During duty hours 910-394-9000 After Duty Hours
<b>FAX:</b> 910-394-4259
<b>Comments:</b> Chaplains are available for emergency ministrations in case of injury, illness, accident, death, etc.

<b>Name:</b> Marital Counseling
<b>POC:</b> Chapel Secretary
<b>Address:</b> 43 AW/HC 315 Ethridge Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-2677
<b>FAX:</b> 910-394-4259
<b>Comments:</b> Hours of Operation: 0715-1615 Mon-Fri
 If you would like to inquire about marriage counseling, please call for information and/or an appointment with a chaplain.

<b>Name:</b> Protestant Services
<b>POC:</b> Base Chapel
<b>Address:</b> 315 Ethridge Street
<b>City:</b> Pope AFB, NC 28308--2396
<b>Phone:</b> 910-394-2677 DSN 424-2677
<b>FAX:</b> 910-394-4259
<b>Comments:</b> Praise Service -                0800 Sundays Sunday School -                0945 Sundays (Sept-May) General Protestant Worship - 1115 Sundays
 Information on other religious or denominational groups, and meetings at nearby Fort Bragg is available by calling the Pope Chapel or Ft Bragg Religious Activity Center, 910-396-1121/1122.

<b>Name:</b> Protestant Youth Fellowship Group
<b>POC:</b> Chaplain Brown
<b>Address:</b> Base Chapel 315 Ethridge Street
<b>City:</b> Pope AFB, NC 28308--2396
<b>Phone:</b> 910-394-2677
<b>FAX:</b> 910-394-4259
<b>Comments:</b> Protestant Youth Fellowship Group meets at the Base Chapel every other week on Sunday nights 1800-2000. The group has discussions, activities and fun. On the off weeks, the group meets sometime on the weekend for special activities (softball games, parties, etc.). This program is for youth grade 6 and up, boys and girls.

<b>Name:</b> Religious, Marital, Pre-marital Counseling
<b>POC:</b> Base Chapel - Chapel Secretary
<b>Address:</b> 315 Ethridge Street
<b>City:</b> Pope AFB, NC 28308--2396
<b>Phone:</b> 910-394-2677 DSN 424-2677
<b>FAX:</b> 910-394-4259
<b>Comments:</b> Counseling available by appointment 0715-1615 Mon-Fri

## Drug and Alcohol

The Pope AFB Drug and Alcohol program is run by the 43 Medical Group.

<b>Name:</b> Drug and Alcohol Program
<b>POC:</b> SSgt Jeziorske
<b>Address:</b> 43 MDG/SGOHM 384 Maynard Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-4700
<b>Comments:</b> Hours of Operation: 0715-1615 Mon-Fri

## Legal Assistance

Legal Assistance, wills, Powers of Attorney, etc. may be received from the base Judge Advocate's Office listed in the listing below:

<b>Name:</b> Legal Assistance - Staff Judge Advocate
<b>POC:</b> Legal Receptionist
<b>Address:</b> 374 Maynard Street, Suite A
<b>City:</b> Pope AFB, NC 28308--2381
<b>Phone:</b> 910-394-2341
<b>FAX:</b> 910-394-1508
<b>Comments:</b> Hours of Operation: 0715-1615 Mon-Fri

## Child And Teen Services

### Child and Teen Services Overview

Pope AFB has a Child Development Center as well as a Youth Center for children of active duty Air Force and Pope civilian personnel.

The Child Development Center is designed to allow children an opportunity to participate in activities which will further their social, emotional, physical and intellectual development.

The Youth Center is located in the family housing area. Many special events, family events, and services are available. Special after school and summer programs are conducted to entertain the youth family members of active duty, retired military and DoD civilians. Roller hockey court, basketball courts, game room, snack bar, television lounge area, pool tables are available.

Listed below are just a few of the services on Pope. Fort Bragg and Fayetteville also have many opportunities for our youth; educational as well as recreational.

### New Parent Program

The Air Force Family Advocacy Program (FAP) has three areas of service, outreach, maltreatment, and the Exceptional Family Member Program with research/evaluation components in each area. The New Parent Program is part of the outreach component.

Other Community Resources: Health Promotions..... 394-4713 Family Support Center..... 394-2538 Base Chapel..... 394-2667 Mental Health Clinic..... 394-4700 Child Protective Services (CPS).. 677-2450 FHC Options..... 435-3170 1-800-808-1195

<b>Name:</b> Fayetteville Family Life Center
<b>Address:</b> 114 Highland Avenue
<b>City:</b> Fayetteville, NC 28305
<b>Phone:</b> (910) 484-0176
<b>Comments:</b> Hours of Operation: 8:30 AM-5:00 PM, Mon 8:30 AM-9:00 PM, Tue-Thurs 8:30 AM-12:00 Noon, Fri  Offers personal and family counseling, workshops and seminars. Sliding-scale fee based on income. Supported by the United Way and local area churches.

<b>Name:</b> First Time Parents Program
<b>POC:</b> Ms Jackie Plummer
<b>Address:</b> 43 MDG/SGOHF 384 Maynard Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> (910) 394-4712
<b>Comments:</b> Hours: 7:15 AM-4:15 PM, Mon-Fri  The "First Time Parents Program," is a voluntary program run by one of the Family Advocacy Nurse Specialists. Personalized services are available for expecting and new first-time families through phone contacts, hospital rounds, office visits and home visits. A variety of sessions including the Expectant Parents "Get Together" featuring the Empathy Belly" for fathers-to-be are also available. In addition, this program also provides Early Pregnancy and Parenting - Birth to 3 years Classes, along with a MOM & TOTS Group.

### Child Care Programs - on Installation

The Child Development Center is designed to allow children an opportunity to participate in activities which will further their social, emotional, physical and intellectual development. Child care and youth services are handled by the 43 Services Squadron. For more information on all the services available contact 394-1571.

<b>Name:</b> Child Development Center
<b>POC:</b> Ms Sandra Morrisey
<b>Address:</b> Armistead Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> (910) 394-4323
<b>WWW Link:</b> <a href="http://www.pope.af.mil/SPTG/43svs/development.html">http://www.pope.af.mil/SPTG/43svs/development.html</a>
<b>Comments:</b> Hours of Operation: 0630-1730 Mon-Fri  The Child Development Center offers child care for children ages 6 months to 5 years. Weekly and hourly care is also provided. The center is enrolled in the US Department of Agriculture's Food Program, and is state licensed, DOD certified, and nationally accredited.  Programs Offered      YES/NO      RATES (\$)  Full Day                      Yes                      Sliding scale Hourly Care                Yes                      Sliding scale Special Needs Care      With medical approval Sliding scale  Care Type                      YES/NO Infant                              Yes Toddler                            Yes Pre-school                        Yes School-age (provided at Youth Center)

<b>Name:</b> Family Child Care Program
<b>POC:</b> Ms Evelyn Crawley
<b>Address:</b> 794 Armistead
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> (910) 394-2381
<b>WWW Link:</b> <a href="http://www.pope.af.mil/SPTG/43svs/ccare.html">http://www.pope.af.mil/SPTG/43svs/ccare.html</a>
<b>Comments:</b> The Family Child Care Program trains, qualifies, and certifies day care providers who, in turn, provide day care from their homes in government housing.  Number of Homes: 15 Number of Spaces: 90 Range of Rates: Varies, estimate \$60-\$70 per week

<b>Name:</b> Youth Center
<b>POC:</b> Ms Marjorie Egger
<b>Address:</b> 51 Skytrain
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> (910) 394-2636/4512
<b>WWW Link:</b> <a href="http://www.pope.af.mil/SPTG/43svs/center.html">http://www.pope.af.mil/SPTG/43svs/center.html</a>
<b>Comments:</b> Hours of Operation: 0900-1700 PM, For Official Business  Center Operating Hours: 1700-2100 Mon-Thurs  Mon-Thurs 1700-1900 (all ages) 1900-2100 (teens only) Fri 1700-1900 (pre-teens) 1900-2200 (teens) Sat 1400-1700 (all ages) 1700-1900 (pre-teens) 1900-2200 (teens)  * Open Recreation is conducted daily (Mon-Fri) at the Community Center from 1500-1700  * During the Summer, Open Recreation is conducted daily (Mon-Fri) at the Community Center from 1300-1700  Before and After School program is offered daily for working parents. Fees are based on total family income (sliding scale fee).  Summer Camp is offered as well with fees also based on total family income.  Please call the Center for the most up to date information on our programs.

### Child Care Programs - Community

For more information on this subject:  
Search for Local Area Child Care  
<http://www.dhhs.state.nc.us/dcd/search/>

The Fayetteville community offers a variety of child care services for children of all ages throughout the year. For a complete list of child care facilities please check the yellow pages. Some but not all are listed below:

<b>Name:</b> Community Youth Program
<b>POC:</b> YMCA
<b>Address:</b> 2717 Ft Bragg Road
<b>City:</b> Fayetteville, NC
<b>Phone:</b> (910) 323-0800
<b>Comments:</b>  Hours of Operation: 0600-2100 Mon-Fri 0800-1700 Sat 1300-1700 Sun  Provides a variety of youth sports programs, day care, sleep-ins, after school care and summer day camp.

<b>Name:</b> Fayetteville Community Child Development Council
<b>Address:</b> Holland Homes Center
<b>City:</b> Fayetteville, NC 28306
<b>Phone:</b> (910) 485-5275
<b>Comments:</b>  Hours of Operation: 0700-1800 Mon-Fri  After-school care and all-day care during summer for children 2-14 years old. Fees are based on a sliding scale or subsidized by Cumberland County Department of Social Services.

<b>Name:</b> North Carolina Department of Human Resources
<b>WWW Link:</b> <a href="http://www.state.nc.us/DHR/DCD/parents.htm">http://www.state.nc.us/DHR/DCD/parents.htm</a>
<b>Comments:</b> An excellent website to get information on off-base child care is the Child Care Information For Parents page of the NC Department of Human Resources homepage. In addition to covering child care laws, regulations, licensing and agencies, you can search listings of child care providers throughout the state by locaion. To find child care providers in the area in which you may work or live, click on the blue word "Search".

### Things To Do - Clubs and Social

Pope AFB, Fort Bragg and Fayetteville provides a wide range of social and recreational activities for the youth of our military community. Children ages 6-18 of active duty military, retirees, and DoD civilians with ID cards are eligible to participate for those activities offered at Pope AFB and Fort Bragg.

Pope Youth Center: See Child Care Programs - Installation

Fort Bragg Youth Services

For teens, a camp counseling training program is offered as well as teen council, and youth-to-youth sponsorship program. Youth sporting teams are fielded seasonally in virtually every major competitive sport to include youth ice hockey. A minimal fee is charged and most activities have fees for participation. Registration is held at the community Center on Knox Street in room 27, Mon-Fri, 10 AM-5:30 PM. Telephone: 396-9123

<b>Name:</b> Boy Scouts of America
<b>POC:</b> Mr Bill Walters
<b>Address:</b> PO Box 41229 3231 Atalantic Avenue
<b>City:</b> Raleigh, NC 27629--1229
<b>Phone:</b> (919) 868-3781
<b>Comments:</b>
Hours of Operation: Varies
Organization for boys 6 through 20 years old. Boys and girls 14-20 can join the Explorer Program.

<b>Name:</b> Girl Scouts of America - Pines of Carolina Council
<b>POC:</b> Ms Bobbie Houston
<b>Address:</b> PO Box 875
<b>City:</b> Fayetteville, NC 28302--0875
<b>Phone:</b> (910) 396-2432 (Ft Bragg office)
<b>Comments:</b>
For girls from 5-17 years old

<b>Name:</b> Fayetteville Cumberland County Youth Council
<b>Address:</b> City Hall, 433 Hay Street
<b>City:</b> Fayetteville, NC 28301--5537
<b>Phone:</b> (910) 433-1567
<b>Comments:</b>
Hours of Operation: 3 PM - 6 PM, Mon-Fri 6 PM - 9 PM, Wed
Body of young people dedicated to promoting responsible citizenship and leadership among youth. Projects include Santa's Workshop, the Haunted House, Youth Week and Project Graduation. Membership is open to any student of the public and private high schools who would like to participate. Provides services to the community in eight major areas: Arts/Entertainment; Environmental Action; Government Action; Public Interest; Publication; Service; Sports and Human Equality.

<b>Name:</b> Junior Achievement
<b>POC:</b> Claude Sykes or Darrly Strother
<b>Address:</b> PO Box 53306
<b>City:</b> Fayetteville, NC 28305--3306
<b>Phone:</b> (910) 483-2222 or (910) 868-9746
<b>Comments:</b>
Provides high school students with the opportunity to learn how the American business system works. Program is available to all county public high school students (9th - 12th grades).

<b>Name:</b> Teen Involvement Projects, Inc
<b>Address:</b> 308 Green Street
<b>City:</b> Fayetteville, NC 28302--0072
<b>Phone:</b> (910) 433-0198
<b>Comments:</b>
Hours of Operation: 12:00 and after, Tue - Thurs
Community outreach program to young people ages 9-19. Purpose is to empower teenagers with self-control to reduce teen pregnancy and substance abuse and to develop positive self-esteem, life coping and decision making skills.

**Things To Do - Recreation and Sports**

Fayetteville is rich in sports history. The legendary "Babe" Ruth in 1914 played baseball in Fayetteville while training with the Baltimore Orioles. But Baseball is not the only sport in town!!! There are so many fun things to do in the Pope AFB, Fort Bragg and Fayetteville areas for our young teens/adults.

Youth sporting teams are fielded seasonally in virtually every major competitive sport to include baseball, football, soccer, and youth ice hockey to name just a few. Instructional programs include but are not limited to ballet, tap, jazz, piano, gymnastics, judo, karate, fashion and modeling, golf, tennis, and swimming. You can also browse through the "Things To Do - Clubs and Social" section as well as Child and Teen Services for more information about what to do on Pope AFB.

Other programs: Pope AFB Youth Center.....394-4512  
 Fort Bragg Youth Center.....396-1278  
 YMCA.....323-0800 Hope Mills  
 Recreation & Parks Department.....424-4500

<b>Name:</b> Cumberland County Recreation and Parks Department
<b>Address:</b> 2721 Wilmington Highway
<b>City:</b> Fayetteville, NC 28306--3199
<b>Phone:</b> (910) 485-3161
<b>Comments:</b>  Hours of Operation: 0800-1700 Mon - Fri  Offers a variety of activities at the 100 acre Cumberland County Park including picnic facilities, horseshoe pits and tennis courts. Athletics and recreational activities include football, basketball, soccer, volleyball and cheerleading. Summer activities include playground activities, baseball and softball, tennis clinics and tennis tournaments. Also sponsors senior citizen clubs with monthly meetings and activities including field trips. Handles the Fayettevill-Cumberland County Special Olympics Program.

<b>Name:</b> Fayetteville Department of Recreation and Community Facilities
<b>Address:</b> 433 Hay Street
<b>City:</b> Fayetteville, NC 28301--5537
<b>Phone:</b> (910) 433-1547
<b>Comments:</b>  Hours of Operation: 0800-1700 Mon - Fri  Offers a variety of facilities and activities for persons of all ages. Operates 44 recreational facilities throughout Fayetteville, including recreation enters, community and neighborhood parks, swimming pools and athletic fields. Offers a cultural and arts program with classes in art, music, drama and dance. Several nature trails are available to the public.

<b>Name:</b> Pope Youth Sports
<b>POC:</b> Ms Karen Rudolph
<b>Address:</b> 51 Skytrain
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> (910) 394-4512
<b>Comments:</b>  Pope AFB Youth Programs offers a spring, winter and fall sport program. The programs' objectives and philosophies are: 1) fun through participation 2) learn and improve basic skills 3) to interact with friends and make new ones 4) to learn good sportsmanship through willing and losing 5) to exercise and become physically fit.  Spring Sports: Coed Baseball ages 6-15 Girls Softball ages 9-12 Coed Soccer ages 4-15  Winter Sports: Coed Basketball ages 6-18 Cheerleading ages 6-18  Fall Sports: Coed Soccer ages 4-14 Flag Football ages 7-9

<b>Name:</b> Youth Center
<b>POC:</b> Ms Linda Edsell-Huard
<b>Address:</b> 51 Skytrain
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> (910) 394-4512
<b>WWW Link:</b> <a href="http://www.pope.af.mil/SPTG/43svs/center.html">http://www.pope.af.mil/SPTG/43svs/center.html</a>
<b>Comments:</b> Hours of Operation: 0900-1700 PM, For Official Business  Center Operating Hours:  Summer Mon-Thurs 1300-1800 (all ages) 1800-200 (teens) Fri 1300-1700 (all ages) 1700-1900 (pre-teens) 1900-2200 (teens) Sat 1400-1700 (all ages) 1700-1900 (pre-teens) 1900-2200 (teens)  Durng School year, the Youth Center opens at 1600.  Programs include before and after school, open membership, summer camp, Christmas camp, Spring Break camp, and a variety of instructional classes. Tennis courts, basketball courts, game room, snack bar, television lounge area, pool tables and more.  Classes are offered in Karate, Dance, Piano, and Voice.  A summer Outdoor Adventure Program is offered for youths 9 and up. Programs vary, but can include horseback riding, fishing, golf, hiking, canoeing, water safety and rescue, camping, sailing, and more.  Programs are scheduled monthly with special events such as: Halloween Carnival, Easter Egg Hunt, End of School Celebration, monthly teen and preteen planning meetings, seasonal cooking classes, and craft classes. Watch for our monthly calendar.  Volunteer adults are essential to the Youth Programs. Additional help is always welcome in the areas of: coaching, arts & crafts instruction, and leadership in activities such as campouts, dances, picnics, lick-ins, etc. Each volunteer will receive an orientation and training as required.

Middle school age children may attend Irwin Middle School (5th and 6th) located on Fort Bragg. Junior high age children may attend Albritton Junior High School (7th - 9th) located on Fort Bragg. High school age children may attend EE Smith High School (10th -12th) in Fayetteville. These schools are for those who live in housing on Pope AFB. See EDUCATION Section, DODDS and Public Schools for more detailed information on Fayetteville schools.

<b>Name:</b> Children's World Creative School
<b>POC:</b> Annie Hasan
<b>Address:</b> 408 Spring Ave
<b>City:</b> Spring Lake, NC 28390
<b>Phone:</b> (910) 497-8770
<b>Comments:</b>  Hours of Operation: 0530-1800+  Child care for infants to 12 years old.

<b>Name:</b> Fayetteville Day Nursery School
<b>Address:</b> 337 Dick Street
<b>City:</b> Fayetteville 28301--5729
<b>Phone:</b> (910) 483-9132
<b>Comments:</b> Operating Hours: 0645-1800 Mon-Fri  Private, non-profit corporation operated by the YMCA. Program is open to infants through 5 years old.

<b>Name:</b> Kinder Care #931
<b>POC:</b> Loretta Murphy
<b>Address:</b> 4243 Ramsey Street
<b>City:</b> Fayetteville, NC 28311
<b>Phone:</b> (910) 488-9275
<b>Comments:</b>  Hours of Operation: 0600-1800  8 miles from Pope  Care for children 6 weeks to 12 years

## Schools

Pope AFB has one elementary school which accomodates Kindergarten through fourth grades.

<b>Name:</b> Montessori School of Fayetteville
<b>Address:</b> 1201 Cape Court
<b>City:</b> Fayetteville 28304--4404
<b>Phone:</b> (910) 323-4183
<b>Comments:</b>  Operating Hours: 0830-1700 Mon-Fri  Non-profit organization dedicated to providing a unique, individualized pre-primary experience for children aged 3 to 6.

<b>Name:</b> Red Cross Babysitting Training
<b>POC:</b> Red Cross Office - Fort Bragg
<b>Address:</b> Hamilton & Macomb Streets
<b>City:</b> Fort Bragg, NC 28307
<b>Phone:</b> (910) 396-1231
<b>Comments:</b>  Hours: 8 AM - 4:30 PM  Classes to acquire an American Red Cross Babysitting Certification are available through the Red Cross for youth, ages 11-17.

### School Age Care

SEE CHILD AND TEEN SERVICES

### Religious Programs

There is a Protestant Youth Fellowship program at the Base Chapel. SEE "RELIGIOUS ACTIVITIES" record listings for more detailed information.

### Special Events

Updates on special events can be found in the 'Up and Coming' Newspaper found at most grocery stores, shoppettes, and convenient stores free of charge. Pope Family Services program annually provides a Basewide Halloween Party, Breakfast With Santa, and cohosts the Basewide Easter Egg Hunt with the Pope Youth Center.

### Sponsorship and Support

Individual schools have regular orientations for new students. Please see your base Family Support Center to register for the Kids in Touch With Kids pen pal program to obtain a pen pal at Pope AFB.

The Pope Youth Center hosts a monthly NEWCOMERS WELCOMING PARTY at the Youth Center on the third Friday of the month at 1630 for newly arrived youths ages six to sixteen.

### Youth Employment

There are several summer programs for Youth Employment, please check the "EMPLOYMENT SECTION" for more detailed information.

<b>Name:</b> Civilian Personnel Office
<b>POC:</b> Mr Gregory Jones
<b>Address:</b> 384 Maynard Street Suite B
<b>City:</b> Pope AFB, NC 28308--2372
<b>Phone:</b> (910) 394-2695
<b>Comments:</b>  Hours of Operation: 0715-1615, Mon - Fri  The Civilain Personnel Office is the facilitator of the student summer hire program.

<b>Name:</b> Cumberland County Workforce Development Center
<b>Address:</b> 116 Green Street
<b>City:</b> Fayetteville, NC 28301--5059
<b>Phone:</b> (910) 323-3421
<b>Comments:</b>  Hours of Operation: 0800-1700 Mon - Fri  Provides services to youth and adults for entry into the labor force by offering educational/skills training and job search/placement activities. Individuals selected must be residents of Cumberland County and meet the eligibility criteria established by the Jobs Training Partnership Act.

### Youth Centers

Please see the Record Listing section below and Things to Do for more information:

<b>Name:</b> Fayetteville Family YMCA
<b>POC:</b> Mr. Zimmerman
<b>Address:</b> 2717 Fort Bragg Road
<b>City:</b> Fayetteville, NC 28307
<b>Phone:</b> 910-323-0800
<b>Comments:</b> The YMCA is committed to make each member the most important. Membership and program aid is available on an individual or family basis. From the first time you walk through our front door, to the time you leave, we want you to feel welcome, relaxed and "at home". Our highest priority is to keep you coming back and to help you realize the full benefits of your membership. For a more detailed listing of the "Y"s services please call the Courtesy Desk.

### For Teens Only

SEE "THINGS TO DO - CLUBS AND SOCIAL" AND THINGS TO DO - RECREATION AND SPORTS"

### YOUTH CURFEW -

Cumberland County commissioners voted to enact a youth curfew in incorporated areas of Cumberland County

The curfew makes it unlawful for children 15 and younger to be in a business or public place between 11 p.m. and 6 a.m. There are several exceptions, such as any juvenile who's working or going to or from a job or an official school function, or who's with a parent or guardian.

On the first and second offenses, deputies would take teen who break the curfew home and their parents would get a letter from the county. If no guardian is home, children would be looked after, possibly at the Sheriff's Annex off US 301. On the third offense, the parent could be charged with a misdemeanor and ordered by a judge to pay a \$100 fine.

<b>Name:</b> Military Teens On the Move
<b>WWW Link:</b> <a href="http://dticaw.dtic.mil/mtom/">http://dticaw.dtic.mil/mtom/</a>
<b>Comments:</b> The internet website Military Teens On the Move contains information on youth sponsorship, schools, making the move, installation information, etc. that help teens find answers to questions about their new home and suggestions on how to make their PCS move smoother and more comfortable.

## Survival Tips For First Termers

### Survival Tips for First Termers Overview

It cannot be stressed enough to contact your sponsor. He/She has been designated to provide you the one-on-one assistance that you might need on your first PCS to Pope AFB.

SEE ALSO "SUPPORT SERVICES" AND "HOUSING"

### Before You Move

The keys to reducing relocation stress and making your move as easy as possible are planning and information. See your base Family Support Center's Relocation Assistance Program (RAP) for help in both these areas. In addition to specific information about localities, they provide classes in how to plan your move, what to remember to do, how to avoid problems, dealing with children's feelings, etc. The RAP can also find the answers to specific questions about your assignment to Pope by contacting the Pope RAM directly.

The main and best source of information, answers to questions, and help at your new base will be your sponsor. If you have not been contacted by a sponsor within two weeks of your officially receiving your assignment, you should contact your new unit orderly room (listed under INSTALLATION, Major Unit Listings) and request that a sponsor be assigned. If you are not satisfied with the help you are receiving from an assigned sponsor, contact the orderly room and let them know you need more assistance.

If you get married before you PCS, you MUST inform your losing unit commander and follow the procedures exactly as you are given them. The military WILL NOT PAY for travel and housing of your spouse if you do not follow proper procedures.

## After You Arrive

When you arrive at Pope, please take advantage of our programs designed to help newcomers learn about life here at Pope and Fayetteville.

\*Newcomers Orientation - First and third Thursdays of the month, 0830-1100. POC - Military Personnel Flight 394-2276 This program is a series of briefings to orient newcomers to critical base information. It also contains an information fair where agencies from Pope and the local community provide informational items and answers to your questions.

\*Welcome Spouse Seminar - Usually on the fourth Thursday of the month, this Family Support Center (FSC) program includes lunch, and information presented by Housing, Medical Group, Services, Family Advocacy, EWC/OWC, Education Center, Travel Agency, Family Services, Family Support, and Chapel. This is an opportunity to have a free lunch and get your questions answered. Call the FSC to register (394-2538). \*Newcomers' Bus Tour - This FSC monthly newcomers' program is usually held the second Tuesday of the month. Meet other newcomers and get a tour of downtown Fayetteville and sights in the local area. Call the FSC to register (394-2538).

\* Free child care for children ages 6 months to 6 years is available for these programs. Contact the FSC to register (394-2538).

Visit the Pope Housing Office. They can provide you with information on registering for government housing, rental and purchase advice, contracts for rental approved by the Housing Office, dormitory information, and answers to all of your housing questions.

Be sure to contact your loved ones to let them know you arrived at your new home safely and give them phone numbers and addresses where they can contact you.

<b>Name:</b> Family Support Center Relocation Assistance Program
<b>POC:</b> Jerry Schonder & Elizabeth Smothers
<b>Address:</b> 902 Armistead Street
<b>City:</b> Pope AFB, NC 28308
<b>Phone:</b> 910-394-2538 DSN 424-2538
<b>FAX:</b> 910-394-4346 DSN 424-4346
<b>Comments:</b> For any questions and any need of help or referral, be sure to contact us.

## Reporting Procedures

When you arrive at Pope, the first thing to do is report to your squadron Orderly Room and sign into your squadron. You should make it a point to meet the First Sergeant and Commander and then your supervisor. They are "key" people designated to help you during this transition period. After that you will be given specific instructions as what to do next. The unit orderly room and/or the military personnel flight will set up all your inprocessing appointments. They are there to ensure all your needs are taken care of during your inprocessing. They will include, but are not limited to, Pope Newcomers Orientation (an introduction to Pope AFB and the Fayetteville community), the opportunity to meet with the wing commander, finance briefing and various other agencies. If you have any questions or concerns, again contact your sponsor, unit orderly room or the Customer Service Center, Military Personnel Flight at 394-2276.

## Travel Planning

If you are traveling with family members, be sure that your orders state that you have concurrent travel. Concurrent travel is when you are authorized to travel at the same time as your family. Many complications can occur if you aren't.

Temporary Lodging is very tight at Pope. As soon as you know the date you will travel and arrive at Pope, contact your sponsor and make sure that he/she makes lodging arrangements immediately.

Contact the Relocation Assistance Manager at your current base so he/she can provide you with information, maps, programs, assistance, etc. to aid you in planning a safe, effective PCS move with minimal stress.

Keep receipts of all expenses as you travel.

Please refer to the Relocation Services section.

## Vehicle Ownership

SEE "REGULATIONS" SECTION

## Housing and Billeting

**IMPORTANT:** First termers can stay in lodging from 10 to 30 days, if available BUT TEMPORARY LODGING EXPENSE WILL NOT BE REIMBURSED TO FIRST TERMERS. SEE "HOUSING SECTION" for more information.

Pope's Cardinal Heights, Hillcrest, Ethridge, Woodland Heights, and Maynard housing areas offer 89 officer and 538 enlisted family housing units to eligible members. Each unit is equipped for total heating and air conditioning. On-base housing ranges from two to four bedrooms per unit.

Eligible military members can submit an advance application, DD Form 1746, for family housing at any time after receiving PCS orders. The servicemember will go on the housing list on the first day of the month prior to arrival. Appropriate forms are available at the housing office on your current duty station.

Pets kept in base housing must be registered and have a rabies vaccine.

The housing management office also maintains an up-to-date list of furnished and unfurnished houses, apartments and mobile homes for rent or for sale.

Average monthly rent in the Pope area ranges from \$325 to \$400 for a one-bedroom, unfurnished apartment without utilities; or \$475 to \$850 for an unfurnished three-bedroom house without utilities.

All military members must report to the housing management office prior to entering into any lease, rental or sales agreement. For Additional information, contact the housing management office at 394-1004.

**Name:** Dorm Residents' Information

**POC:** Unit Orderly Room

**Comments:**

**DORMITORY RESIDENT INFORMATION:**

Pope Air Force Base currently (December 99) has four of our nine dormitories down for 1+1 renovation projects. Plans are underway to renovate all of our dorms to the new 1+1 standard. Construction of two additional dormitories began Jan 99 and should be completed by Feb 01. This will bring our total number of dorms to eleven. Dormitory space is reserved for single E-4s and below.

Due to the ongoing renovation projects, dormitory space is limited. Individuals interested in moving off base may place their name on the basewide BAH waiting list once they arrive. This list is prioritized by rank and date of rank. Once the basewide occupancy rate is at ninety percent, individuals from the waiting list are identified and authorized to move off base.

All E-4s are authorized single rooms. We have started phasing our E-3s into their own rooms as space permits. The rooms are approximately 214 square feet. All dorms are centrally located within walking distance of the fitness center, dining facility, commissary, post office, theater, military clothing, barber shop, Community Activities Center, club and banks.

Dorms are assigned according to the unit and group you are assigned to. Dorm Managers are responsible for the day-to-day operations of the dormitories; they supervise the daily upkeep and cleaning of common areas and perform inspections. If you will be arriving during the night or on a weekend or holiday, please notify your sponsor so that arrangements can be made to get you your key. Since first duty station personnel are not authorized reimbursement for temporary lodging expenses, it is critical that you arrange with your sponsor to be provided your dorm room key immediately upon arrival.

In regards to pets, no fur-bearing animals, reptiles, or birds are allowed. However, small fish and aquariums are allowed.

Dormitory management is maintained by individual units. If you have questions about individual dorms, contact your new unit orderly room. Phone numbers appear under the INSTALLATION, MAJOR UNIT LISTING section of this SITES

guide.

## Money Matters

Relocating can be very expensive and moving to Pope is no different. The average military member loses \$2 for every \$3 they spend due to poor planning. You must be prepared!!! Start saving now to avoid unnecessary hardship when you begin your move to a new location. Dislocation allowances are not paid to first time PCS from student status to permanent party. Your family members must appear on your PCS travel orders to receive entitlements i.e. travel pay, household goods, per diem, etc. You must also be prepared to have cash for deposits on utilities, phone, cable, etc when you arrive at your new location.

Newcomers' Financial Management Class is mandatory class for all enlisted first duty station members covering checkbook maintenance, budgeting, credit buying, reading the Leave and Earnings Statement (LES) and basic consumer skills. The class is also open to any others who would like to attend. Spouses are especially encouraged to attend.

Set up a new bank account locally. There is a Credit Union and bank on base and many more in our local communities. Although you may feel very comfortable and loyal to your present bank, banking by long distance is fraught with potential disasters. You can use your old bank for savings or investment accounts, but you should maintain your household budget locally so you can take care of any problems with pay, bills, account status etc. by sitting down and talking to someone who can solve your problem.

Before you move to Pope AFB, you should sit down and make a general broad review of your entire financial situation and project your future expenses so that you can prepare for all anticipated contingencies. If you are married, your spouse needs to be included in this preparation. If you need any help or assistance, your Family Support Center can provide you with budgeting assistance or financial counseling through its Personal Financial Management Program (PFMP).

Due to the waiting time for most base housing, preparing for your move will be of optimum importance, we will try to take you through the maze

of financial considerations before and after you move. First on the agenda you should:

1. Prepare a family balance sheet. List your assets and liabilities. ASSETS LIABILITIES Cash in checking and savings accounts. Auto, furniture & loans Cash value of life insurance policies. Balance of mortgage Cash value of savings bonds Amounts owed on charge accounts Market value of stocks, mutual funds Amounts owed on charge accounts Market value of home Amounts owed on credit cards Market value of auto, boats, campers Amounts owed on bank loans Market value of household goods.

2. Property tax owed, furniture Value of all other major assets Any other liabilities or amounts owed -- Subtract your liabilities from your assets to get your Net Worth -- Creating this list can be used for accountability of household items when movers arrive, i.e. furniture, household goods. -- Develop a comprehensive projected budget until you move - This establishes living expenses, enabling you to phase down expenses and make monetary adjustments until you leave.

Many of today's families rely on two incomes to make ends meet. We also elevate our lifestyle to the level of income. When one of those incomes stops, the commitments we have made are still there. Try to ensure that your commitments and lifestyle are within your income. If a second income is needed, visit the Career Focus Manager at the FSC for help in your job search.

<b>Name:</b> Personal Financial Management Program
<b>Address:</b> 43 MSS/DPF, 902 Armistead Street
<b>City:</b> Pope AFB, NC 28308--2375
<b>Phone:</b> (910) 394-2538
<b>FAX:</b> (910) 394-4346
<b>Comments:</b>
Hours of Operation 7:30 AM - 4:30 PM, Mon - Fri
Enables members and their families to maintain financial stability and meet financial goals. Offers information, education and counseling on topics such as budgeting, checkbook maintenance, use of credit, consumer protection, etc. PFMP Counselors are available in most squadrons. Call Family Support Center for appointment. Emergencies on walk-in basis.

## At A Glance

### Facility/Services Summary

<b>--Officer and Enlisted Population--</b>			
Active Duty Officer	711	Active Duty Warrant Officer	0
Guard Reserve Officer	0	Guard Reserve Warrant Officer	0
Retired (Officer and Enlisted)	0	Foreign Service Officers	0
Active Duty Enlisted	4098	Guard Reserve Enlisted	0
Foreign Service Enlisted	0		
<b>--Civilians--</b>			
Civil Service	291	Wage Grade	45
Non-Appropriated Funds	190	Family Members -on and off Installation-	4676
<b>--Family Services--</b>			
Family Centers	1	Teen Centers	1
Child Day Care	1	Family Child Care Certified Homes	15
Total Child Capacity	124	Total Child Capacity	90
Average Waiting List Time -Months-	6		
<b>--Other Services--</b>			
Commissary	1	Exchanges	0
Shoppettes	1	Gas Stations	1
Movie Theaters	1	Banks and Credit Unions	2
McDonalds/Burger King	0	Other i.e. Exchange concessionaires	0

### Housing Summary

<b>--Officer Housing--</b>			
Senior Officer Waiting	0	Senior Officer 3 Bed Room	7
Senior Officer 4 Bed Room	5	Senior Officer Other	1
Company Grade Officer Waiting	16	Company Grade Officer 2 Bed Room	0
Company Grade Officer 3 Bed Room	44	Company Grade Officer 4 Bed Room	10
Company Grade Officer Other	0	BOQ	152
<b>--Enlisted Housing--</b>			
Senior Enlisted Waiting	31	Senior Enlisted 3 Bed Room	31
Senior Enlisted 4 Bed Room	9	Senior Enlisted Other	0
Enlisted Waiting	24	Enlisted 2 Bed Room	253
Enlisted 3 Bed Room	130	Enlisted Other	0
BEQ	118	Transient Lodging Facilities	8

### Education Summary

<i>Name</i>	<i>Numbers</i>
Elementary School	1
Jr High/Middle School	0
High School	0

## Local Community Summary

<i>Type of Housing</i>	<i>Avg.</i>	<i>Low</i>	<i>High</i>
Apartment Rent	450	300	650
House Rent	630	450	1200
House Price - Single Family	85000	45000	250000
Townhouse/Condominium Price	70000	55000	100000

## Medical and Dental Summary

<i>--Medical Facilities--</i>					
Medical Treatment Facilities	N	Number of Beds	0	Medical Clinic	1
Alcohol	Y	Allergy	N	Audiology	N
Cardiology	N	Coronary care	N	Dermatology	N
Dietary	N	Emergency room	N	Endocrinology	N
Family Practice	N	General surgery	N	Gynecology	Y
HIV Unit	N	Hematology	N	Immunization	Y
Infect Disease	N	Intensive Care	N	Laboratory	Y
Mental Health	Y	Neonatal Intensive Care Unit	N	Nuclear Medicine	N
Nephrology	N	Neurology	N	Neurosurgery	N
Obstetrics	N	Oncology	N	Ophthalmology	N
Optometry	Y	Orthopedics	Y	Otolaryngology	N
Pathology	N	Pediatrics	Y	Physical Therapy	N
Podiatry	N	Primary Care	Y	Radiology	Y
Rheumatology	N	Urology	N		
<i>--Dental Facilities--</i>					
Dental Clinics	1	Adolescent	Y	Endodontics	Y
General Dentistry	Y	Oral Surgery	Y	Orthodontics	N
Pedodontist	N	Periodontics	N		

## Relocation and Support Services Summary

<i>--Military Clubs--</i>			
Officers Club	1	Non-Commissioned Officers Club	1
Enlisted Club	1		
<i>--Recreation--</i>			
Arts and Crafts	1	Automobile Hobby Centers	1
Bowling Centers	1	Recreational Centers	1
Libraries	1	Music and Theater Locations	1
<i>--Physical Fitness/Sports--</i>			
9 Hole Golf Courses	0	18 Hole Golf Courses	1
Gyms/Physical Fitness Centers	1	Jogging Paths	1
Tennis Clubs/Courts	1	Tennis Courts - Lighted	1
Swimming Pools - Public	1		
<i>--Nature/Outdoor Activities--</i>			
Outdoor Recreation Centers	1	Campgrounds	0
Fishing Areas	1	Horse Stables	0

## **APPENDIX**

### **Disclaimer**

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